

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968630	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 09/21/2021
NAME OF PROVIDER OR SUPPLIER BLOOM AT ST PETERSBURG		STREET ADDRESS, CITY, STATE, ZIP CODE 6775 40TH AVE NORTH SAINT PETERSBURG, FL 33709			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
CZ814	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the _____ are enrolled in the national retained print notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. (c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days. (d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic _____ submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; _____; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to report employment status changes within 10 days for 1 former employee (Staff E) of 1 former employee whose records were reviewed. Findings Included:	CZ814			

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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CZ814	Continued From page 1 A review of the facility's background screening clearinghouse roster was conducted on The review revealed the name of Staff E, with a starting date of and no end of employment date. An interview with Staff E, via telephone, was conducted on at 11:15am. In the interview, Staff E explained that she had not spoken with anyone from the facility for 2 or 3 years and had never been an employee. She stated she was supposed to provide nursing services for facility residents as a contractor, but had cut ties with the facility a few years because she did not agree with the way they treated their employees and wanted no part of it. She stated that the current Administrator of the facility was the Administrator at that time also. In an interview with the Administrator at 11:29am on, via telephone, he stated that he was not aware that Staff E was not an employee of the facility. A review of the staffing schedule on revealed that Staff E was not on the schedule. Unclassified	CZ814			

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BLOOM AT ST PETERSBURG

**6775 40TH AVE NORTH
SAINT PETERSBURG, FL 33709**

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A 000	Initial Comments A Change of Ownership and Complaint Investigation (Complaint Number: 2021009039) were conducted at The Goldton at St. Petersburg on Deficiencies were identified at the time of survey.	A 000		
A 025 SS=D	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of or or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such or The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of	A 025		

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A 025	Continued From page 1 resident diets in accordance with Rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the Facility failed to provide care and services appropriate to the meet the needs of the resident. Additionally, the facility failed to maintain an awareness of the general health, safety, and physical well-being of the resident, and failed to maintain an updated written record of any significant changes, changes in the method of medication administration, and other changes that resulted in the provision of additional services for one (Resident #13) of two sampled residents. Findings Included:	A 025			

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A 025	Continued From page 2 In an interview with the Wellness Director conducted on at 9:55am she revealed that Resident #13 was bedridden, receiving hospice care and that there were no residents in the facility with . Observations were conducted on at 10:00am, 11:00am, 12:00pm and 1:30pm. Resident #13 was observed lying on her in bed in her private room. A record review for Resident #13 conducted on revealed an admission to Hospice order on The Suncoast Hospice Assisted Living Facilities (ALF) Service Plan Communication Tool updated included a hospital bed and air mattress, and the section for care under Treatments and Interventions was blank. There were no current Hospice notes available. There was an order for a change to a mechanical soft diet dated Record review for Resident #13 conducted on revealed there was no Interdisciplinary Care Plan on file and the AHCA form 1823 dated revealed the following: *Medical History and Diagnoses of and *..... or Behavioral Status as nonverbal but alert and oriented X 1 *No physical or sensory limitations *No special precautions *Required supervision with eating *Required assistance with ambulation, bathing, self-care (grooming), toileting and transferring.	A 025			

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A 025	Continued From page 3 *Was not bedridden *Regular Puree Diet *No _____, 3, or 4 _____ *Needed assistance with self-administration of medications An interview with Staff D conducted on _____ at 12:50pm revealed that Resident #13 was total care for all activities of daily living, turning and repositioning, and required her medications to be crushed and given by staff to take them orally. In an interview with Staff D conducted on _____ at 1:18pm she said Resident #13 is fed her meals and that she keeps her right arm tucked up close to her. In an attempted interview with Resident #13 conducted on _____ at 1:20pm she was laying in bed sitting upright, was _____ with _____ slightly open and fixed straight ahead and did not acknowledge me in any way. In an observation conducted on _____ at 1:50pm with Staff D, Resident #13 had an adhesive _____ to her _____ measuring approximately 3inches x 2inches and was dated with black ink " _____ ". In observation conducted on _____ at 1:55pm Staff D was sitting at the bedside in Resident #13's room feeding her lunch from a Styrofoam container. Record review was conducted on _____ for Resident #13 the most recent Hospice Nursing Clinical Note provided by the Wellness Director was dated _____ and revealed no _____ care was provided.	A 025			

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A 025	Continued From page 4 In a telephone interview with the hospice conducted on _____ at 1:55pm, she revealed Resident #13 was receiving _____ care treatment to her _____ from the hospice nurse twice a week and as needed if the _____ became soiled, for an _____ on her _____ measuring 2.5cm x 2.5cm x 0.1cm. She stated the latest _____ care treatment was on _____. She stated that _____ meant it was not clear because the bed of the _____ was not visible but said it was worse than a _____. She stated that due to the resident's nutritional status and other _____, the _____ was not expected to improve and that the _____ care was for _____ management and to prevent _____. In an interview with the Wellness Director on _____ at 2:30pm she stated that Hospice would be responsible for any _____ care for Resident #13 but that she was not aware that she had a _____ or _____. She was unable to confirm if or when _____ care was being performed for Resident #13. She was unable to provide an interdisciplinary care plan with Hospice and was unable to state what care was to be provided by the facility's staff to Resident #13. She did not dispute that there were no care instructions or timeframes outlined for direct care staff regarding frequent turning and repositioning or the overall total care for Resident #13. In an interview with the Executive Director on _____ at 2:30pm he said that he was upset because the Hospice nurse had Resident #13's notes at their house and was unable to get them to the facility. He did not dispute the lack of records or that records that were not updated with significant changes, conditions or treatments on _____.	A 025			

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A 025	Continued From page 5 file for Resident #13. Class III	A 025		
A 162 SS=D	59A-36.015(3) FAC Records - Resident (3) RESIDENT RECORDS. Resident records must be maintained on the premises and include: (a) Resident demographic data as follows: 1. Name, 2. _____, 3. Race, 4. Date of birth, 5. Place of birth, if known, 6. Social security number, 7. Medicaid and/or Medicare number, or name of other health insurance _____, 8. Name, address, and telephone number of next of kin, legal representative, or individual designated by the resident for notification in case of an emergency; and, 9. Name, address, and telephone number of the health care provider and case manager, if applicable. (b) A copy of the Resident Health Assessment form, AHCA Form 1823 described in rule 59A-36.006, F.A.C. (c) Any orders for medications, nursing services, therapeutic diets, _____, or other services to be provided, supervised, or implemented by the facility that require a health care provider's order. (d) Documentation of a resident's refusal of a therapeutic diet pursuant to rule 59A-36.012, F.A.C., if applicable. (e) The resident care record described in paragraph 59A-36.007(1)(e), F.A.C. (f) A _____ record that is initiated on admission.	A 162		

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A 162	Continued From page 6 Information may be taken from AHCA Form 1823 or the resident's health assessment. Residents receiving assistance with the activities of daily living must have their _____ recorded semi-annually. (g) For facilities that will have unlicensed staff assisting the resident with the self-administration of medication, a copy of the written informed consent described in rule 59A-36.006, F.A.C., if such consent is not included in the resident's contract. (h) For facilities that manage a pill organizer, assist with self-administration of medications or administer medications for a resident, copies of the required medication records maintained pursuant to rule 59A-36.008, F.A.C. (i) A copy of the resident's contract with the facility, including any addendums to the contract as described in rule 59A-36.018, F.A.C. (j) For a facility whose owner, administrator, staff, or representative thereof, serves as an attorney in fact for a resident, a copy of the monthly written statement of any transaction made on behalf of the resident as required in section 429.27, F.S. (k) For any facility that maintains a separate trust fund to receive funds or other property belonging to or due a resident, a copy of the quarterly written statement of funds or other property disbursed as required in section 429.27, F.S. (l) If the resident is an _____ recipient, a copy of the Department of Children and Families form Alternate Care Certification for _____, _____ (_____), CF-ES 1006, _____, which is hereby incorporated by reference and available for review at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04004. The absence of this form will not be the basis for administrative action against a facility if the facility can demonstrate that it has	A 162			

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A 162	Continued From page 7 made a good faith effort to obtain the required documentation from the Department of Children and Families. (m) Documentation of the _____ of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney, where applicable. (n) For hospice patients, the interdisciplinary care plan and other documentation that the resident is a hospice patient as required in rule 59A-36.006, F.A.C. (o) The resident's _____, DH Form 1896, if applicable. (p) For independent living residents who receive meals and occupy beds included within the licensed capacity of an assisted living facility, but who are not receiving any personal, limited nursing, or extended congregate care services, record keeping may be limited to the following at the discretion of the facility: 1. A log listing the names of residents participating in this arrangement, 2. The resident demographic data required in this paragraph, 3. The health assessment described in rule 59A-36.006, F.A.C., 4. The resident's contract described in rule 59A-36.018, F.A.C.; and, 5. A health care provider's order for a therapeutic diet if such diet is prescribed and the resident participates in the meal plan offered by the facility. (q) Except for resident contracts, which must be retained for 5 years, all resident records must be retained for 2 years following the departure of a resident from the facility unless it is required by contract to retain the records for a longer period of time. Upon request, residents must be provided with a copy of their records upon	A 162		

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A 162	Continued From page 8 departure from the facility. (r) Additional resident records requirements for facilities holding a limited mental health, extended congregate care, or limited nursing services license are provided in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide required documentation in 1 resident's records (Resident #12) of 2 residents, whose records were reviewed. Findings Included: A review of Resident #12's records on _____ revealed that the a resident contract agreement with the facility, signed on _____. The contract agreement was signed by a person other than the resident himself. The resident's record did not have a copy of the legal paperwork designating that the person who signed the contract agreement had the legal authority to sign it. In an interview with the Business Office Manager at 1:40, she stated that the Administrator told her that when the facility admitted the Resident #12 into the facility, they failed to obtain a copy of the legal paperwork designating that the responsible party who signed the contract, had the legal authority to sign the contract. Class III	A 162			
AE203 SS=D	59A-36.021(3) FAC ECC - Staffing Requirements (3) STAFFING REQUIREMENTS. The following staffing requirements apply for extended	AE203			

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AE203	Continued From page 9 congregate care services: (a) Supervision by an administrator who has a minimum of two years of managerial, nursing, social work, therapeutic recreation, or counseling experience in a residential, long-term care, or acute care setting or agency serving elderly or persons. If an administrator appoints a manager as the supervisor of an extended congregate care facility, both the administrator and manager must satisfy the requirements of subsection 59A-36.010(1), F.A.C. 1. A baccalaureate degree may be substituted for one year of the required experience. 2. A nursing home administrator licensed under chapter 468, F.S., is qualified under this paragraph. (b) Provide staff or contract the services of a nurse who must be available to provide nursing services, participate in the development of resident service plans, and perform monthly nursing assessments for extended congregate care residents. (c) Provide enough qualified staff to meet the needs of extended congregate care residents in accordance with rule 59A-36.010, F.A.C., and to provide the services established in each resident's service plan. (d) Ensure that adequate staff is awake during all hours to meet the scheduled and unscheduled needs of residents. (e) Immediately provide additional or appropriately qualified staff, when the agency determines that service plans are not being followed or that residents' needs are not being met because insufficient staffing, in accordance with the staffing standards established in rule 59A-36.010, F.A.C. (f) Ensure and document that staff receive extended congregate care training as required in	AE203			

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AE203	Continued From page 10 rule 59A-36.011, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to employ or contract with a qualified nurse to provide nursing services to residents receiving extended congregate care (ECC) services. Findings Included: A record review of the facility's ECC services program on _____ revealed that the facility had included the credential's for a registered nurse (Staff E), including a copy of her nursing license verification and a copy of a current background screening (BGS) verification. Both of these documents could be easily obtained from an Internet search. In an interview with the Wellness Director, a licensed practical nurse (LPN), at 10:40am, she stated that she was the only nurse working at the facility. In an interview with the via telephone at 11:15am on _____, Staff E, the registered nurse that the facility had named as their ECC nurse on _____, stated that she had not had any contact with the facility for at least 2 or 3 years and that, while she agreed to be a _____ nurse for the facility a few years _____, she told them, at the time, that she was no longer interested in providing them with nursing services due to having differences with the facility's treatment of employees. She said she thought she had made it clear to them, at the time, that she was severing ties with them. In an interview with the Administrator, via telephone, on _____ at 11:29am, he stated, though he had not spoken with Staff E for a few	AE203			

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AE203	Continued From page 11 years, he thought she was still an employee of the facility. Class III	AE203		