

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964990	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/30/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

EMERALD PARK OF HOLLYWOOD

**5770 STIRLING ROAD
HOLLYWOOD, FL 33021**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Relicensure, Initial Limited Mental Health (LMH) licensure, Complaint (#2020007534, #2021012608, #2021013578, #2021013714, #2022006338, #2022006600, #2022010115, #2022011362, #2022011746, #2022012363, #2022012736, #2022014231, #2022014878, #2022016803, #2022017644, #2022017655, #2022017903, #2023000389, and #2023000645) survey and Generator Monitoring survey was conducted on through at Emerald Park of Hollywood. The facility had deficiencies identified related to the Relicensure at the time of the survey.	A 000		
A 052	429.256() ; 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 052	Continued From page 1 must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her (d) Applying _____ medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (4) Assistance with self-administration of medication does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment	A 052			

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A 052	Continued From page 2 on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.	A 052			

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A 052	Continued From page 3 (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication.	A 052			

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A 052	Continued From page 4 This Statute or Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure prescribed medications were administered as ordered by the Physician for 1 of 6 sampled residents reviewed for medications, Resident #9. The findings included: Review of Resident #9's Medical Examination documented in the Resident Health Assessment AHCA Form 1823 dated on _____, revealed the resident was diagnosed with _____ and _____. Review of this Examination revealed that the resident was easily _____ and needed daily assistance with her self-administration of medications. Review of the resident's Medical Examination dated on _____ revealed that the resident was diagnosed with unsteady gait, lymphedema and _____ to _____ lower extremities, _____ _____, atopic _____ and _____ to her _____. Further review of this Examination indicated that the Physician Extender ordered an _____ for the resident's _____ to her _____. Review of the Physician Extender's order dated on _____ documented that the resident start on the _____ 250 milligrams (mg), 1 oral capsule every 6 hours for 7 days. Review of Resident #9's _____ Medication Observation Record (MOR) revealed that the resident was prescribed one _____ 250 mg oral capsule every 6 hours for 7 days from _____ to _____. Further review of this MOR	A 052		

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A 052	Continued From page 5 indicated that the resident received this medication three times daily, at 8:00 AM , 12:00 PM and 10:00 PM, from to and not 4 times daily as ordered. (Photographic evidence was obtained). In an interview conducted with Medication Technician Staff B on at 1:35 PM, she stated that she assisted Resident #9 with the self-administration of the oral earlier that day at 12:00 PM. She stated that the resident received this medication three times daily and that she was not aware that the resident needed to take these every 6 hours or 4 times daily. In an observation conducted at this time of the resident's medication pack, revealed that there were 9 out of the prescribed 28 capsules left in this pack. Further observation of this medication pack's label indicated that the prescription was received on a total of 28 capsules were provided and the resident must take one capsule by every 6 hours for 7 days. (Photographic evidence was obtained). In an interview conducted with Resident #9's Physician Extender on at 10:35 AM, she stated that due to the resident's to her the prescribed must be administered every 6 hours and not three times daily. She stated that she prescribed this to prevent the resident's from worsening. She also confirmed that the resident must receive assistance with self-administration of all her medications because the resident could not remember to take her medications as prescribed every day. Class III	A 052		

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A 055	59A-36.008(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in Rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all	A 055		

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A 055	Continued From page 7 times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may be disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and	A 055			

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A 055	Continued From page 8 the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness. (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to Rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on policy and procedure review, observation, interview and record review, it was determined that the facility failed to ensure that Over the Counter (OTC) medications, prescription medications and expired medications were not stored unsecured at a resident's bedside for 1 of 1 sampled residents observed, Resident #30. The findings included: Review of the facility Policy and Procedure Medication Management Storage and Disposal provided by the Administrator dated 11/1/2022, documented in the Policy Statement: I. Assistance with Self-Administration: Either a nurse or an unlicensed staff member, who is at least 18 years of age, trained to assist with self-administration medication, able to demonstrate to the Administrator the ability to accurately read and interpret a prescription label, must be available to assist residents with self-administration medications ...Staff shall observe the resident take the medication. Any concerns about the resident's reaction to the medication shall be reported to the resident's health care provider and documented in the resident's recordV. Medication Record ...For residents who receive assistance with	A 055		

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A 055	Continued From page 9 self-administration ..., the facility shall maintain a daily Medication Observation Record (MOR) for each resident who receives assistance with self-administration of medications or medication administrationThe medication observation record (MOR) must be immediately updated each time the medication is offered or administeredVI. Medication Storage: In order to accommodate the needs and preferences of the residents and to encourage residents to remain as independent as possible, a resident may keep their medication, both prescription and over-the-counter, in their possession both on or off the facility premises; or in his/her room or apartment which must be kept locked with the resident unless the medication is in a secure place within the room or apartment; or in some other secure place which is out of sight of other residentsHowever, both prescription and over-the-counter medication shall be centrally stored under the following conditions ...4. The resident fails to maintain the medication in a safe manner as described in this paragraphVII. Medication Disposal ...Abandoned/Expired Medications: Medications which have been or which have expired must be disposed of within thirty (30) days of being determined abandoned or expired and disposition shall be documented in the resident record. The medication may be taken to a pharmacist for disposal or may be destroyed by the Administrator or designee with one (1) witness. Resident #30 was admitted to the facility on ... with diagnoses which included Dependence, , and . On the AHCA 1823 Resident Health Assessment form dated , she had a and Behavioral Status documented as "Awake, alert and oriented x 3".	A 055			

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A 055	Continued From page 10 During a resident room observational tour conducted on at 10:00 AM, it was observed that Resident #30's room door was open and unlocked. Further observation of the room revealed that there was a prescription bottle containing "several" pills of (..... medication) 0.125 milligrams (mg) with instructions to take 1 tablet by every day in the morning on an empty with an expiration date of The prescription bottle was located sitting atop Resident #30's front entry doorway sink, visible, unsecured, unattended and accessible to other residents, staff members and visitors, from the hallway. (Photographic evidence was obtained.) Subsequent immediate observation into the currently "un-occupied" room further revealed that there were 6 bottles of OTC medications to include the following: Goldenseal Root Extract 200 mg herbal supplement capsules with an expiration date of; E Dietary supplement 180 mg with an expiration date of; gummy with an expiration date of; cranberry; Tract Health with an expiration date of; Earthrise Spirulina Natural plant based whole superfood containing K 26 micrograms (mcg); 10 mg with an expiration date of; and Black Cohosh Root 540 mg traditional women's health remedy to take 1 capsule three times daily with no expiration date. All 6 bottles of OTC medications were noted to be in a plastic tub visible, un-secured, unattended and accessible to other residents, staff members and visitors, just to the left side of the resident's door entry way from the hallway. (Photographic evidence was obtained.)	A 055		

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A 055	Continued From page 11 On at 10:50 AM, an interview was conducted with Staff E, a Medication Technician/Certified Nursing Assistant (MT)/ (CNA), in which she acknowledged that the expired prescription medication and OTC medications (one of which was expired) should not have been left at the resident's bedside. On the AHCA 1823 Resident Health Assessment form dated, it was documented that Resident #30 had only the following 3 medications listed: Bupropion 100 mg once daily, C 1,000 mg once daily and E once daily. However, further record review of Resident #30's Medication Observation Record dated documented the resident had the following 4 medications listed: XL 15 mg take 1 tablet by daily, DR 2 take 1 tablet by twice a day, 0.5 mg take 1 tablet by at bedtime and C 1,000 mg 1 tablet by daily. Record review revealed that Resident #30's AHCA 1823 Resident Health Assessment form dated documented that she required assistance with the Self-Administration of Medications. There was no Physician's Order on file for Resident #30's expired prescription bottle of 0.125 mg, nor for the OTC medication bottles of expired Goldenseal Root Extract 200 mg herbal supplement. Further there was no prescription for the E Dietary supplement 180 mg, gummy cranberry Tract Health, Earthrise Spirulina Natural plant based whole superfood containing K 26 mcg and 10	A 055			

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A 055	Continued From page 12 mg, and Black Cohosh Root 540 mg. The expired prescription and OTC medications (one of which was expired), were not removed from Resident #30's bedside until after surveyor inquisition and intervention. The Administrator further recognized and acknowledged on at 2:10 PM, that Resident #30's expired prescription and OTC medications (one of which was expired) should not have been kept unlocked, unsecured and unattended at the resident's bedside. Class III	A 055		
A 084	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of	A 084		

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A 084	Continued From page 13 taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____ and _____ dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order; d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are	A 084			

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

EMERALD PARK OF HOLLYWOOD

**5770 STIRLING ROAD
HOLLYWOOD, FL 33021**

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A 084	Continued From page 14 prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____ bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate, temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h-n. of this section, before assisting with the self-administration of	A 084		

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER EMERALD PARK OF HOLLYWOOD			STREET ADDRESS, CITY, STATE, ZIP CODE 5770 STIRLING ROAD HOLLYWOOD, FL 33021		
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A 084	Continued From page 15 medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review, interview and observation the facility failed to ensure that 1 of 2 sampled staff reviewed had completed the 2-hour update on Assisting With Self-Administration of Medication training required annually for unlicensed nursing personnel (Staff A). The findings included: A review of Certified Nursing Assistant (CNA) Staff A's facility file and records revealed she was hired on and provides direct care to residents, including assisting with the Self-Administration of Medications. Review of the file revealed she did not have verification she had completed the 2-hours of updated medication training as required annually for unlicensed nursing staff who assist with the Self-Administration of Medications. In an interview conducted with CNA Staff A on at 10:28 AM, she confirmed she assists residents with their medications. Further review of CNA Staff A's facility file	A 084			

Agency for Health Care Administration

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A 084	Continued From page 16 revealed a 6-hour Medication training certificate from a Health Institute dated . There were no other medication training documents observed in the file for 2022 or 2023 documenting she had completed the mandatory 2 hour annual medication training. On at 3:15 PM, during the exit conference conducted with the Administrator, she was provided with and acknowledged the findings. Class III	A 084		
A 089	429.178 FS /Other - Special Care 429.178 Special care for persons with or other related (1) A facility which advertises that it provides special care for persons with 's or other related must meet the following standards of operation: (a)1. If the facility has 17 or more residents, have an awake staff member on duty at all hours of the day and night; or 2. If the facility has fewer than 17 residents, have an awake staff member on duty at all hours of the day and night or have mechanisms in place to monitor and ensure the safety of the facility's residents. (b) Offer activities specifically designed for persons who are (c) Have a physical environment that provides for the safety and welfare of the facility's residents. (d) Employ staff who have completed the training and continuing education required in subsection (2). (2)(a) An individual who is employed by a facility	A 089		

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A 089	Continued From page 17 that provides special care for residents who have or other related and who has regular contact with such residents, must complete up to 4 hours of initial -specific training developed or approved by the department. The training must be completed within 3 months after beginning employment and satisfy the core training requirements of s. 429.52(3)(g). (b) A direct caregiver who is employed by a facility that provides special care for residents who have or other related and provides direct care to such residents must complete the required initial training and 4 additional hours of training developed or approved by the department. The training must be completed within 9 months after beginning employment and satisfy the core training requirements of s. 429.52(3)(g). (c) An individual who is employed by a facility that provides special care for residents with or other related but who only has incidental contact with such residents, must be given, at a minimum, general information on interacting with individuals with or other related within 3 months after beginning employment. (3) In addition to the training required under subsection (2), a direct caregiver must participate in a minimum of 4 contact hours of continuing education each calendar year. The continuing education must include one or more topics included in the -specific training developed or approved by the department, in which the caregiver has not received previous training. (4) Upon completing any training listed in subsection (2), the employee or direct caregiver shall be issued a certificate that includes the	A 089			

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A 089	Continued From page 18 name of the training provider, the topic covered, and the date and signature of the training provider. The certificate is evidence of completion of training in the identified topic, and the employee or direct caregiver is not required to repeat training in that topic if the employee or direct caregiver changes employment to a different facility. The employee or direct caregiver must comply with other applicable continuing education requirements. (5) The department, or its designee, shall approve the initial and continuing education courses and providers. (6) The department shall keep a current list of providers who are approved to provide initial and continuing education for staff of facilities that provide special care for persons with _____'s or other related _____. (7) Any facility more than 90 percent of whose residents receive monthly optional supplementation payments is not required to pay for the training and education programs required under this section. A facility that has one or more such residents shall pay a reduced fee that is proportional to the percentage of such residents in the facility. A facility that does not have any residents who receive monthly optional supplementation payments must pay a reasonable fee, as established by the department, for such training and education programs. (8) The department shall adopt rules to establish standards for trainers and training and to implement this section. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure that 1 of 2 staff records reviewed had completed the _____'s _____ or Related _____ (ADRD) training as required for	A 089		

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A 089	Continued From page 19 facility's with a dedicated Memory Care Unit (MCU) whose residents have AD RD diagnoses, specifically Staff A. The findings included: A review of Certified Nursing Assistant (CNA) Staff A's facility file and documents revealed a date of hire of to provide direct resident care as observed during the survey and in to residents residing in the MCU. Further review of the facility employee file revealed CNA Staff A had only completed 2 hours of AD RD Level I training and not the required 4 hours within 3 months of hire. Additionally, there was no evidence of documentation CNA Staff A had completed the 4 hours of AD RD Level II training within 9 months of hire. On at 3:15 PM, an interview was conducted with the Administrator who was provided with and acknowledged the findings. Class III	A 089		