

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/16/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

VILLAGE ON THE GREEN

**515 VILLAGE PL
LONGWOOD, FL 32779**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A re-licensure survey, two (2) Complaint Investigation #2023005241, #2023005255, and generator monitoring was conducted at Village on the Green Assisted Living Facility & Memory Care on _____ and _____. The facility had deficiencies at the time of the visit.	A 000		
A 010 SS=D	429.26() FS; 59A-36.006(4) FAC Admissions - Continued Residency 429.26 Appropriateness of placements; examinations of residents.- (1) The owner or administrator of a facility is responsible for determining the appropriateness of admission of an individual to the facility and for determining the continued appropriateness of residence of an individual in the facility. A determination must be based upon an evaluation of the strengths, needs, and preferences of the resident, a medical examination, the care and services offered or arranged for by the facility in accordance with facility policy, and any limitations in law or rule related to admission criteria or continued residency for the type of license held by the facility under this part. The following criteria apply to the determination of appropriateness for admission and continued residency of an individual in a facility: (a) A facility may admit or retain a resident who receives a health care service or treatment that is designed to be provided within a private residential setting if all requirements for providing that service or treatment are met by the facility or a third party. (b) A facility may admit or retain a resident who requires the use of assistive devices. (c) A facility may admit or retain an individual receiving hospice services if the arrangement is agreed to by the facility and the resident,	A 010		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 010	Continued From page 1 additional care is provided by a licensed hospice, and the resident is under the care of a physician who agrees that the physical needs of the resident can be met at the facility. The resident must have a plan of care which delineates how the facility and the hospice will meet the scheduled and unscheduled needs of the resident, including, if applicable, staffing for nursing care. (d)1. Except for a resident who is receiving hospice services as provided in paragraph (c), a facility may not admit or retain a resident who is bedridden or who requires 24-hour nursing supervision. For purposes of this paragraph, the term "bedridden" means that a resident is confined to a bed because of the inability to: a. Move, turn, or reposition without total physical assistance; b. Transfer to a chair or wheelchair without total physical assistance; or c. Sit safely in a chair or wheelchair without personal assistance or a physical 2. A resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 7 consecutive days. 3. If a facility is licensed to provide extended congregate care, a resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 14 consecutive days. (2) A resident may not be moved from one facility to another without consultation with and agreement from the resident or, if applicable, the resident's representative or designee or the resident's family, guardian, surrogate, or attorney in fact. In the case of a resident who has been placed by the department or the Department of Children and Families, the administrator must notify the appropriate contact person in the	A 010		

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A 010	Continued From page 2 applicable department. (3) A physician, physician assistant, or advanced practice registered nurse who is employed by an assisted living facility to provide an initial examination for admission purposes may not have financial interests in the facility. 59A-36.006 (4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (c) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a _____-to-_____ medical examination by a health care practitioner at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 59A-36.002, F.A.C. The results of the examination must be recorded on the practitioner's form or on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule and must be completed in accordance with that paragraph. Exceptions to the requirement to meet the criteria for continued residency are: (a) The resident may be bedridden for no more than 7 consecutive days, unless the resident is receiving licensed hospice services pursuant to Section 429.26(1)(c), F.S. (b) A resident requiring care of a _____ may be retained provided that: 1. The resident contracts directly with a licensed home health agency or a nurse to provide care, or the facility has a limited nursing services license and services are provided pursuant to a plan of care issued by a health care practitioner, 2. The condition is documented in the resident's	A 010			

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A 010	Continued From page 3 record; and, 3. If the resident's condition fails to improve within 30 days, as documented by a health care practitioner, the resident must be discharged from the facility. (c) A , ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met: 1. The resident qualifies for, is admitted to, and consents to receive services from a licensed hospice that coordinates and ensures the provision of any additional care and services that the resident may need; 2. Both the resident, or the resident's legal representative if applicable, and the facility agree to continued residency; 3. A licensed hospice, in consultation with the facility, develops and implements an interdisciplinary care plan that specifies the services being provided by hospice and those being provided by the facility; and, 4. Documentation of the requirements of this paragraph is maintained in the resident's file. (d) The facility administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility at all times. (e) A hospice resident that meets the qualifications of continued residency pursuant to this subsection may only receive services from the assisted living facility's staff which are within the scope of the facility's license. (f) Assisted living facility staff may provide any nursing service permitted under the facility's license and total help with the activities of daily living for residents admitted to hospice; however, staff may not exceed the scope of their professional licensure or training. (g) Continued residency criteria for facilities	A 010			

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A 010	Continued From page 4 holding an extended congregate care license are described in Rule 59A-36.021, F.A.C. This Statute or Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to ensure 1 of 12 sampled residents had a ...-to-... medical examination by a health care practitioner when the resident was admitted to hospice services (#14). Findings: Review of resident #14's record revealed a facility admission date of . The most recent 1823 in the record was dated . The resident was admitted to hospice services on . The resident's record did not contain documentation to indicate a ...-to-... medical examination was conducted by a health care practitioner when she was admitted to hospice, which was a significant change. On at 3 pm, the director of nursing (DON) confirmed the findings and was unable to provide additional documentation. Class III	A 010		
A 025 SS=G	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of ... or	A 025		

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A 025	Continued From page 5 _____ or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making _____ for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case	A 025		

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A 025	Continued From page 6 manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on facility's documentation, record review and interview, the facility failed to provide adequate supervision to 3 of 12 sampled residents (#1, #2 and #14) to prevent resulting in injuries and properly providing care and services appropriate to meet the needs of risk residents to ensure safety through proactive measures to minimize the potential for . Findings: 1. Resident #2's record review revealed an admission date of . The last 1823 Health Assessment dated listed medical history of . Body . , sleep . conditions with a . , skin . , and . He was identified as a precaution and ambulates with a walker and unsteady gait. He needs assistance with activities of daily living (ADLs) with bathing, . and toileting and supervision with ambulation, grooming, and transferring. He needs assistance with self-administration of medications. A facility report documented on at 4:35	A 025			

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A 025	Continued From page 7 AM that resident #2 and nurse E reported that she heard a loud crashing sound coming from resident #2's room. Upon further evaluation and observation, resident #2 was laying on floor next to the bed in his bedroom. was observed on the floor and an assessment completed finding a small on left side of his . Resident #2 did complain of left . There were no other injuries observed. Vitals were checked and good. Resident #2 later complained of . Called primary physician and spouse (wife), the doctor gave orders to send to emergency room immediately to evaluate and treat. Spouse/wife called. Resident #2 transferred to the hospital by ambulance. On at 11 AM, the administrator documented that the wife called to inform that resident #2 was being transferred to another hospital for for a left side to his . On at 3:41 PM, nurse F documented that she spoke to the resident's wife and the wife stated that resident #2 was admitted into the hospital with a , and furthermore the hospital is planning on putting in resident #2 a trac and into the as they don't believe that resident #2 was going to get any better until the goes down in his . The wife stated that she did not see him coming to the Assisted Living Facility and may need to go into a skilled nursing home once he can breathe on his own. On at 10:15 AM, nurse F documented the resident's spouse informed the facility that resident #2 was admitted on Hospice care at the hospital.	A 025			

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A 025	Continued From page 8 On at 11:45 AM, nurse F documented that wife informed the assisted living facility that resident #2 will not be returning ... needing a higher level of care. On at 2:20 PM, an interview with the Director of Nursing (DON) confirmed the finding. (Photographic Evidence Obtained) 2. Review of resident #1's record revealed she was admitted to the facility on An 1823 indicated she required ... precautions. Her medical history included and She required supervision with ambulation, assistance with bathing, and toileting and was independent with transferring. She was ambulatory with a shuffling gait. She was "alert and oriented x2" with and forgetfulness. An facility admission evaluation indicated she had a gait disturbance/unsteady gait and was at risk for There was no documentation in her record nor was any provided by the administrator to indicate any precautions were implemented upon her admission to the facility. Facility documentation revealed the following: On at 7:48 am a male resident, who was aggressive, walked into her room. A caregiver walked into the room and found resident #1 on her floor. (No documented post- interventions) On at 12:56 pm she limped when she	A 025		

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A 025	Continued From page 9 walked and complained of left upper _____ and _____ that went away after sitting down. Her doctor and family were both notified. On _____ at 3:16 pm she was observed standing at her dresser. She initially denied _____ but when the writer asked to look at her _____, for _____, she pointed to her upper _____ area and said she twisted it. Her gait was normal, slow, and shuffled but had a slight limp. A stat left _____ and left _____ was ordered. The result was no acute bone abnormality, _____ injury of the left _____ pubic _____. On _____ at 8:25 pm she was observed down on her right _____ in the entrance of her apartment. She said, "help me, I _____". She was very _____. She had difficulty standing and walking and was rubbing her right _____. Her family took her to a hospital. (No documented post-_____ interventions) On _____ at 4:30 pm she returned from the hospital. On _____ at 3:11 pm "day two of her return from the hospital with a _____." On _____ at 1:14 pm she had a private sitter from 7 pm to 7 am. A _____ facility occurrence report indicated that at 6 pm she did not come out of her memory care apartment for dinner. A nurse observed her lying in bed. Upon evaluation she complained of _____ and pointed to her _____ area and was unable to sit up without assistance. Her family and doctor were notified. An order was received to send her to the hospital. On _____ her daughter informed the facility that the resident had a right _____, and	A 025		

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A 025	Continued From page 10 right status post mechanical Upon her return to the facility from rehab she would be encouraged to participate in group activities with increased supervision. A facility risk assessment indicated she was high risk. On at 2:05 pm she returned from a rehabilitation facility. On at 3:15 pm she had a in the dining room while transferring herself. She lost her balance and slowly landed on the floor, bumping her A was seen on the of her The post- intervention was that she would remain in her wheelchair when out of bed. On at 10:56 am she was observed sitting on the floor by her room door. Post- recommendation was more frequent rounding, physical and occupational therapies and keep her in the main area where she is visible when awake. 3. Review of resident #14's record revealed she was admitted to the facility on A and a 1823 both indicated she required precautions. Her medical history included, unsteady gait, and repeated She was "alert and oriented x3" with forgetfulness and short-term memory There was no documentation in her record nor was any provided by the administrator to indicate any precautions were implemented upon her admission to the facility.	A 025		

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A 025	Continued From page 11 Facility documentation revealed the following: On _____ at 8am she lost her balance and _____. (No documented post-_____ interventions) On _____ at 8:27 am she was observed on the floor on her _____ with her walker beside her. She said she hit her _____. A 3-inch area of _____ was seen behind her left _____. She was trying to pull a chair out to sit and _____. She was sent to a hospital. (No documented post-_____ interventions) On _____ at 3:30 pm she returned from the hospital. On _____ at 5:30 pm her daughter found her on the floor. The resident was returning to the dining room from the bathroom when she _____. She said she lost her balance. "Her _____ was _____." _____ was 80% on room air, her _____ were very _____, and she was _____." (No documented post-_____ interventions) On _____ at 4:30 pm she _____ and hit the _____ of her _____ in the dining room. A bump was seen on the _____ of her _____. She was sent to a hospital and returned to the facility on the same day. (No documented post-_____ interventions) On _____ at 5:45 pm she turned around in her room and lost her balance, falling on her butt. She was "alert and oriented x3", had good shoes on, no water was on the floor and the lighting was sufficient. She was able to walk but was weak due to having Covid. (No documented post-_____ interventions) On _____ at 12:48 pm while retrieving rugs	A 025		

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A 025	Continued From page 12 that were hanging over her shower rail she stepped and . She landed on her butt, scooted over to a cabinet, and waited for someone to get to her. The room was well-lit, there was no clutter, and she wore good shoes. (No documented post- interventions) On at 1:15 pm she was found sitting on her kitchen floor with her . against the cabinet. (No documented post- interventions) On at 4:45 pm she was observed on the floor near the door to her room. She . while trying to put her phone on the charger because she moved fast and lost her balance. She then crawled from the living room to the door. She sustained a bump on the . of her . She was educated on using her call pendant. On at 9:48 pm her daughter called the facility and said the resident was on the floor and wanted to know why nobody answered her call light. The resident was then observed by staff sitting on the floor next to her bed. She could not explain how she . The call light was blinking red but was not coming up on the tablets. The daughter was notified that if the resident doesn't hit the button hard enough it does not register on the tablets. Post- interventions were to repair the call pendant. A . risk assessment indicated she was high risk. On at 7:22 pm she used her call pendant. She was then found on her bedroom floor next to her bed. She could not recall how she . She was able to sit up and stand with assistance and without . She sustained a . on her	A 025		

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A 025	Continued From page 13 right Post- . . . interventions were a bedside commode, and family to provide a temporary private duty caregiver. On at 7:18 am she had a sitter with her. A risk assessment indicated she was high risk. On at 3:52 pm she was found in the hallway laying on the floor on her left side with her left behind her and her . . . bent. (No documented post- . . . interventions) In addition to the findings above, review of resident #14's medication administration record (MAR) revealed an order for 5-325 milligrams, 1 tablet by every six hours for The medication was not signed as given on at 6 am and at 12 am. Review of the count and sign-out log revealed the medication was not signed-out on those same dates and times. There was no documented explanation on either the MAR or in the resident's record. On at 12:17 pm, the director of nursing said she did not know why it was not given. A facility policy on incident/accident occurrence reporting system, identified by the administrator as the policy, was about only protocols and standards for incident reporting and investigation. Class II	A 025		
A 030 SS=D	59A-36.007(5) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures	A 030		

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NAME OF PROVIDER OR SUPPLIER VILLAGE ON THE GREEN		STREET ADDRESS, CITY, STATE, ZIP CODE 515 VILLAGE PL LONGWOOD, FL 32779		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 030	Continued From page 14 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; _____, Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida _____ Hotline, 1(800)96- _____ or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. (d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities;	A 030		

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STREET ADDRESS, CITY, STATE, ZIP CODE

VILLAGE ON THE GREEN

**515 VILLAGE PL
LONGWOOD, FL 32779**

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A 030	Continued From page 15 2. and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident, neglect, and 6. Administrative and housekeeping schedules and requirements; 7. control, sanitation, and standard precautions; 8. The requirements for coordinating the delivery of services to residents by third party providers; 9. Assistive devices; and 10. Physical (e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside. 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a	A 030		

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A 030	Continued From page 16 facility shall have the right to: (a) Live in a safe and decent living environment, free from and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including	A 030		

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A 030	Continued From page 17 the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making _____ for health care services, the provision of or arrangement of transportation to health care _____, and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally _____, the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (l) Present grievances and recommend changes in policies, procedures, and services to the staff	A 030			

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A 030	Continued From page 18 of the facility, governing officials, or any other person without _____, interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, _____, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and, if applicable, _____, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and _____, Rights Florida. 429.27 Property and personal affairs of	A 030			

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A 030	Continued From page 19 residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated _____ under state law, _____ or _____ managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on observations, review of the grievance policy, review of documented grievances and interviews, the facility failed to treat 7 of 21 sampled residents with consideration and respect by failing to correct their concerns regarding long wait times during meals (#7, #10, #11, #12, #13, #19, #20). Findings: On _____ at 1 pm, residents #7, #10, #12, #13, #19 and #20 were all seen sitting at the same table in the dining room. Resident #19 said she was there since 11:40 am, she placed her lunch order at 12 pm and had not yet been served her meal. She then said this happened frequently. Resident #13 said she too placed her order at 12 pm and had not yet been served. She then said	A 030			

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A 030	Continued From page 20 this happened on occasion. Residents #7, #10, #12 and #20 did not have their meal yet. On at 1:10 pm, staff were seen in the kitchen. When asked why the residents had not received their meal, the kitchen staff began serving them. On at 1:15 pm, the sous chef said the dining room opened at 11 am for lunch. She said it took the staff minutes to take the resident's order and an additional minutes to cook and serve the food. She provided a menu slip that indicated resident's #7, #10, #12, #13, #19 and #20 all had their order taken at 12:20 pm. She then said the resident's wait time to receive their food was too long. Review of documented grievances revealed that on resident #7 said it was taking longer than expected for her food to be served. The facility's resolution was the manager on the floor would assist during mealtime if needed. A follow-up was conducted with the resident, who said it was better, that she understood the wait time and did not mind. On resident #11 said the wait times during meals were too long. The facility's response was the manager on the floor would assist during mealtime if needed. Review of the resident council meetings revealed the following concerns: On residents complained of long wait times in the dining room and servers take a long time to greet residents and take orders. The	A 030			

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A 030	Continued From page 21 resolution was the certified dietary manager gave out his phone number and told them to let him know on the day they have that concern so he can address it immediately. On a resident offered to donate a doorbell system to be installed in the dining room and kitchen, so residents did not have to wait so long to be acknowledged by the servers. Food service stinks. On the weekends you wait three times longer than during the week for your meal. The resolution was that changes were being made to improve the wait time. On a question was posed during the meeting as to when the doorbell system would be installed so residents can notify the servers that new residents have arrived, and their order needed to be taken. The resolution was that the person who originally said they would install it no longer worked at the facility. They would be installed when they could be retrieved from that person's old office. On at 6:24 pm, the administrator said steps taken to resolve the dining room wait times included changing the server's work hours, hiring the sous chef, starting a food meeting and install a bell in the dining room. Class III	A 030		
A 032 SS=D	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or	A 032		

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A 032	Continued From page 22 with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2)(a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for:	A 032		

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A 032	Continued From page 23 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on review of the facility's documented elopement drills, personnel record reviews and interviews, the facility failed to have documentation that 2 of 4 sampled staff participated in a minimum of two resident elopement drills each year (B and C). Findings: On at 3:25 pm, caregiver B, who was rehired on, said she participated in both elopement training and elopement drills. On at 4:09 pm, caregiver C, who was hired on, said she participated in a resident elopement drill every three months. Review of the only 2022 elopement drills, and, revealed that neither caregiver B nor caregiver C were listed as participants.	A 032			

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A 032	Continued From page 24 Class III	A 032			
A 078 SS=D	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of 2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or	A 078			

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A 078	Continued From page 25 certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview, the facility failed to ensure 3 of 5 sampled staff submitted a written statement from a health care provider documenting that the individual did not have any signs or symptoms of communicable within 30 days after beginning employment (A, B, C) and failed to ensure the personnel record for 2 of 5 sampled staff contained evidence of a negative examination on an annual basis (B, C).	A 078			

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A 078	Continued From page 26 Findings: Review of personnel records revealed the following: 1. Caregiver A was hired on Her record did not contain a written statement from a health care provider documenting that she did not have any signs or symptoms of communicable 2. Caregiver B was hired on Her record did not contain a written statement from a health care provider documenting that she did not have any signs or symptoms of communicable The most recent negative . . . exam in the record was dated 3. Caregiver C was hired on Her record did not contain a written statement from a health care provider documenting that she did not have any signs or symptoms of communicable and did not contain any . . . exams. On at 10:07 am, the findings were discussed with the administrator, who was unable to provide additional documentation. Class III	A 078			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The	A 081			

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A 081	Continued From page 27 preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered	A 081		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/16/2023
NAME OF PROVIDER OR SUPPLIER VILLAGE ON THE GREEN		STREET ADDRESS, CITY, STATE, ZIP CODE 515 VILLAGE PL LONGWOOD, FL 32779		
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A 081	Continued From page 28 by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to blood borne pathogens, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and abuse. The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides	A 081		

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A 081	Continued From page 29 trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 4 of 5 sampled staff (A, B, C) and the Administrator received the required in-service training as described in 59A-36.011 (. .) F.A.C. Findings: 1. Caregiver A's record review revealed a hire date of . There was no documentation of the following in-service training:	A 081			

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A 081	Continued From page 30 a) 2-hr preservice orientation b) elopement training c) one hour reporting major incidents, reporting adverse incidents and facility's emergency procedures d) one hour recognizing and reporting neglect, , , , , and e) one-hour safe food handling 2. Caregiver B's record review revealed hire date There was no documentation of the following in-service training: a) 2-hr preservice orientation b) one hour facility's emergency procedures c) elopement training d) one hour, neglect, , , , , and. e) one-hour safe food handling 3. Caregiver C's record review revealed hire date There was no documentation of the following in-service training: a) 2-hr preservice orientation b) one hour facility's emergency procedures c) elopement training d) one hour, neglect, , , , , and. e) one-hour safe food handling (Photographic Evidence Obtained) On at 3:43p - The Administrator said, "I know that we held with our home office the training, I know because I scheduled it. I've looked. For your purposes, I've got nothing. I'm sorry. I can pull up on the calendar for the training and show you, but I've got nothing." The administrator was hired on on the skilled nursing home side and licensed as a	A 081		

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A 081	Continued From page 31 nursing home administrator, however the assisted living facility opened for business on and was added to the campus. Review of the administrator's personnel record review revealed there was no documented evidence of the specific related in-service training completed for the assisted living facility that was required for: 1. elopement training and. 2. one hour of emergency procedures training On at 3:50 PM, an interview with the Administrator confirmed the findings. Class III	A 081		
A 082 SS=D	59A-36.011(4) FAC Training - / (4) Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview the facility failed to have documented evidence to indicate 1 of 5 sampled staff completed a one-time education course on and	A 082		

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A 082	Continued From page 32 within 30 days of employment (A). Findings: Review of Staff A personnel record revealed a hire date of . The record did not contain documentation to indicate she completed a one-time education course on and . On at 3:59p - the Administrator and Human Resources Director confirmed they did not have the training for Staff A and was not able to provide the requested training. Class III	A 082		
A 090 SS=D	59A-36.011(11) FAC Training - (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 4 of 5 sampled staff (A, B, C) and the	A 090		

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A 090	Continued From page 33 Administrator received at least one hour of training in the facility's policy and procedures regarding (.....) that included information in Rule 59A-36.009, F.A.C. (A, B, C) Findings: 1. Review of Staff A personnel record revealed a hire date of The record did not contain documentation to indicate Staff A received at least one hour of training in the facility's policy and procedures regarding 2. Review of Staff B personnel record revealed a hire date of The record did not contain documentation to indicate Staff B received at least one hour of training in the facility's policy and procedures regarding 3. Review of Staff C personnel record revealed a hire date of The record did not contain documentation to indicate Staff C received at least one hour of training in the facility's policy and procedures regarding On at 2:51p The Administrator and Human Resources Director stated they did not have the training and was unable to provide documentation. The administrator was hired on on the skilled nursing home side and licensed as a nursing home administrator, however the assisted living facility opened for business on and was added to the campus. Review of the administrator's personnel record	A 090		

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A 090	Continued From page 34 review revealed there was no documented evidence for the assisted living facility specific to () training was completed. On at 3:50 PM, an interview with the Administrator confirmed the findings. Class III	A 090			
A 093 SS=D	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current USDA Dietary Guidelines for Americans, 2020-2025, which are incorporated by reference and available for review at: http://www.frules.org/Gateway/reference.asp?No=Ref-04003 , and the current table of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2019, which are incorporated by reference and available for review at: https://ods.od.nih.gov/HealthInformation/Dietary_Reference_Intakes.aspx . Therapeutic diets must meet these nutritional standards to the extent possible. (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food	A 093			

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A 093	Continued From page 35 according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months. (e) Therapeutic diets must be prepared and served as ordered by the health care provider. 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must	A 093			

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A 093	Continued From page 36 be identified on the menus developed for use in the facility. 2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal. (f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day. Snacks are not considered to be meals for the purposes of _____ the time between meals. (g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on _____. (h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has _____ with residents to serve, must be on _____ at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation of the facility's menu and interview, 1. the facility failed to obtain an annual	A 093		

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A 093	Continued From page 37 menu review dated by a licensed or registered dietician with license number to ensure that all meals meet the nutritional standards in the assisted living facility; 2. the facility failed to provide menus dated planned in a week advance and conspicuously posted ready for review and; 3. the facility failed to provide the documented substitution log of comparable nutritional value used for the past 6 months. Findings: Observation on at 12:45 PM, observation of the wrong and old menu, not dated in advance for week in use was lying on a table in the dining room not posted. The menu had a printed date of with no credential license number listed on the menus of the licensed or registered dietician to show that menus was annually reviewed with a date and signature as required. There was no documentation provided of the last 6 months substitution log to ensure that all food substituted and served to residents met the same nutritional value as required. (Photographic Evidence Obtained) On at 1:50 PM, an interview with the skilled nursing home registered dietician confirmed the findings, however she further stated that she had all the documentation for menus for the skilled nursing home next door and did not really deal with the assisted living facility menus. On at 2 PM, an interview with the Administrator confirmed the findings.	A 093			

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A 093	Continued From page 38 Class III	A 093		
A 152 SS=D	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable height to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and	A 152		

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A 152	Continued From page 39 personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to obtain a valid operating license for both elevator cars to ensure that all mechanical and structural systems were maintained in good working order. Findings: On at 10:20 AM, while utilizing both elevators while touring the facility both licenses for the elevators expired on (two and half years ago). (Photographic Evidence Obtained) On at 11 AM, an interview with the Director of Nursing (DON) who assisted me during tour confirmed the findings. On at 11:10 AM, an interview with the Administrator confirmed the findings. Class III	A 152			
A 160 SS=D	59A-36.015(1) FAC Records - Facility 59A-36.015 Records. The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce	A 160			

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A 160	Continued From page 40 the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and, 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but intending to return pursuant to Rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of _____. (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as described in Rule 59A-36.019, F.A.C., that must be readily available by facility staff. (e) The facility's liability insurance policy required in Rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by	A 160		

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LONGWOOD, FL 32779**

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A 160	Continued From page 41 Rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in Rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with _____'s or related _____, a copy of all such facility advertisements as required by Section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in Rule 59A-36.007, F.A.C. (j) All food service records required in Rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to Section 429.435, F.S., and rule Chapter 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to Section 381.031, F.S., and Chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to Section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years. (n) The facility's resident elopement response policies and procedures. (o) The facility's documented resident elopement response drills. (p) The facility's policies and procedures pursuant to subsection 59A-36.007(10), F.A.C.;	A 160		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 05/16/2023
NAME OF PROVIDER OR SUPPLIER VILLAGE ON THE GREEN			STREET ADDRESS, CITY, STATE, ZIP CODE 515 VILLAGE PL LONGWOOD, FL 32779		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 160	Continued From page 42 (q) The facility's prevention policies and procedures; (r) The facility's medication practices; (s) The facility's policy on physical ; (t) The facility's policy on assistive devices; (u) The facility's policy on third-party providers; (v) The facility's policy on visitation pursuant to Section 408.823(2)(a), F.S.; (w) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in Rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on facility documentation and interview, the facility failed to maintain an annual satisfactory fire safety inspection report from the local authority, or the State Fire Marshal as required. Findings: On at 11:50 AM, reviewed a copy of the last fire inspection report issued on , and it was documented that the facility failed the inspection with multiple violations. (Photographic Evidence Obtained) On at 11:55 AM, an interview with the Administrator confirmed the finding and informed the Maintenance Director. Class III	A 160			
A 161 SS=D	429.275(2) FS; 59A-36.015(2) FAC Records - Staff	A 161			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/16/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

VILLAGE ON THE GREEN

**515 VILLAGE PL
LONGWOOD, FL 32779**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 161	Continued From page 43 429.275 (2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule. 59A-36.015 (2) STAFF RECORDS. (a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable . In addition, records must contain the following, as applicable: 1. Documentation of compliance with all staff training and continuing education required by Rule 59A-36.011, F.A.C., 2. Copies of all licenses or certifications for all staff providing services that require licensing or certification, 3. Documentation of compliance with level 2 background screening for all staff subject to screening requirements as specified in Section 429.174, F.S., and Rule 59A-36.010, F.A.C., 4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to Rule 59A-36.010, F.A.C., 5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C.	A 161		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969817	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/16/2023
NAME OF PROVIDER OR SUPPLIER VILLAGE ON THE GREEN		STREET ADDRESS, CITY, STATE, ZIP CODE 515 VILLAGE PL LONGWOOD, FL 32779		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 161	Continued From page 44 (b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity _____ to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in Rule 59A-36.010, F.A.C. (c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by Rule 59A-36.010, F.A.C. This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview, the facility failed to ensure the record for 1 of 5 sampled staff contained a copy of the employment application, with references furnished (C.) Findings: Review of staff C's record, who was hired on _____, revealed the record did not contain an employment application with references. On _____ at 2:48 p.m. the Human Resources Director stated, "We've integrated to a new system and her application is not there and I do not have access to the old system." Class III	A 161		