STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911190	11/07/2013
NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE	
Ingleside Retirement Home	1433 Ingleside Ave Jacksonville, FL 32205	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

List of Tags Cited:
St - A - 0000 - - Initial Comments
St - A - 0032 - 58a-5.0182(8) Fac - Resident Care - Elopement Standards S-S= D
St - A - 0076 - 58a-5.0186 Fac - S-S= D
St - A - 0078 - 58a-5.019(2) Fac - Staffing Standards - Staff S-S= D
St - A - 0081 - 58a-5.0191(2) Fac - Training - Staff In-Service S-S= D
St - A - 0082 - 58a-5.0191(3) Fac - Training - S-S= D
St - A - 0090 - 58a-5.0191(11) Fac - Training - S-S= D
St - A - N277 - 58a-5.031(2) Fac - Lns - Resident Care Standards S-S= D
St - A - N278 - 58a-5.031(3) Fac - Lns - Records S-S= D

Specific Tag Findings:

0000-Initial Comments
An unannounced initial Limited Nursing Services (LNS) and Limited Mental Health (LMH) survey was conducted at Ingleside Retirement Home in Jacksonville, Florida on 2013. Licensure deficiencies were identified at the time of the survey.

0032-Resident Care - Elopement Standards 58A-5.0182(8) FAC
Based on record review and staff interview, the facility failed to develop detailed written policies and procedures for responding to a resident elopement for all residents.

The findings include:

A review of the facility forms manual provided by Employee A on revealed that there was no policy and procedure for resident elopement available for review.

An interview with Employee A on at approximately 12:30 PM revealed that she was unaware of the location of the facility policy and procedure for elopement. She began reviewing the facility forms manual, but she was unable to locate the policy.

Class III

0076 58A-5.0186 FAC
Based on record review and staff interview, the facility failed to develop written policies and procedures, which delineate its position with respect to state laws and rules relative to for all residents.

The findings include:

A review of the facility forms manual provided by Employee A on revealed that there was no policy and procedure for available for review.

An interview with Employee A on at approximately 12:30 PM revealed that she was unaware of the

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location of the facility policy and procedure for [redacted]. She began reviewing the facility forms manual, but she was unable to locate the policy.

Class III

0078-Staffing Standards - Staff 58A-5.019(2) FAC
Based on record review and staff interview, the facility failed to ensure that newly hired staff submitted a statement from a healthcare provider, based on an examination conducted within the last six months, that the person does not have any signs or symptoms of a communicable [redacted] for 3 (Employees A, B and C) out of 3 sampled employees.

The findings include:

A review of the employee personnel files for Employees A, B and C on [redacted] revealed that there was no statement of freedom from communicable [redacted] in any employee file.

An interview with Employee A on [redacted] at approximately 12:15 PM revealed that she was unaware that any documentation beyond freedom from [redacted] was required.

Class III

0081-Training - Staff In-Service 58A-5.0191(2) FAC
Based on record review and staff interview, the facility failed to maintain appropriate documentation of the completion of required staff education for 3 (Employees A, B and C) of 3 sampled employees.

The findings include:

A review of the employee personnel files on [redacted] revealed that there was no documentation of completion of training related to [redacted] control, and activities of daily living (ADLs) and behavioral needs for either Employee A or Employee C.

A review of the employee personnel files on [redacted] revealed that there was no documentation of completion of training related to elopement response, emergency preparedness and evacuation, nutritional and safe food handling, incident reporting, resident rights, or recording/reporting [redacted], neglect and [redacted] for Employees A, B or C.

An interview with Employee A on [redacted] at approximately 12:45 PM revealed that she was unaware that the above-mentioned training was required by all unlicensed, direct-care staff.

Class III

0082-Training - [redacted] 58A-5.0191(3) FAC
Based on record review and staff interview, the facility failed to ensure that all facility employees, with the exception of employees subject to the requirements of Section 456.033, F.S., must complete a one-time education course on [redacted] and [redacted] for 2 (Employees A and C) of 3 sampled employees.

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The findings include:

A review of the employee personnel files on revealed that there was no documentation of completion of training related to and for either Employee A or Employee C.

An interview with Employee A on at approximately 12:45 PM revealed that she was unaware that training related to and was required.

Class III

0090-Training - 58A-5.0191(11) FAC
Based on record review and staff interview, the facility failed to ensure that employees received at least one hour of training in the facility's policies and procedures related to within 30 days after employment for 3 (Employees A, B and C) of 3 sampled employees.

The findings include:

A review of the employee personnel files on revealed that there was no documentation of completion of training related to for Employee A, Employee B, or Employee C.

An interview with Employee A on at approximately 12:45 PM revealed that she was unaware that training related to was required.

Class III

N277-LNS - Resident Care Standards 58A-5.031(2) FAC
Based on record review and staff interview, the facility failed to employ or contract with a nurse (s) who shall be available to provide such services as needed by potential Limited Nursing Services (LNS) residents.

The findings include:

A review of the facility LNS binder on revealed that there was no contract with a nurse to provide Limited Nursing Services.

An interview with Employee A on at approximately 11:10 AM revealed that she did not know where the LNS nurse/facility contract was located. After placing a phone call to the administrator and looking for the contract herself, she was unable to find it.

Class III

N278-LNS - Records 58A-5.031(3) FAC
Based on staff interview, the facility failed to produce a record/log form to be used for all potential residents receiving limited nursing services (LNS) under the LNS license to include the type of service provided. The facility also failed to produce a nursing assessment form to be used for monthly nursing assessments of each potential resident who receives limited nursing services.

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The findings include:

An interview with Employee A on [redacted] at approximately 11:10 AM revealed that she was unfamiliar with the LNS resident log and the LNS monthly nursing assessment form. She said that the facility had no such forms available for review.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2013

Administrator
Ingleside Retirement Home
1433 Ingleside Avenue
Jacksonville, FL 32205

Dear Administrator:

This letter reports the findings of a state initial licensure Limited Nursing Services and Limited Mental Health survey that was conducted on , 2013 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. Staff from this office will conduct a review after , **2013** to verify that the necessary corrections are in place to correct the deficiencies identified on your survey.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at

Sincerely,

Keisha Woods, MPH
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

KW/sm
Enclosure