Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11964742	A. BUILDING: _____ B. WING _____	C 10/08/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PACIFICA SENIOR LIVING OCALA	11311 SW 95TH CIRCLE OCALA, FL 34481

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation (complaint numbers 2019010821 and 2019011519) and Emergency Power Plan (EPP) monitoring survey was conducted at Pacifica Senior Living Ocala on . Deficiencies were identified at the time of the survey.	A 000		
A 028 SS=D	58A-5.0182(4) FAC Resident Care - Activities of Daily Living (4) ACTIVITIES OF DAILY LIVING. Facilities must offer supervision of or assistance with activities of daily living as needed by each resident. Residents should be encouraged to be as independent as possible in performing activities of daily living. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to offer assistance with activities of daily living as needed by each resident for 2 of 9 sampled residents (Resident #7 and Resident #9). Findings: On at 7:05 AM, Resident #9 was observed being assisted by Staff B for putting on stockings, which were slightly stiff with grey substance in the portion of the stockings. On at 7:10 AM, Resident #7 was observed being assisted by Staff B for putting on stockings that had not been washed between uses as reported by the resident. On beginning at 7:08 AM, during an	A 028		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 028	Continued From page 1 interview, Resident #7 and Resident #9 stated their stockings had not been washed the night before and had not been washed before they were assisted with putting them on the day of survey. On [redacted] at 1:15 PM, during an interview, the Executive Director confirmed staff should assist residents by ensuring [redacted] stockings were washed after every use. She stated the residents may need to have another pair of stockings. Record review of the facility policy titled "Clinical 25-[redacted] / [redacted] Stockings/ [redacted] " dated [redacted] revealed: "Policy-Residents will receive assistance with [redacted] / [redacted] stockings as instructed by their physician. Procedure ...7. Stocking should be washed after each use, Wash as directed with warm water and mild soap. Another pair of stockings may be needed to use while washing the first pair." Class III	A 028		
A 052 SS=D	429.256( ); 58A-5.0185 (3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an [redacted] syringe that is prefilled with the proper dosage by a pharmacist and an [redacted] that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, reading the	A 052		

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A 052	Continued From page 2 label, opening the container, removing a prescribed amount of medication from the container, and closing the container. (c) Placing an oral dosage in the resident ' s or placing the dosage in another container and helping the resident by lifting the container to his or her . . . . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a . . . . . , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a . . . . . to perform . . . . . level checks. (i) Assisting with putting on and taking off stockings. (j) Assisting with applying and removing an but not with titrating the prescribed . . . settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with , bags. (4) Assistance with self-administration does not include: (a) Mixing, , , converting, or . . . . . medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the	A 052		

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A 052	Continued From page 3 administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a , of the body. (d) Administration of , preparations. (e) Irrigations or debriding agents used in the treatment of a skin condition. (f) , , or preparations. (g) Medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and at the request of a competent resident. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. 58A-5.0185 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of rule 58A-5.0191, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed.	A 052		

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A 052	Continued From page 4 (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the	A 052		

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A 052	Continued From page 5 resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure unlicensed staff (Staff A) assisted with self-administration of medications for 5 of 5 observed residents (Residents #1, #2, #3, #4 and #5). Findings: On beginning at 7:00 AM, Staff A, Med Tech, was observed assisting Resident #1 with self-administration of 100 milligrams tablet, 40 milligrams tablet, Extended Release 50 milliequivalents tablet, and 20 milligrams tablet; Resident #2 with 20 milligram tablet, 20 milligram tablet, and 0.4 milligram capsule; Resident #3 with 112 micrograms tablet, 0.4 milligram capsule, and 1 milligram tablet; Resident #4 with 40 milligrams tablet, 75 milligrams tablet, and 50 milligrams; and Resident #5 with 112 micrograms tablet, 10 milligram tablet, and 5 milligram tablet. For all residents, Staff A popped the pills from the original pharmacy packaging (each tablet in a	A 052		

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A 052	Continued From page 6 bubble pack with a pharmacy label that included the name of the resident, name of the medication and instructions for use) and placed them in a small paper cup. Staff A poured a small cup of water and handed the medication to the residents. Staff A failed to read the medication label aloud to the resident. On [redacted] at 1:15 PM, during an interview with the Executive Director of the facility, when informed of the assistance with self-administration of medication observation findings, she confirmed staff were to read the label to the residents, not put the medications into a cup before reading the label and she stated staff were not trained this way. Class III	A 052		