

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968457	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/30/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

OASIS FAMILY RESORT, LLC

**5245 NW 73RD TERRACE
LAUDER HILL, FL 33319**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Relicensure, Focused Control and Generator Monitoring survey was conducted on _____ at Oasis Family Resort. The facility had deficiencies at the time of the survey.	A 000		
A 052	429.256(); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an _____ syringe that is prefilled with the proper dosage by a pharmacist and an _____ that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's _____ or placing the dosage in another container and helping the resident by lifting the container to his or her _____. (d) Applying _____ medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 052	Continued From page 1 assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (h) Using a _____ to perform _____ level checks. (i) Assisting with putting on and taking off _____ stockings. (j) Assisting with applying and removing an _____ but not with titrating the prescribed _____ settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with _____, bags. (4) Assistance with self-administration does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed,"	A 052			

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A 052	Continued From page 2 unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self-administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S., and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must	A 052		

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A 052	Continued From page 3 not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or	A 052			

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A 052	Continued From page 4 assessing a resident's condition. (g) All trained staff must adhere to the facility's _____ control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, 1 of 4 residents (Resident #1) did not receive assistance to take her ten O'clock AM scheduled medication. The Findings included: On _____ at 9:40 AM, it was noted, while reviewing the medication observation record (MOR) that Resident #1 had a 10:00 O'clock AM medication scheduled. Thereafter that observation, this writer placed the MOR on the facility's dining room table making it accessible for the Administrator. However, the Administrator did not check the MOR nor make any attempt to give Resident #1 her medications. The MOR revealed that Resident #1 was scheduled to take _____ 200 mg. The order indicated that Resident #1 was supposed to take 1 tablet by _____ every morning at 10:00 AM. Review of Resident #1's health assessment record (AHCA form 1823) dated _____ indicated the diagnosis of Myasthenia _____ among others. The record showed that Resident #1 needed assistance with self-administration of medication. Resident #1 was also _____ lacking both long term and short term	A 052			

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A 052	Continued From page 5 memory. During the Exit meeting, on _____ at 3:00 PM, the Administrator was reminded that she did not give Resident #1 her 10:00 AM medication. She acknowledged the findings and indicated that she will address it. Class III	A 052			
A 054	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors.	A 054			

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A 054	Continued From page 6 (c) For medications that serve as chemical , the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, it became evident that the Medication Observation Record (MOR) was not promptly updated after assisting 3 of 4 residents (Residents #1, 2, & 3) with self-administration of medications. The findings included: a) On at 9:40 AM, the Administrator was observed assisting Resident #1 to take her medications. The Administrator went to the medication cart and retrieved a package of ordered for Resident #1. Resident#1 was prescribed to take as needed for , every 6 hours. The order read (take 2 pills as needed for , every six hours. The Administrator took a cup of water, went to Resident #1 and gave her the pills informing her that it is for her, , without first obtaining the MOR. Then, she went to look for the MOR to sign it. As the Administrator signed the MOR, a request was made to review the MOR. Review of the MOR for the month of revealed that there were many missing signatures on the 29th of , and the morning of Thus, there was no signature on the MOR to indicate that the medications were given: on the indicated dates to Resident #1. The Medications prescribed for Resident #1 were: 1) 1 capsule 15 mg at bedtime daily had no signature for	A 054			

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A 054	Continued From page 7 2) 15 mg take 1 tablet at bedtime no signature for 3) 300 mg take one tablet every evening no signature 3) Pyridostigmine BR 60 mg take ½ tablet 30 mg by 4 times a day, no signature on 4) 300 mg capsule take 1 cap/ at bedtime no signature on 5) HCL100 mg tablet take 1 tab in the morning and at bedtime. No signature for the evening order. 6) 10 gm/15 ml sol. Take 30 ml daily for No signature on 7) 8.6 mg Take 1 tablet twice daily. No signature for There was no indication according to the MOR that any of the following meds were given since the MOR was not signed on The following medications were to be taken as needed:; 325 mg take 2 tablets PO every 6 hrs. for 0.5 mg tablet (take 1 tablet twice a day as needed for agitation); Ondasetron 4 mg tablet (take 1 tablet by every six hours as needed for and (no signature since). 10 mg every 3 days for (no signature since). According to the Administrator the resident has received these medications on various days. b) For Resident #2, the following medication was prescribed to be taken as needed for The order indicated 325mg tablet.take 2 tablets every 4 hours as needed for MOR not signed for c) For Resident #3, 650 mg was	A 054		

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A 054	Continued From page 8 prescribed as a _____ (insert one _____ every 4 hours as needed for _____). No signature since _____ until _____ A review of the MORs for the PRN medications from _____ to _____ revealed that none of the MORs were signed. However, review of the bubble pack confirmed that the residents had received the medications but no documentation on the MORs. During an interview conducted on ____/2021 at 9:40 AM, the Administrator stated that they have rarely given these medications to Resident #1. Yet, the Assistant Administrator also confirmed that they had given the _____ medication to Resident #1 many times this year. He reported that Resident #1 constantly complains of _____. The Administrator and her Assistant did not provide any additional information during the time of the exit on _____ at 3:30 PM to indicate when the pills might have been given and whether they had signed the MOR accordingly. Class III	A 054		
A 084	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses	A 084		

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A 084	Continued From page 9 provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for _____ control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____ and _____ dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order;	A 084		

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A 084	Continued From page 10 d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____, bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate, temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted	A 084		

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A 084	Continued From page 11 living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview, it was determined that one of two employees (Employee A) did not complete the required two hours mandatory medication training update annually, as required. The findings included : Review of Employee A's employment record (the Administrator) revealed that she was hired on . On Employee A completed 2-hours of medication training update. On , Employee A also completed another 2-hours medication training update. However, Employee A provided no additional documents to	A 084		

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A 084	Continued From page 12 indicated that she completed any other additional medication training update annually. During an interview with the Administrator on at 12:47 PM, she reported that she did not complete the 2-hours medication training update this year because of the Pandemic. However, she indicated that she will complete the training very soon. Class III	A 084		