Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11964990	A. BUILDING: _____ B. WING _____	03/06/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
EMERALD PARK OF HOLLYWOOD	5770 STIRLING ROAD HOLLYWOOD, FL 33021

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced licensure Complaint (#2023003490) survey was conducted on through at Emerald Park of Hollywood. The facility had a deficiency identified at the time of the survey.	A 000		
A 152	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside	A 152		

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A 152	Continued From page 1 commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be . . . . . . This Statute or Rule is not met as evidenced by: Based on observation, interview and record review the facility failed to provide a sanitary kitchen environment by ensuring rodent droppings and roaches were not present in the facility's kitchen; failed to ensure a clean and safe living environment free of bedbugs and roaches for 13 of 14 sampled residents interviewed; and failed to ensure the overall cleanliness of resident rooms and hallway carpets to deter pests. The findings included: The facility's capacity is 100 residents. On . . . . . , the facility census was 91 residents who require assistance with activities of daily living and receive their meals prepared onsite in the Assisted Living Facility kitchen. In a telephone interview conducted with a Department of Health (DOH) Representative on at 5:50 PM, she stated the facility's kitchen was ordered to be closed due to rodent droppings that were observed in several locations within the kitchen. The DOH Representative stated the Administrator was notified of the kitchen closing and provided an explanation of what needed to be done in order to reinstate the kitchen permit. Specifically, all violations must be abated before the kitchen can be reopened. She further stated in the interview that droppings were observed in the dry food area, and a live roach	A 152		

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A 152	Continued From page 2 was observed in the food preparation area on during a routine inspection. She stated the DOH Inspector observed fresh rodent droppings in the same area on . In an interview conducted with the Dietary Manager on at 2:59 PM, a request for the facility's cleaning and sanitation policy was requested. She stated they did not have a specific policy but would go look for it. The Dietary Manager returned and provided a document with their cleaning assignments. A review of this document revealed it did not address sanitation, a schedule of cleaning, or methods of ensuring the areas were thoroughly cleaned and sanitized, and how often. On at 10:06 AM, a , inspection of the facility's kitchen was conducted by the DOH Representatives, the Administrator, the Dietary Manager and this Surveyor. An inspection of the kitchen revealed the following: - During an inspection of storage at 10:06 AM, where the dropping was identified by the DOH, the DOH Representative discovered new droppings under the metal shelving on the south west wall of the room. - During an inspection of storage at 10:09 AM, the DOH Representative identified fresh droppings under the metal shelving on the south east wall, which was also observed by this Surveyor. - During an inspection of the kitchen at 10:11 AM, the DOH Representative observed a live lizard under the preparation table located on the south west wall in the kitchen by the portable air conditioning vent that was going into the ceiling	A 152		

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A 152	Continued From page 3 for venting. - During an inspection of the kitchen at 10:13 AM, observation was made by the DOH Representative and this Surveyor of a live roach in the service area of the kitchen/dining room under the table where the juice and coffee machines are located (Photographic evidence obtained). In an interview conducted with the Administrator and Dietary Manager on at 10:23 AM, they stated the DOH Representative informed them of the observations made of the live roach in the area where the juice/coffee is located, the live lizard in the kitchen by the 3-compartment sink, and the fresh droppings in both dry storage areas. She also stated the DOH Representative informed her the kitchen will remain closed due to these findings. Relative to bedbugs and roaches reported in the facility on , the DOH Representatives and this Surveyor conducted a tour of the rooms located on the third and fourth floors identified as possibly having bedbugs and or roaches. Observation of the resident rooms revealed the following: - # at 11:12 AM - Observation revealed 2 live roaches and 1 roach in the bathroom on the floor. Observation was also made of a live roach observed under the resident's bed, and a live bedbug on the bed. In an interview conducted with Resident #13 at 11:14 AM, he stated he had just killed a bedbug. Observation was made of bedbugs on the board at the of the resident's bed. - # at 11:25 AM - Observation revealed	A 152		

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A 152	Continued From page 4 a live and a . . . . roach in the shower, and the room generally unclean. In an interview conducted with Resident #3 she stated "they used to clean once a week, but they fired the girl. - # at 12:22 PM - Observation revealed . . . . roaches, ... stains on the wall and the bed sheet with bedbugs on the mattress; a bedbug in a coffee cup on the nightstand with the resident sleeping in bed on the east wall of the room. The room was observed to be cluttered and unclean. - # at 12:35 PM - Observation revealed . . . roaches on the floor under the bed, and a . . . bug on the shelf above the microwave oven where food items were. In addition, in an interview conducted with Resident #13 on at 10:35 AM, he informed Surveyor 3 that his roommate has bedbugs. ***In an interview conducted with Resident #14 on . . . . . at 11:07 AM, she informed Surveyor 3 that she had bedbugs, and the facility did not do anything, and her daughter had to buy her a new mattress. She also stated she sees roaches in her room all the time. In an interview conducted with Resident #1 on at 10:29 AM with Surveyor 2, he stated in the interview stated he has roaches crawling at night and he stated he smashed one with his . . the other night. In an interview conducted with Resident #2 on at 10:32 AM with Surveyor 2, he stated he feels very uncomfortable on his bed, and he has a . . and feels like his skin is	A 152		

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A 152	Continued From page 5 . . . . , or something is crawling and that he has roaches in his room. Surveyor 2 observed the floor in resident's room to be very dirty. In an interview conducted with Resident #3 on . . . . . at 10:40 AM with Surveyor 2, the resident stated there are a lot of roaches running around in her bathroom especially at nighttime. Observation of roaches by the Surveyor was found in the resident's kitchen drawer (Photographic evidence obtained). In an interview conducted with Resident #4 on . . . . /3023 at 10:44 AM with Surveyor 2, the resident stated she sees roaches crawling at night under the sink or when she opens the kitchen drawer. The resident also stated she sprays "bug repellent" and was told by the "bug person" not to use it, because the facility has someone in charge of taking care of the bug problem. In an interview conducted with Resident #5 on . . . . . at 10:48 AM with Surveyor 2, the resident stated he sees roaches crawling at night on the wall. In an interview conducted with Resident #6 on . . . . . at 10:52 AM with Surveyor 2, she stated she has bugs in her room. Surveyor 2 observed a . . . . roach under the mini-refrigerator, and on the shower floor in the Residents' room (Photographic evidence obtained). In an interview conducted with Resident #7 on . . . . . at 10:55 AM with Surveyor 2, she stated they have a roach problem and that she has seen roaches running around the room.	A 152		

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A 152	Continued From page 6 In an interview conducted with Resident #8 on at 10:29 AM with Surveyor 3, she stated they do not come in to clean the room, it's been over a month, and she stated she asks almost every day and no one comes to clean. The resident stated she has small roaches in her bathroom and has told staff, but no one has done anything. In an interview conducted with Resident #9 on at 10:32 AM with Surveyor 3, he stated he has been here for 2 weeks and he has seen roaches in his room. In an interview conducted with Resident #10 on at 10:35 AM with Surveyor 3, she stated that no one has cleaned her room in well over a month, and that she buys her own bug spray and sprays the room because she sees roaches. In an interview conducted with Resident #11 on at 10:59 AM with Surveyor 3, she stated she has seen roaches. The resident stated no one cleans the room so her cousin comes in and cleans it for her. Observation was made by the Surveyor of on the floor in the resident's room. In an interview conducted with Resident #12 on at 11:03 AM with Surveyor 3, she stated her room has not been cleaned in a month and she stated that roaches are in her room. Observation on by Surveyor 3 revealed a live roach running across the carpet in the hallway on the 3rd floor (Video evidence obtained). During a tour conducted of the third floor on	A 152		

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A 152	Continued From page 7 . . . . . , a pronounced smell was observed in the north section of the third floor. The carpet in the hallways on the second, third and fourth floors were observed to be severely stained and dirty. On . . . . . at 11:22 AM, observation was made of # with the DOH Representatives and this Surveyor. Observation revealed the room to be very dirty, with debris and plastic water bottles under the headboard of resident's bed. On at 12:15 PM the DOH Representative informed the Administrator during an interview conducted with this Surveyor present, that their complaint was found to be valid. The DOH Representative stated they looked at 10 rooms on the 3rd and 4th floors, and they had a mixture of roaches and bedbugs. She also explained that the rooms were observed to be very unclean, and the shells of bugs observed suggest that they are not cleaning thoroughly. A recommendation by the DOH was made that the facility does a training on cleaning as it did not appear that a thorough cleaning was being done as evidenced by debris under the beds and the floors, and food areas were very unclean in resident apartments. A Citation/Notice of Violation was issued and presented to the Administrator by the DOH Representative who stated they will be next Monday regarding the roach and bed bug complaint about the rooms. Additionally, she also reminded the Administrator that no food preparation should be taking place. Class II	A 152		