Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11942718	A. BUILDING: _____ B. WING _____	05/12/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WESTCHESTER OF SUNRISE (THE)	9701 WEST OAKLAND PARK BLVD SUNRISE, FL 33351

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Complaint survey, (complaint numbers 2025000976, 2025014895, 2025010925, 2025014028, 2025011043, 2025015834, 2025012908, and 2025014856) was conducted at Westchester of Sunrise (The) on - . The facility had deficiencies related to complaints 2025011043, 2025012908, 2025014856 at the time of the survey.	A 000		
A 152	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested.	A 152		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 152	Continued From page 1 (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be . . . . This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure a safe and clean-living environment by ensuring all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. The findings include: During the survey on and this surveyor conducted resident interviews and tour(s) of the facility. Observation and interviews regarding the physical plant included the following: In an interview with Resident #2 on at 10:14 AM, she stated she is getting her medications, the staff is good, the food is not so good, they clean her room, haven't seen any bugs/or bedbugs, the pull- don't work. During an interview with Resident #6 on at 10:40 AM, she stated the staff is very good; but they only have 1 girl working at night, she needs an alert necklace because her emergency pull-cord isn't working (as observed by this surveyor).	A 152		

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A 152	Continued From page 2 During an interview with Resident #7 on at 10:46 AM, he stated he has been at the facility for years, they give him his medications, the staff is okay but you can't get anyone at night so if you are sick good luck, the emergency pull don't work (as observed by this surveyor during the interview). In interviews with Residents during the survey on and , they stated the emergency call-bell system does not work. Observation by this surveyor during the survey revealed the same. On observation was made of # which revealed call buttons in the living/bedroom area and bathrooms. This surveyor pulled the emergency pull- in the room and there was no response. Nor did any staff come to the rooms to check and see if the resident needed assistance. Observation was also made of speaker systems in the bathrooms which were also , . In an interview with the Administrator and Director of Nursing (DON) on at 10:41 AM the Administrator stated they are working on it (fixing the system) and that the only ones that are working are in the bathroom. She stated Corporate is working on it with a company. The DON stated someone was here working on them for about a month. The Administrator then stated there was an issue with the panel. This surveyor asked where the signal goes and they stated the signal goes to the Nurses' Station. On , observation was made by this surveyor of the monitor in the Nurse's Station were the signal from the emergency pull in	A 152		

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A 152	Continued From page 3 bathrooms goes to, revealed a "CODE ALERT" with the message "Communication Failure" (Photo obtained). This surveyor went to a nearby Resident's room (458) and pulled the emergency cord in the bathroom and went . . . to the Nurses' station to observe the monitor. The observation revealed a CODE ALERT with a message: "Assistance Required" with # # indicated (Photo obtained). In an interview with Staff B on . . at 11:57 AM, she stated they make observations of the monitor throughout the day, but it does not work all the time. She stated the emergency call-bell system works sometimes and that they were working on it. In addition, on , an observation was made by this surveyor of a mold-like in the ceiling tiles in the East section of the 2nd floor (photos obtained). On at 10:28 AM, an observation of # by this surveyor revealed the carpet in the living room was soaked/soggy. This surveyor stepped into the areas that were wet, and the water splashed up from the carpet. Observation revealed the soaked carpet was the result of excessive condensation from the wall AC unit. Further observation also revealed the carpet was soiled and in need of cleaning (Photo obtained). On . at 5:33 PM, the survey team met with the Administrator to conduct the Exit Conference. She was informed of the findings of the survey; which included the issues identified in the resident rooms, and the emergency call-bell system. She acknowledged the finding and	A 152		

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A 152	Continued From page 4 restated that they are working with their corporate office to complete the repair of the call-bell system. No additional information was provided during the survey. Class III	A 152		