Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11969582	A. BUILDING: _____ B. WING _____	05/03/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
EDEN AT CRESTVIEW	575 W REDSTONE AVE CRESTVIEW, FL 32536

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A 000	Initial Comments An unannounced biennial re-licensure survey was conducted at Eden at Crestview on [redacted] through [redacted]. Deficiencies were identified at the time of the survey.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an [redacted] syringe that is prefilled with the proper dosage by a pharmacist and an [redacted], that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her [redacted]. (d) Applying [redacted] medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this	A 052		

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A 052	Continued From page 1 section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a to perform level checks. (i) Assisting with putting on and taking off stockings. (j) Assisting with applying and removing an but not with titrating the prescribed settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with bags. (4) Assistance with self-administration does not include: (a) Mixing, , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed,"	A 052		

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A 052	Continued From page 2 unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups,	A 052		

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A 052	Continued From page 3	A 052		

and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.
(d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.
(e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:
1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,
2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,
3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or
4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.
(f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S.
(g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition.
(h) All trained staff must adhere to the facility's

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A 052	Continued From page 4 . . . . control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and staff interviews, the facility failed to ensure unlicensed staff who provide assistance with self-administration of medications do not prepare syringes for injection or inject the medication for 1 of 1 resident observed for assistance with self-administration of . . (Resident #15) The findings include: An observation of assistance with self-administration of medications for Resident #15 was conducted on . . . . . at 7:05 PM with Employee B, medication technician. Employee B checked the resident's . . . . . level with a result of 428. Employee B stated the result of 428 would require the resident to receive 24 units of . according to the physician order. He obtained the resident's . . . , applied a new needle to the pen, dialed the pen to 24 units, then injected the . into the resident's abdomen. Employee B stated management staff were aware he was injecting the resident's . . . Employee B did not verify the dose of . . with the resident during the observation. Resident #15 did not participate in dialing the . . , . dose or injecting the . Review of Resident #15's medical record revealed a Resident Health Assessment for Assisted Living Facilities (AHCA Form 1823)	A 052		

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A 052	Continued From page 5 dated which indicated the resident had advanced and was unable to express her needs. The current physician order dated indicated the resident was to receive aspart ( ) 100 units per milliliter before meals and at bedtime via as follows: 150-200 = 4 units 201-250 = 8 units 251-300 = 12 units 301-350 = 16 units 351-400 = 20 units 401-450 = 24 units above 500 24 units and contact physician. An interview was conducted with the Administrator and Director of Resident Services on at 9:00 AM. The Director of Resident Services stated unlicensed staff may set up the supplies for the resident requiring , and if the resident is not able to dial the , the unlicensed staff may dial the dose, attach the needle, and inject the resident with the . The Administrator stated the unlicensed staff are being trained to dial the pen and attach the needle by the Registered Nurses and Pharmacists who teach the assistance with self-administration course. Class III	A 052		
A 075 SS=D	429.255( ) FS Use of Personnel; Emergency Care ( ) (3)(a) An assisted living facility licensed under this part with 17 or more beds shall have on the premises at all times a functioning automated external defibrillator as defined in s. 768.1325(2)(b).	A 075		

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A 075	Continued From page 6 (b) The facility is encouraged to register the location of each automated external defibrillator with a local emergency medical services medical director. (c) The provisions of ss. 768.13 and 768.1325 apply to automated external defibrillators within the facility. (4) Facility staff may withhold or withdraw [redacted] or the use of an automated external defibrillator if presented with an order not to [redacted] executed pursuant to s. 401.45. The agency shall adopt rules providing for the implementation of such orders. Facility staff and facilities may not be subject to criminal prosecution or civil liability, nor be considered to have engaged in negligent or unprofessional conduct, for withholding or withdrawing [redacted] or use of an automated external defibrillator pursuant to such an order and rules adopted by the agency. The absence of an order not to [redacted] executed pursuant to s. 401.45 does not preclude a physician from withholding or withdrawing [redacted] or use of an automated external defibrillator as otherwise permitted by law. (5) The agency may adopt rules to implement the provisions of this section relating to use of an automated external defibrillator. This Statute or Rule is not met as evidenced by: Based on observation and staff interviews the facility failed to maintain the automated external defibrillator ( ) in safe operating condition by failing to ensure the defibrillator pads were not expired for 1 of 1 sampled AEDs. The findings include: An observation of the located in the	A 075		

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A 075	Continued From page 7 medication room on the locked memory care unit was conducted on at approximately 10:20 AM in the presence of Employee D, Licensed Practical Nurse. The pads were observed to have expired . (Photographic evidence obtained.) Employee D confirmed the pads were expired and stated she needed to create a form to check the pads and order more pads. An interview was conducted with the Director of Resident Services on at approximately 10:15 AM. She stated she was hired in , and since then the facility has not had a process to check the pads for expiration. Class III	A 075		