

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964069	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/30/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BROOKDALE MANDARIN

**10790 OLD ST RD
JACKSONVILLE, FL 32257**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A biennial re-licensure survey with Limited Nursing Services (LNS) monitoring was conducted at Brookdale Mandarin on Deficiencies were identified at the time of survey.	A 000		
A 161 SS=D	429.275(2) FS; 59A-36.015(2) FAC Records - Staff 429.275 (2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule. 59A-36.015 (2) STAFF RECORDS. (a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable . In addition, records must contain the following, as applicable: 1. Documentation of compliance with all staff training and continuing education required by rule 59A-36.011, F.A.C., 2. Copies of all licenses or certifications for all staff providing services that require licensing or certification, 3. Documentation of compliance with level 2	A 161		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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NAME OF PROVIDER OR SUPPLIER BROOKDALE MANDARIN			STREET ADDRESS, CITY, STATE, ZIP CODE 10790 OLD ST RD JACKSONVILLE, FL 32257		
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A 161	Continued From page 1 background screening for all staff subject to screening requirements as specified in section 429.174, F.S., and rule 59A-36.010, F.A.C., 4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to rule 59A-36.010, F.A.C., 5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C. (b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity _____, to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in rule 59A-36.010, F.A.C. (c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by rule 59A-36.010, F.A.C. This Statute or Rule is not met as evidenced by: Based on employee record review and staff interview, the facility failed to maintain personnel records and training requirements necessary for compliance for 2 (Employee C and Administrator) of 3 employees, whose records were reviewed. The findings include: 1. A review of the employee file for Employee C, Resident Care Associate (RCA), also known as a Med Tech without core training, revealed there was no evidence of annual screening. Further record review revealed there was no evidence of Employee C having received training and/or	A 161			

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A 161	Continued From page 2 required updates on: Control, Activities of Daily Living (ADL) and Behavioral Needs, Elopement, () policy and procedure, Nutritional and Safe Food Handling, Assistance with Self-Administration of Medication updates, and Level I and II. On at 3:31 pm, the Administrator was advised of the missing documentation for Employee C. She stated, she would have other staff members search for the documentation. On at 4:13 pm, the Administrator confirmed the facility could not locate any of the missing documentation for Employee C. She stated that Employee C had a hire date of . The Administrator explained that Employee C was actively employed as an RCA and confirmed that she provided assistance with self-administration of medications along with other duties as outlined in the job description for a RCA. Review of the facility's job description for Resident Care Associate listed essential functions which included: 1. Assisting residents with activities of daily living, including bathing, grooming, toileting, transferring and getting to and from activities and meals according to the individual service plan. 2. Serves meals to residents in the dining room or apartments. assist in preparing meals following preplanned menus. 5. assist residents with medication as defined in medication procedure. Assists or supervises residents who self-administer medications, follow physician orders and state laws to administer medications to residents who cannot self-administer their medications.	A 161		

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A 161	Continued From page 3 7. Follows proper procedures in emergency situations and responds promptly and positively to resident requests for assistance- including emergency pull , telephone calls, and requests from family and friends. (Photographic evidence obtained) 2. A review of the Administrator's employee file on revealed she was hired on Documentation of a screening and free from communicable statement were not in the employee record. During an interview with the Administrator on at 4:00 pm, she confirmed the screening and communicable statement were not her file. She reported the physician took them off the premises. Class III .	A 161		