

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL1169489	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 04/09/2024
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SEASCAPE AT NAPLES

**3490 DR
NAPLES, FL 34109**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced relicensure, emergency power plan, health facility reporting system, generator, visitation form, and complaint survey for #2023014574, #2023003285, # 2023017891 and #2023011857 conducted on _____ through _____ at Seascape at Naples, an assisted living facility in Naples, Florida. Complaint #2023014574 was substantiated without deficiency. Complaint #2023003285 was substantiated at A032 class II. Complaint #2023017891 was not substantiated. Complaint #2023011857 was not substantiated. The following is a description of the deficiencies.	A 000		
A 008 SS=D	429.26() FS; 59A-36.006(2) FAC Admissions - Health Assessment 429.26 (5) Each resident must have been examined by a licensed physician, a licensed physician assistant, or a licensed advanced practice registered nurse within 60 days before admission to the facility or within 30 days after admission to the facility, except as provided in s. 429.07. The information from the medical examination must be recorded on the practitioner's form or on a form adopted by agency rule. The medical examination form, signed only by the practitioner, must be submitted to the owner or administrator of the facility, who shall use the information contained therein to assist in the determination of the appropriateness of the resident's admission to or continued residency in the facility. The	A 008		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 008	Continued From page 1 medical examination form may only be used to record the practitioner's direct observation of the patient at the time of examination and must include the patient's medical history. Such form does not guarantee admission to, continued residency in, or the delivery of services at the facility and must be used only as an informative tool to assist in the determination of the appropriateness of the resident's admission to or continued residency in the facility. The medical examination form, reflecting the resident's condition on the date the examination is performed, becomes a permanent part of the facility's record of the resident and must be made available to the agency during inspection or upon request. An assessment that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program fulfills the requirements for a medical examination under this subsection and s. 429.07(3)(b)6. (6) Any resident accepted in a facility and placed by the Department of Children and Families must have been examined by medical personnel within 30 days before placement in the facility. The examination must include an assessment of the appropriateness of placement in a facility. The findings of this examination must be recorded on the examination form provided by the agency. The completed form must accompany the resident and be submitted to the facility owner or administrator. Additionally, in the case of a mental health resident, the Department of Children and Families must provide documentation that the individual has been assessed by a psychiatrist, clinical psychologist, clinical social worker, or nurse, or an individual who is supervised by one of these professionals, and	A 008			

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A 008	Continued From page 2 determined to be appropriate to reside in an assisted living facility. The documentation must be in the facility within 30 days after the mental health resident has been admitted to the facility. An evaluation completed upon discharge from a state mental hospital meets the requirements of this subsection related to appropriateness for placement as a mental health resident provided that it was completed within 90 days prior to admission to the facility. The Department of Children and Families shall provide to the facility administrator any information about the resident which would help the administrator meet his or her responsibilities under subsection (1). Further, Department of Children and Families personnel shall explain to the facility operator any special needs of the resident and advise the operator whom to call should problems arise. The Department of Children and Families shall advise and assist the facility administrator when the special needs of residents who are recipients of assistance. 59A-36.006 (2) HEALTH ASSESSMENT. As part of the admission criteria, an individual must undergo a -to- medical examination completed by a health care practitioner as specified in either paragraph (a) or (b) of this subsection. (a) A medical examination completed within 60 days before or within 30 days after the individual's admission to a facility pursuant to Section 429.26(5), F.S. The examination must address the following: 1. The physical and mental status of the resident, including the identification of any health-related problems and functional limitations, 2. An evaluation of whether the individual will	A 008			

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A 008	Continued From page 3 require supervision or assistance with the activities of daily living, 3. Any nursing or _____ services required by the individual, 4. Any special diet required by the individual, 5. A list of current medications prescribed, and whether the individual will require any assistance with the administration of medication, 6. Whether the individual has signs or symptoms of _____, _____, or any other communicable _____, which are likely to be transmitted to other residents or staff, 7. A statement on the day of the examination that, in the opinion of the examining health care practitioner, the individual's needs can be met in an assisted living facility; and, 8. The date of the examination, and the name, signature, address, telephone number, and license number of the examining health care practitioner. (b) When a health care practitioner conducts a medical examination, the examination must be recorded on the practitioner's form or on AHCA Form 1823, Resident Health Assessment for Assisted Living Facilities, _____, which is incorporated by reference and available online at: http://www.flrules.org/Gateway/reference.asp?No=Ref-13531. Faxed or electronic copies of the completed form are acceptable. If AHCA Form 1823 is used, the form must be completed as instructed. 1. If the health care practitioner's form does not include all the examination items on AHCA Form 1823 or if AHCA Form 1823 is not completed fully, then the omitted items may be obtained by the administrator or designee either orally or in writing from the health care practitioner. The missing or omitted information must be obtained	A 008			

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A 008	Continued From page 4 and documented in the resident's record within 30 days after the resident's admission to the facility. 2. Omitted or missing information received orally must include the name of the health care practitioner, the name and signature of the administrator or designee recording the information, and the date the information was provided. (c) Medical examinations of residents placed by the department, by the Department of Children and Families, or by an agency under contract with either department must be conducted within 30 days before placement in the facility and recorded on AHCA Form 1823 described in paragraph (b). (d) An assessment that has been conducted through the Comprehensive, Assessment, Review and Evaluation for Long-Term Care Services (CARES) program may be substituted for the medical examination requirements of Section 429.26, F.S. and this rule. (e) Any orders issued by the health care practitioner conducting the medical examination for medications, nursing services, treatments, _____, or therapeutic diets, may be attached to the health assessment. A health care practitioner may attach a DH Form 1896, Florida _____ Form, for residents who do not wish _____ to be administered in the case of _____ or _____. (f) A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from the examination requirements of this subsection for up to 30 days. However, a resident accepted for temporary emergency placement must be entered on the facility's admission and discharge log and counted in the facility census. A facility may not	A 008			

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A 008	Continued From page 5 exceed its licensed capacity in order to accept such a resident. A medical examination must be conducted on any temporary emergency placement resident accepted for regular admission. This Statute or Rule is not met as evidenced by: Based on record review and staff interview the facility failed to update residents health assessment after a significant change for 2 (Residents #18 and #19) out of 7 residents health assessments reviewed. Findings included: 1. Record review showed Resident #18 was admitted to the facility on Health assessment review for Resident #18 was completed on Health assessment for Resident #18 indicated the resident was not deemed as an elopement risk. Resident #18 eloped from the facility on , , and Record review showed that Resident #18's health assessment was not updated after the significant change (elopements). 2. Record review showed Resident #19 was admitted to the facility on Health assessment review for the resident completed on indicated that Resident #19 was not an elopement risk. Resident #19 eloped from the facility on , , and Record review showed that Resident #19's health assessment was not updated after the significant change. 3. On at 2:30 p.m., the Administrator confirmed that health assessments for Resident #18 and #19 were not updated after the significant change.	A 008			

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A 008	Continued From page 6		A 008		
A 032 SS=D	Class III 59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo		A 032		

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A 032	Continued From page 7 identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on observation, record review and staff interview, the facility failed to ensure that residents identified as an elopement risk had identification on their person that included resident's name and the facility's name, address, and telephone number. The facility failed to provide proper supervision to 3 (Resident #12, #18, and #19) out of 3 residents reviewed for elopement. Failure to properly supervise residents resulted in Resident #12 elopement on	A 032			

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A 032	Continued From page 8 ; Residents #18 and #19 elopements on , and The findings included: Reviewed policy titled: and Elopement. Effective date: Under Guidelines and procedures: 3. If a resident is assessed as at risk, daily effort will be made by staff to ensure that the resident has identification on their person that consists of the resident's name as well as the community's name, address, and phone number. 5. The resident will be checked several times a shift for several days to monitor whereabouts. (The policy did not provide specific timeframe.) 6. If the is suspected of being a progressive and continuing behavior, other interventions will be implemented according to needs. Possible interventions include: b. One to one supervision with companions or sitters. 7. High-risk residents will have their whereabouts known at all times. On at 9:03 a.m., the Administrator said all residents in the memory unit were deemed as an elopement risk and provided the list of all residents in the memory unit. Initial tour of the memory unit on at 9:50 a.m., found that no resident in the memory unit had identification on their person that consisted of the resident's name as well as the community's name, address, and phone number. 1. Record review showed Resident #12 was admitted to the facility on Reviewed Health Assessment(HA) (dated) for Resident #12 which documented a diagnosis of Per HA Resident #12 was deemed an	A 032			

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A 032	Continued From page 9 elopement risk. Resident #12 resided in the facility's memory unit. Observation of Resident #12 found no evidence of having an identification on his person that included resident's name as well as the community's name, address, and phone number. Furthermore there was no evidence of frequent staff checks of Resident #12's whereabouts. Resident #12 eloped from the facility's memory unit on On at 7:30 a.m., Staff D said the resident exited from the window using a broom to break the window stop. Resident #12's family came to visit the informed the staff that the resident was missing. Code orange activated. Resident #12 was found at a busy road. Staff D said Resident #12 did not have identification on his person. Staff D said that she did not receive any special instructions to monitor the resident more frequently. On at 8:00 a.m., the Administrator said she could not find evidence that Resident #12 was frequently monitored by staff. 2. Record review showed Resident #18 was admitted to the facility on The HA for Resident #18 was completed on Per HA on record Resident #18 had a diagnosis of and was not deemed as elopement risk. Record review showed Resident #19 was admitted to the facility on The HA for Resident #19 completed on Resident #19 had a diagnosis of 's and was not deemed as elopement risk. Resident #18 and #19 both eloped from the facility together a total of 3 times; on	A 032			

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A 032	Continued From page 10 , and All 3 times they used the exit that lead to the staff service area at the of the facility. On, the maintenance staff was taking out trash and did not properly close the door allowing Resident #18 and #19 to elope. Facility staff saw the residents in the and guided them inside the building. On, Staff did not close the door properly which allowed Resident #18 and #19 to exit the building. The maintenance director saw the residents from his office window and brought them On, the maintenance staff thought Resident #18 and #19 were visitors not residents and opened the door for them to leave leading to Resident #18 and #19's elopement. The maintenance director saw the residents and brought them to the facility. In an interview on at 10:33 a.m., Staff A said residents #18 and #19 had exit seeking behaviors. Staff A acknowledged that Residents #18 and #19 did not have any identification on their person. Staff A said she did not have a specific form to say they check to make sure they have a special identification on them. Staff A said she believed that the third shift was doing that. Staff A said Resident #18 and #19 left before. She said it was not the first elopement. They did not have any special interventions like one to one, they were put in activities. Staff A said there was no specific schedule to check on residents. Staff B said on at 10:42 a.m., that only Resident #18 and #19 were deemed as elopement risk since they had multiple	A 032			

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A 032	Continued From page 11 elopements. Staff B acknowledged residents #18 and #19 did not have a special identification on their person. Staff B acknowledged no special instructions were given to her or other staff after each elopement in order to prevent a future elopement. Staff C said on _____ at 10:45 a.m., that the only residents deemed as elopement risks were Resident #18 and #19. Staff C acknowledged Resident #18 and #19 did not have special identification on them. Staff C acknowledged she did not receive any special instructions after each elopement in order to prevent future elopements. Staff E said on _____ at 1:30 p.m., that the only residents deemed as elopement risks were Resident #18 and #19. Staff E acknowledged Resident #18 and #19 did not have special identification on them. Staff E acknowledged she did not receive any special instructions after each elopement in order to prevent future elopements. Staff F said on _____ at 10:40 a.m., that the only residents deemed as elopement risks were Resident #18 and #19. Staff F acknowledged resident #18 and #19 did not have special identification on them. Staff F acknowledged she did not receive any special instructions after each elopement in order to prevent future elopements. During an interview on _____ at 11:30 a.m., regarding interventions, the Administrator said she just educated the staff after each incident to make sure they don't let the resident out of the memory unit. The Administrator said Resident #18 and #19 did not have identification on their person. She said there were no other interventions or frequent monitoring for the residents. The Administrator said she did not	A 032			

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A 032	Continued From page 12 think one to one was needed since the issue was that staff were letting Resident #18 and #19 leaving the memory unit. She said no further supervision was needed. On at 7:30 a.m., revealed no resident in the memory unit had an identification on their person that consisted of the resident's name as well as the community's name, address, and phone number. On at 10:30 a.m., the Administrator said staff made sure all residents had identification the night before. She said some residents refused them or tore them apart. The Administrator said they ran out of identification and she needed to order more. The Administrator acknowledged that no resident in the memory unit had identification on their person as required. On at 11:30 a.m., the Administrator said the maintenance director was responsible to complete the elopement drills and did not have a system in place to ensure all staff participated in the mandatory elopement drills. On 4/10/24 at 2:30 p.m., the Administrator acknowledged that all residents deemed as an elopement risk did not have identification on their person that consisted of the resident's name as well as the community's name, address, and phone number. The Administrator acknowledged there was no interventions in place to prevent future elopements. Administrator expressed Resident # . #19 did not need additional supervision and were not placed on one to one or with a sitter after each elopement. Class III	A 032		

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A 093	Continued From page 13	A 093			
A 093 SS=D	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current USDA Dietary Guidelines for Americans, 2020-2025, which are incorporated by reference and available for review at: http://www.frules.org/Gateway/reference.asp?No=Ref-04003, and the current table of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2019, which are incorporated by reference and available for review at: https://ods.od.nih.gov/HealthInformation/Dietary_Reference_Intakes.aspx. Therapeutic diets must meet these nutritional standards to the extent possible. (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of	A 093			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969489	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 04/09/2024
NAME OF PROVIDER OR SUPPLIER SEASCAPE AT NAPLES		STREET ADDRESS, CITY, STATE, ZIP CODE 3490 DR NAPLES, FL 34109			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 093	Continued From page 14 the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months. (e) Therapeutic diets must be prepared and served as ordered by the health care provider. 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must be identified on the menus developed for use in the facility. 2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal. (f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal.	A 093			

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SEASCAPE AT NAPLES

**3490 DR
NAPLES, FL 34109**

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A 093	Continued From page 15 Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day. Snacks are not considered to be meals for the purposes of the time between meals. (g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on hand. (h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has with residents to serve, must be on hand at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation, and interview, the facility failed to conspicuously post a current menu or make one easily accessible to residents. The findings included: On 4/23/24 at 12:05 p.m., no planned menu was observed conspicuously posted or available in the dining room. On 4/23/24 at 11:45 a.m., no planned menu was observed conspicuously posted or available in the	A 093		

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER SEASCAPE AT NAPLES			STREET ADDRESS, CITY, STATE, ZIP CODE 3490 DR NAPLES, FL 34109		
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A 093	Continued From page 16 dining room. During an interview on . . . at 12:26 p.m., the Administrator confirmed that the culinary team is responsible for posting the menus. She stated the menu should be posted on the bulletin board outside of the dining room. She acknowledged that there was no menu posted, as they keep getting taken by residents. Class III	A 093			
AE210 SS=D	59A-36.011(8) FAC ECC - Training (8) EXTENDED CONGREGATE CARE (ECC) TRAINING. (a) The administrator and ECC supervisor, if different from the administrator, must complete core training and 4 hours of initial training in extended congregate care prior to the facility receiving its ECC license or within 3 months of beginning employment in a currently licensed ECC facility as an administrator or ECC supervisor. Successful completion of the assisted living facility core training shall be a prerequisite for this training. ECC supervisors who attended the assisted living facility core training prior to . . . , shall not be required to take the assisted living facility core training competency test. (b) The administrator and the ECC supervisor, if different from the administrator, must complete a minimum of 4 hours of continuing education every two years in topics relating to the physical, . . . , or social needs of frail elderly and . . . persons, or persons with . . . 's . . . or related . . . (c) All direct care staff providing care to residents in an ECC program must complete at least 2	AE210			

Agency for Health Care Administration

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AE210	Continued From page 17 hours of in-service training, provided by the facility administrator or ECC supervisor, within 6 months of beginning employment in the facility. The training must address ECC concepts and requirements, including statutory and rule requirements, and the delivery of personal care and supportive services in an ECC facility. This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility's administrator failed to complete the required 4 hour initial education training in Extended Congregate Care (ECC) within 3 months of employment. The findings included: Record review showed the Administrator was hired on Further review found no evidence of the required initial ECC 4 hour training. The Administrator said on at 2:30 p.m., she did not complete the initial ECC 4 hour training within 3 months of employment. Class III	AE210			