

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968751	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/05/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

CROSSINGS AT RIVERVIEW (THE)

**8451 US HIGHWAY 301 SOUTH
RIVERVIEW, FL 33578**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ816	408.809(2) 435.05(2) 59A-35.090(2d-3b) Background Screening-Compliance Attestation 408.809 Background screening; prohibited offenses.- (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print _____ notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or	CZ816		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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CZ816	Continued From page 1 professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers: (2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer. 59A-35.090 Background Screening. (2) Processing Screening Requests, Required Documents and Fees. (d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at http://www.flrules.org/Gateway/reference.asp?No=Ref-09106, and available from the Agency for Health Care Administration at: http://ahca.myflorida.com/MCHQ/Central_Service	CZ816			

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CZ816	Continued From page 2 s/Background_Screening/Regulations_Forms.sht ml. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense. (e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahta.myflorida.com/SingleSignOnPortal. (b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the _____ report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to Section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with Section 435.06(3), F.S. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain a signed affidavit or attestation of compliance every five years as required with Background Screening requirements in Chapter 435 Florida Statute for one (Staff C) of ten	CZ816			

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CZ816	Continued From page 3 samples employees. Findings included: A record review for Staff C, conducted on _____, revealed that Staff C had a signed Attestation of Compliance dated for _____, which was greater than five years ago. During an interview with the Administrator, conducted on _____ at 12:58PM, Administrator agreed that the Staff C's attestation was signed greater than five years ago and stated that they were not aware that the attestation needed to be done every five years. Unclassified	CZ816		
A 000	Initial Comments A complaint investigation (complaint number: 2022014722 and 2022013141) and a generator monitoring were conducted at Crossings at Riverview on _____. Deficiencies were identified at the time of survey.	A 000		
A 025 SS=G	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of _____ or _____ or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____ or _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the	A 025		

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A 025	Continued From page 4 facility must notify the resident's representative or designee of the need for health care services and must assist in making _____ for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses	A 025			

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A 025	Continued From page 5 that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to provide supervision to meet the needs for elopements for one Resident (#7) of one sampled resident that eloped twice from the facility. Furthermore, the facility failed to provide supervision and oversight for 30 memory care residents which placed all 30 residents at potential risk of harm or injury. Findings Included: During a review of the facility's video feed, conducted on at 04:30pm, revealed that on at 10:00pm the video started, Resident #7 was observed roaming the halls at 11:29pm. Resident #7 exited the memory care through the courtyard door at 11:33pm on At 03:00am on, Staff C and Staff D were observed in the halls going from room to room. Staff C and Staff D were not observed checking on residents from 10:00pm through 03:00am. During an interview with Staff C, conducted on at 11:30am, Staff C stated that a lot of the memory care residents were elopement risks and walk around (.....). Staff C stated that on, Resident #7 got up between 03:00am - 03:30am and she told the resident to go to bed. Staff C stated that staff do their rounds on residents at 05:00am and that she was making his bed and he went out of the room, and	A 025		

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A 025	Continued From page 6 she then proceeded to take care of three other residents when he got out. After watching the facility's video feed of Resident #7's elopement, Staff C confirmed that Resident #7 got out between 12:15am - 12:30am on and not what she originally stated. Staff C stated that the doors were supposed to alarm but the alarms do not work. During an interview with Staff A, conducted on at 12:00pm, Staff A stated that all resident that resided in the memory care unit were at risk for elopement. Staff A stated that staff do every two hours checks on the residents. During an interview with Staff B, conducted on at 01:17pm, Staff B stated that staff were supposed to do every two hours rounds on residents. During an interview with Staff D, conducted on at 01:36pm, Staff D stated that all the memory care residents were at risk for elopement. During an interview with Staff F, conducted on at 03:27pm, Staff F stated that Resident #7 had eloped from the facility on two occasions, and they said it was because the ... gate was opened for both elopements. During observations of the memory care courtyard and doors, conducted on at 01:55pm, revealed that the doors easily opened and there was no alarm that sounded. There were residents outside in the courtyard and there was no staff present. A second observation conducted on at 04:00pm, residents were observed going in and out from the courtyard. A third observation conducted on	A 025		

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A 025	Continued From page 7 at 04:42pm, the two courtyard double doors were tested and found that three of four of the door alarms were not functioning and the fourth door's alarm had an extremely low sound. A review of facility's emails, conducted on, revealed that the former Administrator notified the Administrator that the grocery store across the street informed the facility that Resident #7 was at the store on, Another email from Staff H to the former Administrator and Administrator noted that Resident #7 was observed on cameras leaving through the front door and it was assumed that the memory care entry/exit door did not latch. A record review for Resident #7, conducted on, revealed that Resident #7 was admitted to the facility on at 03:08pm. Resident #7's health assessment form dated noted that Resident #7 had a diagnosis of, ambulated with a walker, and was not an elopement risk. Resident #7 eloped from the facility on at 07:30pm and the facility became aware when the local grocery store across the street notified the facility that the resident was at the store. On, the facility was made aware that Resident #7 eloped for the second time when two Sheriff's officers arrived at the facility at 07:10am. The Sheriff's officers were notified by a local neighborhood resident that the resident had been standing in that neighborhood for about an hour and a half. Staff were unaware that Resident #7 was missing for both elopement events. A review of the Exterior Courtyard Check Log - Peak Hours of 10AM to 5PM, conducted on	A 025			

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A 025	Continued From page 8 revealed that there were no checks of the courtyard between the hours of 05:00pm - 10:00am. There was no documentation on the log that staff checked the courtyard on (10:00am through 05:00pm), (10:00am through 04:00pm), (02:00pm and 04:00pm), (03:00pm through 05:00pm), (10:00am through 05:00pm), (10:00am through 01:00pm), (10:00am through 05:00pm), (10:00am through 01:00pm), (10:00am through 05:00pm), (03:00pm through 05:00pm), and 11:00am through 02:00pm). During an interview with Resident #7's family member, conducted on at 03:43pm, Resident #7's family member stated that the facility notified her when Resident #7 eloped on and law enforcement notified her when he eloped on The family member stated that the facility has not discussed any elopement prevention measures that were put in place for Resident #7. The family member stated that the facility informed her that Resident #7 was observed in the hallway about 04:30am on and that residents in the local neighborhood said that the resident was standing in the area for about an hour and a half. The family member stated that Resident #7 was at another facility in and he attempted to get out from there three times and that this facility was aware that he was at risk for elopements. During an interview with the Health and Wellness Director, conducted on at 04:34pm, the Health and Wellness Director stated that staff were to check on residents every two hours and	A 025		

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A 025	Continued From page 9 agreed that Staff C and D did not check on any resident from 10:00am through 03:00am on The Health and Wellness Director stated that the courtyard doors had alarms to alert staff when resident go in and out of the courtyard. At 04:42pm, the Health and Wellness Director stated that the batteries must be During an interview with the Administrator, conducted on at 02:07pm, the Administrator stated that the memory care courtyard doors were not locked, and the resident had a right to go outside. The Administrator stated that staff do checks on the courtyard from 10:00am - 05:00pm. At 03:15pm, the Administrator stated that staff were supposed to check on the memory care residents every two hours during the night. Class II	A 025			
A 084 SS=D	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities;	A 084			

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A 084	Continued From page 10 procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for _____ control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____ and _____ dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order; d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record;	A 084		

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A 084	Continued From page 11 f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____ bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate, temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance	A 084		

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A 084	Continued From page 12 with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interviews, the facility failed ensure that staff who assist with self-administration of medication have the required two-hour annual update training on assistance with self-administration of medication for three (Staff A, Staff E, and Staff G) out of the ten sampled employees. Findings included: A record review for Staff A hired on _____, conducted on _____, revealed that Staff A had no evidence of the required two-hour annual training for assistance with self-administration of medication for the year 2019. A record review for Staff E hired on _____, conducted on _____, revealed that Staff E had no evidence of the required two-hour annual training for assistance with self-administration of	A 084		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 084	Continued From page 13 medication for the year 2016. A record review for Staff G hired on _____, conducted on _____, revealed that Staff G had no evidence of the required two-hour annual training for assistance with self-administration of medication for the year 2022. During an interview with the Administrator, conducted on _____ at 05:19PM, Administrator agreed that Staff A, Staff E and Staff G had missing ADRD updates. Class III	A 084			
A 086 SS=D	59A-36.011(10) FAC Training - ADRD (10) _____ AND RELATED _____ ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " _____ and Related _____ Level I Training."	A 086			

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

CROSSINGS AT RIVERVIEW (THE)

**8451 US HIGHWAY 301 SOUTH
RIVERVIEW, FL 33578**

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A 086	Continued From page 14 must address the following subject areas: - Understanding _____'s and related _____; - Characteristics of _____; - Communicating with residents with _____'s _____; - Family issues; - Resident environment; and, - Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " _____ and Related _____ Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. _____ and Related _____ Level II Training must address the following subject areas as they apply to these _____: - Behavior management, - Assistance with ADLs, - Activities for residents, - Stress management for the care giver; and, - Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with _____'s and Related _____," dated _____, incorporated by	A 086		

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NAME OF PROVIDER OR SUPPLIER CROSSINGS AT RIVERVIEW (THE)			STREET ADDRESS, CITY, STATE, ZIP CODE 8451 US HIGHWAY 301 SOUTH RIVERVIEW, FL 33578		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 086	Continued From page 15 reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with _____ or related _____, or 2. Three years of practical experience in a program providing care to persons with _____ or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____ or related _____. (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college	A 086			

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A 086	Continued From page 16 or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interviews, the facility failed ensure that staff that interact daily with residents with _____ and Related _____ (ADRD) have the required four-hours of ADRD continuing education annually as required under section 439.178, F.S. for two (Staff E and Staff G) of ten sampled employees. Findings included: A record review for Staff E hired on _____, conducted on _____, revealed that Staff E had no evidence of the required four-hours of ADRD annual training for years 2019, 2020, and 2021. A record review for Staff G hired on _____, conducted on _____, revealed that Staff G had no evidence of the required four-hours of ADRD annual training for year 2022. During an interview with the Administrator, conducted on _____ at 2:09PM, Administrator agreed that Staff E and Staff G had missing ADRD four-hour updates. Class III	A 086		