Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11969388	A. BUILDING: _____ B. WING _____	08/09/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WINDSOR AT CELEBRATION	1370 CELEBRATION BLVD CELEBRATION, FL 34747

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation #2021007147 was conducted at Windsor at Celebration on . Deficiencies were identified at the time of survey.	A 000		
AE205 SS=D	59A-36.021(5); 429.07 (3)(b) ECC - Health Assessment 59A-36.021 (5) HEALTH ASSESSMENT. Before receiving extended congregate care services, all persons. including residents transferring within the same facility to that portion of the facility licensed to provide extended congregate care services, must be examined by a health care provider pursuant to rule 59A-36.006, F.A.C. A health assessment conducted no more than 60 days before receiving extended congregate care services meets this requirement. Once receiving services, a new health assessment must be obtained at least annually. 429.07 (3)(b), FS 6. Before the admission of an individual to a facility licensed to provide extended congregate care services, the individual must undergo a medical examination as provided in s. 429.26(4) and the facility must develop a preliminary service plan for the individual. 7. If a facility can no longer provide or arrange for services in accordance with the resident's service plan and needs and the facility's policy, the facility must make arrangements for relocating the person in accordance with s. 429.28(1)(k). This Statute or Rule is not met as evidenced by: Based on observations, record review and interviews the facility failed to ensure that before receiving extended congregate care services	AE205		

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AE205	Continued From page 1 (ECC) 1 of 1 sampled resident (#1), was examined by a health care provider pursuant to rule 59A-36.006, F.A.C. A health assessment conducted no more than 60 days before receiving ECC services meets the requirement. Findings: Review of the facility's grievance log on noted resident #1 e- mailed the administrator to complain that a nurse did not come to do her lymphedema pump treatments on Sunday In an interview with resident #1on at 10:30 AM who said she was not receiving home health services, but the facility nurses or the agency nurses took care of her nurse's lymphedema pump treatments because she was unable to do so herself. Resident record review for resident # 1 revealed a health assessment report 1823 dated that listed diagnoses of left , and repair. According to the report she was independent with eating and grooming and assistance was needed with ambulation, transfers, , toileting, and bathing. A healthcare provider's order dated that indicated pneumatic , - diagnosis of lymphedema. Order dated indicated "patient can self-administer lymphedema up to 3 x daily". The review revealed no evidence to confirm that a health assessment was obtained before receiving ECC services. In an interview with the facility nurse on at 1:15 PM AM who said no documentation was available because the resident was not enrolled in	AE205		

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AE205	Continued From page 2 ECC, but the facility nurses assisted her with the pumps because she was unable to do so herself. In an interview with the administrator on at 1:30 PM who said he thought the resident did not need ECC as it was only lymphedema pumps. Class III	AE205		
AE206 SS=D	59A-36.021(6) FAC ECC - Service Plans (6) SERVICE PLANS. (a) Before receiving services, the extended congregate care administrator or manager must develop a preliminary service plan that includes an assessment of whether the resident meets the facility's residency criteria, an appraisal of the resident's unique physical, [illegible] and social needs and preferences, and an evaluation of the facility's ability to meet the resident's needs. (b) Within 14 days of receiving services, the extended congregate care administrator or manager must coordinate the development of a written service plan that takes into account the resident's health assessment obtained pursuant to subsection (6); the resident's unique physical, [illegible] and social needs and preferences; and how the facility will meet the resident's needs including the following if required: 1. Health monitoring, 2. Assistance with personal care services, 3. Nursing services, 4. Supervision, 5. Special diets, 6. Ancillary services, 7. The provision of other services such as transportation and supportive services; and,	AE206		

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AE206	Continued From page 3 8. The manner of service provision, and identification of service providers, including family and friends, in keeping with resident preferences. (c) Pursuant to the definitions of "shared responsibility" and "managed risk" as provided in section 429.02, F.S., the service plan must be developed and agreed upon by the resident or the resident's representative or designee, surrogate, guardian, or attorney-in-fact, and must reflect the responsibility and right of the resident to consider options and assume risks when making choices pertaining to the resident's service needs and preferences. (d) The service plan must be reviewed and updated quarterly to reflect any changes in the manner of service provision, accommodate any changes in the resident's physical or mental status, or pursuant to recommendations for modifications in the resident's care as documented in the nursing assessment. This Statute or Rule is not met as evidenced by: Based on interviews and record review the facility failed to ensure an ECC service plan was developed, reviewed, and updated quarterly to reflect any changes in the manner of service provision, accommodate any changes in the resident's physical or mental status, or pursuant to recommendations for modifications in the resident's care as documented in the nursing assessment for 1 resident (#1) in a sample of 1 who received ECC services. Findings: Review of the facility's grievance log on noted resident #1 e-mailed the administrator to complain that a nurse did not come to do her lymphedema pump treatments on Sunday	AE206		

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AE206	Continued From page 4 In an interview with resident #1 on at who said she was not receiving home health services, but the facility nurses or the agency nurses took care of her nurse's lymphedema pump treatments because she was unable to do so herself. Resident record review for resident # 1 revealed a health assessment report 1823 dated that listed diagnoses of left , , and repair. According to the report she was independent with eating and grooming and assistance was needed with ambulation, transfers, , toileting, and bathing. A healthcare provider's order dated that indicated pneumatic , - diagnosis of lymphedema. Order dated indicated "patient can self-administer lymphedema up to 3 x daily". Continued review revealed an ECC service plan was not available. In an interview with the facility nurse on at 1:15 PM AM who said no documentation was available because the resident was not enrolled in ECC, but the facility nurses assisted her with the pumps because she was unable to so herself. In an interview with the administrator on at 1:30 PM who said he thought the resident did not need ECC as it was only lymphedema pumps. There was no evidence the facility developed a service plan and updated quarterly. Class III	AE206		

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AE207	Continued From page 5	AE207		
AE207 SS=D	59A-36.021(7) FAC ECC - Services (7) EXTENDED CONGREGATE CARE SERVICES. All services must be provided in the least restrictive environment, and in a manner that respects the resident's independence, privacy, and dignity. (a) A facility providing extended congregate care services may provide supportive services including social service needs, counseling, emotional support, networking, assistance with securing social and leisure services, shopping service, escort service, companionship, family support, information and referral, assistance in developing and implementing self-directed activities, and volunteer services. Family or friends must be encouraged to provide supportive services for residents. The facility must provide training for family or friends to enable them to provide supportive services in accordance with the resident's service plan. (b) A facility providing extended congregate care services must make available the following additional services if required by the resident's service plan: 1. Total help with bathing, [illegible], grooming and toileting, 2. Nursing assessments conducted more frequently than monthly, 3. Measurement and recording of basic vital functions and [illegible], 4. Dietary management including provision of special diets, monitoring nutrition, and observing the resident's food and fluid intake and output, 5. Assistance with self-administered medications, or the administration of medications and treatments pursuant to a health care provider's order. If the individual needs assistance with self-administration the facility must inform the	AE207		

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AE207	Continued From page 6 resident of the qualifications of staff who will be providing this assistance, and if unlicensed persons will be providing such assistance, obtain the resident's or the resident's surrogate, guardian, or attorney-in-fact's informed written consent to provide such assistance as required in section 429.256, F.S., 6. Supervision of residents with and 7. Health education and counseling and the implementation of health-promoting programs and preventive regimes, 8. Provision or arrangement for rehabilitative services; and, 9. Provision of escort services to health-related (c) Nursing staff providing extended congregate care services may provide any nursing service permitted within the scope of their license consistent with the residency requirements of this rule and the facility's written policies and procedures, provided the nursing services are: 1. Authorized by a health care provider's order and pursuant to a plan of care, 2. Medically necessary and appropriate for treatment of the resident's condition, 3. In accordance with the prevailing standard of practice in the nursing community, 4. A service that can be safely, effectively, and efficiently provided in the facility, 5. Recorded in nursing progress notes; and, 6. In accordance with the resident's service plan. (d) At least monthly, or more frequently if required by the resident's service plan, a nursing assessment of the resident must be conducted. This Statute or Rule is not met as evidenced by: Based on interviews and record review the facility failed to ensure ECC nursing assessments were conducted at least monthly and that nursing	AE207		

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AE207	Continued From page 7 progress notes were maintained for 1 resident (#1) in a sample of 1 who received ECC services. Findings: Review of the facility's grievance log on noted resident #1 e-mailed the administrator to complain that a nurse did not come to do her lymphedema pump treatments on Sunday In an interview with resident #1 on at who said she was not receiving home health services, but the facility nurses or the agency nurses took care of her lymphedema pump treatments because she was unable to do so herself. Resident record review for resident #1 revealed a health assessment report 1823 dated that listed diagnoses of left , , and repair. Per report she was independent with eating and grooming and assistance was needed with ambulation, transfers, , toileting, and bathing. A healthcare provider's order dated that indicated pneumatic , - diagnosis of lymphedema. Order dated indicated "patient can self-administer lymphedema up to 3 x daily". The review revealed no evidence to confirm that nurses progress notes were maintained each time the service was provided or that nursing assessment were conducted at least monthly. In an interview with the facility nurse on at 1:15 PM AM who said no documentation was available because the resident was not enrolled in ECC, but the facility nurses assisted her with the pumps because she was unable to do so herself.	AE207		

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AE207	Continued From page 8 In an interview with the administrator on at 1:30 PM who said he thought the resident did not need ECC as it was only lymphedema pumps. There was no evidence the facility-maintained nurses progress notes or that nursing assessments were conducted. Class III	AE207		