Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11967788	A. BUILDING: _____ B. WING _____	06/08/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARBOR OAKS AT LAKELAND HILLS	4141 LAKELAND HILLS BLVD LAKELAND, FL 33805

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A re-licensure survey with generator monitoring was conducted at Arbor Oaks at Lakeland Hills on . The facility had deficiencies at the time of survey.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage.	A 052		

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A 052	Continued From page 1 (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (4) Assistance with self-administration of medication does not include: (a) Mixing, , , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	A 052		

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A 052	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to	A 052		

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A 052	Continued From page 3 enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to properly give medications by not popping pills out of pill packs in front of residents, not orally advising the residents the names and doses of the medications, not giving the medicines on time, and by not washing or sanitizing their for nine (#3,#4,#6, #7, #8, #9, #13, #14, #15) of nine	A 052		

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A 052	Continued From page 4 sampled residents. Findings included: During a medication pass observation with Staff D for Residents #6, #7, and #8, conducted on , Staff D popped the medication from the pill packs at the medication cart without Residents #6, #7, and #8 present. Staff D gave the medications to Residents #6, #7, and #8 and did not state the names and doses of the medications. Staff D did not wash or sanitize her before, during or after the medications which included oral medication to , , , to sprays, then to inhalers. Staff D gave Residents #6's scheduled 8:00 AM medication at 9:05 AM. Staff D gave Resident #7's scheduled 8:00 AM medication at 9:11 AM. Staff D gave Resident #8's scheduled 8:00 AM medication after 9:25 AM. Staff D left the medication cart opened and unlocked and the medication observation records opened each time she took the medication to the residents. A review of the medication observation records for Residents #6, #7, and #8, conducted on , revealed Staff D gave Residents #6's scheduled 8:00 AM medication at 9:05 AM. Staff D gave Resident #7's scheduled 8:00 AM medication at 9:11 AM. Staff D gave Resident #8's scheduled 8:00 AM medication after 9:25 AM. During an interview with Staff D, conducted on at approximately 10:00 AM, Staff D stated there were seven more people that she had left to give scheduled 8:00 AM medications that included Residents #3, #4, #9, #13, #14, and #15.	A 052		

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A 052	Continued From page 5 A review of medication observation records for Residents #3, #4, #9, #13, #14, and #15, conducted on , revealed Resident #3's scheduled 8:00 AM medications were documented as given at 10:21 AM. Resident #4's scheduled 8:00 AM medications were documented as given at 10:22 AM. Resident #9's scheduled 8:00 AM medications were documented as given at 10:28 AM. Resident #13's scheduled 8:00 AM medications were documented as given at 10:16 AM. Resident #14's scheduled 8:00 AM medications were documented as given at 10:13 AM. Resident #15's scheduled 8:00 AM medications were documented as given at 10:19 AM. During an interview on at 12:54 PM, the Administrator stated Medication Technicians have an hour before and up to an hour after the medication was scheduled to give the medications. The Administrator stated Medication Technicians were supposed to sanitize between each of the residents and wash their every third residents and between inhalers, sprays, and creams and . The Administrator stated the Medication Technicians are supposed to pop the pills out of the medication packs in front of the residents. The Administrator stated the Medication Technicians were supposed to tell the residents the names and doses of their medications as they are popping the pills out of the medication packs. Class III	A 052		