Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11910708	A. BUILDING: _____ B. WING _____	09/08/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HORIZON ALF	1490 NW 21ST STREET FORT LAUDERDALE, FL 33311

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Complaint (#2026001237) and Generator Monitoring survey was conducted on at Horizon Assisted Living Facility. The facility had deficiencies related to the complaint at the time of the survey.	A 000		
A 030	59A-36.007(5) FAC; 429.28( ) FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (5) RESIDENT RIGHTS AND FACILITY PROCEDURES. (a) A copy of the Resident Bill of Rights as described in Section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. (b) In accordance with Section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; , Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida Hotline, 1(800)96- or 1(800)962-2873. The	A 030		

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A 030	Continued From page 1	A 030		

telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font.
(d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to Rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding:
1. Resident responsibilities;
2. and tobacco use;
3. Medication storage;
4. Resident elopement;
5. Reporting resident , neglect, and
, ;
6. Administrative and housekeeping schedules and requirements;
7. control, sanitation, and standard precautions;
8. The requirements for coordinating the delivery of services to residents by third party providers;
9. Assistive devices; and
10. Physical .
(e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws.
(f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to Section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed

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A 030	Continued From page 2 capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside. 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community.	A 030		

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A 030	Continued From page 3 (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather. (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making , , for health care services, the provision of or arrangement of transportation to health care , , , and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally , , the guardian shall be given at least	A 030		

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A 030	Continued From page 4 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (l) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without , interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights, , and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and, if applicable, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State	A 030		

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A 030	Continued From page 5 Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida. 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated , or , under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure that resident grievances were received, investigated, documented, and	A 030		

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A 030	Continued From page 6 addressed in a timely manner for 3 of the 5 sampled residents (Residents #1, #4, and #5). The facility failed to ensure that a resident performing facility duties was compensated in compliance with state and federal wage laws for 1 of 1 sampled resident (Resident #2). The findings included: 1) During an interview on at 9:07 AM, Resident #1 reported that he had shared multiple concerns with the Administrator, including the lack of activities, the recently posted activity calendar, and the recurring $2 deduction from his spending money. He stated that he had raised these grievances, but the facility had taken no action. 2) During an interview on at 9:51 AM, Resident #4 stated that he approached the Administrator regarding the $2 deduction. He reported that he never agreed to donate $2; however, the deduction was made each time he received his spending money. 3) During another interview on at 10:39 AM, Resident #5 stated he reported concerns about a staff member who was treating him poorly. He stated the Administrator told him that the issue would never happen again, but the behavior continued. Resident #5 also raised concerns regarding inconsistencies in the amount of money he received. These concerns were not logged, and he received no documented resolution. During an interview with the Administrator on at 10:15 AM, the surveyor requested the facility's grievance policy and procedure. The Administrator provided a single sheet labeled Horizon ALF (Assisted Living Facility) Grievance Log, which contained only one grievance dated	A 030		

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A 030	Continued From page 7 . He stated that the facility had not received any complaints since that date. A review of the facility's grievance record confirmed only one documented grievance, dated and marked resolved on , related to food and staff concerns. No further documentation was provided until the end of survey. 4) On at 9:12 AM, resident #2 was observed carrying a box of goods in his coming from outside and getting into building 1490. He went inside a storage room and unpacked the goods he was carrying. During an interview with resident #2 on at 9:15 AM, he stated that he was getting $80 a month as a compensation for working at the facility. Record review revealed that resident #2 had been living at the facility since . During an interview with the Administrator on at 11:02 AM, he stated that Resident #2 was performing ongoing work for the facility including cleaning cigarette butts, sweeping, mopping, cleaning the yard, and other regular maintenance tasks. The Administrator reported that he was not sure for how long Resident #2 had performed these duties and further stated that Resident #2 was compensated through $2 taken/donated from residents' personal stipend funds each time stipends were distributed. He acknowledged that there was no written agreement or employment contract outlining resident#2's duties or compensation. No documents were provided until the end of survey.	A 030		

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A 030	Continued From page 8 Further interview, with the Administrator revealed he was unable to identify how long the $2 deductions had occurred. The surveyor requested documentation indicated who paid the deduction and when; no documentation was provided. Class III	A 030		
A 123	429.27( ) FS; 59A-36.013(2) FAC Fiscal - Resident Trust Funds 429.27 (3) A facility, upon mutual consent with the resident, shall provide for the safekeeping in the facility of personal effects not in excess of $500 and funds of the resident not in excess of $500 cash, and shall keep complete and accurate records of all such funds and personal effects received. If a resident is absent from a facility for 24 hours or more, the facility may provide for the safekeeping of the resident's personal effects in excess of $500. (4) Any funds or other property belonging to or due to a resident, or expendable for his or her account, which is received by a facility shall be trust funds which shall be kept separate from the funds and property of the facility and other residents or shall be specifically credited to such resident. Such trust funds shall be used or otherwise expended only for the account of the resident. At least once every 3 months, unless upon order of a court of competent jurisdiction, the facility shall furnish the resident and his or her guardian, trustee, or conservator, if any, a complete and verified statement of all funds and other property to which this subsection applies, detailing the amount and	A 123		

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A 123	Continued From page 9 items received, together with their sources and disposition. In any event, the facility shall furnish such statement annually and upon the discharge or transfer of a resident. Any governmental agency or private charitable agency contributing funds or other property to the account of a resident shall also be entitled to receive such statement annually and upon the discharge or transfer of the resident. (5) Any personal funds available to facility residents may be used by residents as they choose to obtain clothing, personal items, leisure activities, and other supplies and services for their personal use. A facility may not demand, require, or contract for payment of all or any part of the personal funds in satisfaction of the facility rate for supplies and services beyond that amount agreed to in writing and may not levy an additional charge to the individual or the account for any supplies or services that the facility has agreed by contract to provide as part of the standard monthly rate. Any service or supplies provided by the facility which are charged separately to the individual or the account may be provided only with the specific written consent of the individual, who shall be furnished in advance of the provision of the services or supplies with an itemized written statement to be attached to the contract setting forth the charges for the services or supplies. 59A-36.013 (2) RESIDENT TRUST FUNDS. Funds or other property received by the facility belonging to or due a resident, including personal funds, must be held as trust funds and expended only for the resident's account. Resident funds or property may be held in one bank account if a separate	A 123		

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A 123	Continued From page 10	A 123		

written accounting for each resident is maintained. A separate bank account is required for facility funds; co-mingling resident funds with facility funds is prohibited. Written accounting procedures for resident trust funds must include income and expense records of the trust fund, including the source and disposition of the funds.

This Statute or Rule is not met as evidenced by:
Based on record reviews and interviews, it was determined that, the facility failed to maintain complete and accurate statements of resident funds, including itemized income and expense records, for 2 of the 5 sampled residents (Resident #1 and Resident #4).

The findings included:

On , the surveyor requested resident financial records and related documentation from the Administrator for resident #1 and Resident #4.

A review of Resident #1's record showed an admission date of and a contract also dated . A review of resident #4 showed an admission date of and a contract dated . Further review revealed no transaction of $2 for both residents.

During an interview with the Administrator at 11:00 AM on , Administrator stated that the $2 was a donation intended to pay a fellow resident who performed maintenance tasks at the facility.
During an interview with Resident #1 at 09:07 AM on , he reported that he never agreed to donate $2 from his personal spending money and

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A 123	Continued From page 11 stated that the $2 was deducted from everyone regardless of consent. During an interview with resident #4 at 09:51 AM on , he stated that he never agreed to a $2 deduction, yet the amount was taken every time he received his spending money. In an interview with the Administrator on at 2:15 PM, he acknowledged that he could not provide any documentation, written agreements, or records related to the $2 deductions or donations, including signed consent from residents. No additional documentation supporting the $2 transactions or demonstrating resident authorization was provided at the time of the survey. Further interview, with the Administrator, a request was made to review all Resident Trust Fund accounts. He stated, approximately 6 or 7 residents the facility was the representative payee. However, he was unable to identify which residents. He was also unable to provide the Resident Trust Fund statement, indicating all incoming funds and expenditures for the residents. Class III	A 123		