

AGENCY FOR HEALTH CARE
ADMINISTRATION

PRINTED: 01/07/2014
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUMBER: AL11943123	(X3) DATE SURVEY COMPLETED 12/12/2013
NAME OF PROVIDER OR SUPPLIER Heartland Health Care Center-K	STREET ADDRESS, CITY, STATE, ZIP CODE 9400 Sw 137th Avenue Kendall, FL 33186	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAG AND REGULATORY IDENTIFYING INFORMATION)		

Specific Tag Findings:

0000-Initial Comments

A Complaint Investigation Survey (CCR# 2013011047) was conducted on 12-12-13 in conjunction with a Standard Biennial Re-Licensure Survey at Heartland Health Care Center with a Limited Nursing Services (LNS) component. At the time of the survey, there were no deficiencies identified that were a result of the complaint investigation.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 8, 2014

Administrator
Heartland Health Care Center-K
9400 Sw 137th Avenue
Kendall, FL 33186

CCR#2013011047

Dear Administrator:

This letter reports the findings of a complaint survey completed on December 12, 2013 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact Kristal Branton, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,


Arlene Mayo-Davis
Field Office Manager

AMD:sy
Enclosure

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