

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/10/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966247	(X3) DATE SURVEY COMPLETED 04/25/2016
NAME OF PROVIDER OR SUPPLIER VILLA JOSEFA	STREET ADDRESS, CITY, STATE, ZIP CODE 16139 SW 68 TERRACE MIAMI, FL 33193	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An abbreviated biennial survey was conducted on , 2016. Villa Josefa with limited mental health and limited nursing services components had the following deficiencies identified at the time of the survey:

0026 Resident Care - Social & Leisure Activities

Based on record review and interview, the Assisted Living Facility failed to encourage residents/ participants to participate in activities.

Findings included:

Record review found an activities calendar posted.

Interview with Caregiver B on at 3:23 PM revealed "I told them and they do it."

Confidential interviews on revealed the facility does not promote activities and the facility hardly offers activities.

Class III

0029 Resident Care - Nursing Services

Based on observation and interview, the Assisted Living Facility failed to have a licensed nurse perform nursing services to one (#1) out of seven sampled residents.

Findings included:

Observations on at 9:17 AM revealed Resident #1 had a on the left hand. Caregiver B who used gloves held Resident #1's hand while Caregiver C applied Bacitrocin cream to Resident #1's left hand. Caregiver B applied 4 X 4 gauze followed then Caregiver C applied Kerlix to wrap and secured it with paper tape.

On at 9:17 AM Resident #1 asked Caregiver B "Is it getting better?"

On at 9:17 AM Caregiver B stated " lot better, it is not ."

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In an interview on at 9:22 AM Caregiver C stated "I know I cannot do it but it was wet." Caregiver C revealed that she was not a nurse.

Observations on at 9:22 AM revealed Caregiver B and Caregiver C did not wash their hands after removing gloves.

Class III

0052 Medication - Assistance with Self-Admin

Based on observation and interview, the Assisted Living Facility's caregiver failed to follow the steps during assistance with self-administration of medication for one (#2) out of seven sampled residents.

Findings included:

Observation on at 3:02 PM revealed Resident #2 had not received the medicine scheduled at 2 PM.

In an interview on at 3:07 PM Caregiver C revealed Resident #2 had not received the medication because Resident #2 always refused to take 2 PM medication.

Observation on at 03:07 PM revealed Caregiver C did not wash hands, put gloves on, and then pulled medication out of medication card.

On at 3:07 PM Caregiver C informed Resident #2 that she was going to give the medication that Resident #2 always refused to take. Resident #2 stated "what medication was that?" Caregiver C told Resident #2 the medication's name. Resident #2 refused to take the medication. Resident #2 revealed he did not remember that the doctor prescribed him that medication and what the medication was for.

Class III

0054 Medication - Records

Based on observation and interview, the Assisted Living Facility failed to maintain the medication observation record (MOR) for one (#2) out of seven sampled residents who refused to take their medication.

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Findings included:

Observation on _____ at 3:02 PM revealed Resident #2 had not received the medicine scheduled at 2 PM.

In an interview on _____ at 3:07 PM Caregiver C revealed that Resident #2 has not received the medication because Resident #2 always refused to take 2 PM medication.

Review of Resident #2's MOR revealed medication Sucralfate 1 mg tablet had been signed for every day and time indicated. There was no indication that Resident #2 refused to take medication. Caregiver did not record reason why Resident #2 refused to take medication.

Class III

0055 Medication - Storage and Disposal

Based on observation and interview, the Assisted Living Facility failed to keep medications locked at all times.

Findings included

Observation on _____ at 9:33 AM revealed the medication cabinet in the living _____ keys hanging.

In an interview on _____ at 9:34 AM Caregiver C revealed that they knew keys cannot be left in the med cabinet.

Observation on _____ at 9:35 AM revealed that there were two medicines left unsecured in facility's refrigerator in the kitchen. Medicines were: Malt extract with hemoglobin with iron- dietary supplement, and Robafen- _____ formula

Class III

0057 Medication - Over The Counter (OTC) Products

Based on observation and interview, the Assisted Living Facility failed to have over the counter products with the residents' name on the labels.

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Findings included:

Observation on at 9:35 AM revealed that there were two medicines left unsecured in facility's refrigerator in the kitchen. Medicines were: Malt extract with hemoglobin with iron- dietary supplement, and Robafen- formula

In interview on at 11:34 AM the Administrator revealed that Malt Extract belong to Resident #2.

In an interview on 11:35 AM Caregiver B revealed that Caregiver C bought Robafen- formula for Caregiver C's daughter.

Class III

0077 Staffing Standards - Administrators

Based on record review and interview, the Assisted Living Facility failed to have proof of the Administrator's high school diploma or G.E.D.

Findings included:

Reviewed of Administrator's personnel file revealed that there was no proof of high school diploma or G.E.D.

In an interview on at 1:55 PM the Administrator revealed that proof of G.E.D. was at home.

Class III

0079 Staffing Standards - Levels

Based on observation and interview, the Assisted Living Facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period.

Findings included:

Observation on at 9:10 AM revealed Caregiver B and Caregiver C were in the facility taking care of Residents #1, #2, #3, #4, #5 and #6, and day care Participants #1 and #7.

Observation on at 9:30 AM revealed that staffing pattern posted in the bulletin board showed

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week to

In an interview on at 9:50 AM the Administrator revealed that staffing pattern did not show the regular schedule. Caregiver A was not working.

In an interview on at 10:08 AM the Administrator stated "I had personal problems and I have not been able to do paper work".

Class III

0080 Training - Core & Competency Test

Based on record review and interview, the Assisted Living Facility's Administrator did not successfully complete the assisted living facility core training requirements including to pass the test within 3 months from the date of becoming a facility Administrator.

Findings included:

Review of Administrator's personnel file revealed she was hired on . Record review found there was no proof of completing the assisted living facility core training requirements and passing the test.

In an interview on at 9:48 AM the Administrator revealed she did not have core training. Administrator did not know the needed to complete the assisted living facility core training requirements and pass the test within 3 months of becoming a facility's Administrator.

Class III

0081 Training - Staff In-Service

Based on observations, record review, and interview, the Assisted Living Facility failed to ensure that three (Caregivers A, B and C) out of four employees reviewed completed the following training within 30 days of employment: control, reporting major incidents, reporting adverse incidents, facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation, resident rights, recognizing and reporting resident , neglect and , resident behaviors and needs, assistance with the activities of daily living, safe food handling practices, and facility's resident elopement response policies and procedures.

Findings included:

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Observation on [redacted] at 9:10 AM revealed Caregiver B and Caregiver C were in the facility taking care of Residents #2, #3, #4, #5 and #6, and day care Participants #1 and #7. Observation on [redacted] at 12 PM revealed that Caregiver B and Caregiver C prepared and served lunch for Residents #2, #3, #4 and #6 and for day care Participants #1 and #7.

Review of Caregiver A's personnel file revealed that Caregiver A date of hire was [redacted] and there was no proof in the record of having completed [redacted] control, reporting major incidents, reporting adverse incidents, facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation, resident rights, recognizing and reporting resident [redacted], neglect and [redacted], resident behaviors and needs, assistance with the activities of daily living, and facility's [redacted] elopement response policies and procedures.

Review of Caregiver B's personnel file revealed that Caregiver B date of hire was [redacted] and there were training on record but were not dated: [redacted] control, reporting major incidents, reporting adverse incidents, facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation, resident rights, recognizing and reporting resident [redacted], neglect and [redacted], resident behaviors and needs, assistance with the activities of daily living, safe food handling practices, and facility's resident elopement response policies and procedures.

Review of Caregiver C's personnel file revealed that Caregiver C date of hire was [redacted] and there were training on record but were not dated: [redacted] control, reporting major incidents, reporting adverse incidents, facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation, resident rights, recognizing and reporting resident [redacted], neglect and [redacted], resident behaviors and needs, assistance with the activities of daily living, safe food handling practices, and facility's resident elopement response policies and procedures.

In an interview on [redacted] at 1:57 PM the Administrator revealed that those were the training for Caregiver A, Caregiver B and Caregiver C. She acknowledged the facility did not have the documentation available for review.

Class III

0082 Training - /

Based on record review and interview, the Assisted Living Facility failed to ensure that two (Caregivers B and C) out four employees reviewed completed the [redacted] and [redacted] courses within 30 days after employment.

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Findings included:

Review of Caregiver B's personnel file revealed the staff member's date of hire was / and there was no proof in the record of having completed and courses.

Review of Caregiver C's personnel file revealed the staff member's date of hire was and there was no proof in the record of having completed and courses.

In an interview on at 1:57 PM the Administrator revealed that those were the training for Caregiver B and Caregiver C. She acknowledged the facility did not have the documentation available for review.

Class III

0083 Training - First Aid and

Based on observation and record review, the Assisted Living Facility failed to ensure that a staff member who has completed courses in First Aid and and holds a currently valid card documenting completion of such courses must be in the facility at all times.

Findings included:

Observation on at 9:10 AM revealed Caregiver B and Caregiver C were in the facility taking care of Residents, #4, #5 and #6, and day care Participants #1 and #7.

Review of Caregiver B's personnel file revealed Caregiver B's date of hire was / and there was no proof in the record of having completed courses in First Aid and

Review of Caregiver C's personnel file revealed Caregiver C's date of hire was and there was no proof in the record of having completed courses in First Aid and

Class III

0084 Training - Assis Self-Admin Meds & Med Mamt

Based on observation, record review, and interview, the Assisted Living Facility failed to ensure that unlicensed persons (Caregiver C) who assisted with self-administered medications met the training

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requirements prior to assuming this responsibility.

Findings included:

Observation on at 03:07 PM revealed Caregiver C pulled medication out of medication card to assisted Resident #2 with afternoon medication.

Review of Caregiver C's personnel file revealed Caregiver C did not have proof in the record of having successfully completed the initial 4 hour training.

In an interview on at 1:57 PM the Administrator revealed that those were the training for Caregiver C.

Class III

0090 Training -

Based on record review and interview, the Assisted Living Facility failed to ensure that three (Caregivers A, B and C) out four employees reviewed completed the Do No Orders () training within 30 days after employment.

Findings included:

Review of Caregiver A's personnel file revealed Caregiver A's date of hire was and there was no proof in the record of completing training.

Reviewed of Caregiver B's personnel file revealed Caregiver B date of hire was / and there was training on record but it was not dated.

Reviewed of Caregiver C's personnel file revealed that Caregiver C date of hire was and there was training on record but it was not dated.

In an interview on at 1:57 PM the Administrator revealed that those were the training for Caregiver B and Caregiver C. She acknowledged the facility did not have the documentation available for review.

Class III

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0093 Food Service - Dietary Standards

Based on observation, record review, and interview, the Assisted Living Facility failed to have menus as served, with substitutions noted before or when the meal is served. Facility failed to have menus dated and planned at least 1 week in advance. Facility failed to keep menus on file in the facility for 6 months.

Findings included:

Record review revealed English menu was posted for week _____ and Spanish menu for week _____.

Lunch observation on _____ at 12 PM revealed Residents #1, #2, #3, #4, and #6 and day care participants were served boiled sweet potato, tomato salad, white rice, pork with potato.

Substitutions to the menu were not documented.

In an interview on _____ at 10:08 AM the Administrator stated "I had personal problems and I have not been able to do paper work."

Record review revealed that facility had in record menus for _____

In an interview on _____ at 1:21 PM the Administrator revealed that she did not know that facility needed to maintain menus in file for six months.

Class III

0152 Physical Plant - Safe Living Environ/Other

Based on observation and interview, the Assisted Living Facility failed to maintain a safe living environment.

Findings included:

Observation on _____ at 9:30 AM revealed _____ # _____ had two broken tiles, four broken areas in one of the walls. _____ # _____ had a missing tile.

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In an interview on _____ at 3:34 PM the Administrator stated "I didn't realize the tile was missing or the broken wall."

Class III

0160 Records - Facility

Based on record review and interview, the Assisted Living Facility failed to have an up-to-date admission and discharge log.

Findings included:

Review of admission and discharge log revealed Resident #2, Resident #5 and Resident #6 were not listed in the admission and discharge log. Resident #8, Resident #9, and Resident #10 did not have discharge dates.

In an interview on _____ at 10:08 AM the Administrator revealed Resident #8 in
Resident #9 around 14 days ago. Resident #10 left the facility on ____/____/____.

Class III

0165 Risk Mgmt & QA: Adverse Incident Report

Based on observation and interview, the Assisted Living Facility failed to complete the adverse incident report within one business day after an adverse incident for one (#2) out of six sampled residents.

Findings included:

Observation on _____ at 9:10 AM revealed that Resident #2 had some _____ in the left eye brown and light yellow skin discoloration under the left eye.

In an interview on _____ at 9:11 AM Resident #2 revealed that last Saturday Resident #2 was in the _____ lost the balance and felt. Resident #2 went to the hospital at that time.

In an interview on _____ at 10:25 AM the Administrator revealed that facility did not file the one day incident report.

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In an interview on _____ at 12:58 PM the Administrator revealed that Resident #2. Administrator confirmed that facility did not complete an incident report. The Administrator revealed that on the Administrator informed Resident #2's son of what happened.

Class III

L243 LMH - Training

Based on record review and interview, the Assisted Living Facility failed to ensure that three (Administrator, Caregiver A and Caregiver C) out of four employees reviewed completed a minimum of six hours of Limited Mental Health (LMH) training within six months of employment.

Findings included:

Reviewed of Administrator's personnel file revealed that Administrator date of hire was _____ / _____ and there was no proof on record of completing six hours of LMH training.

Reviewed of Caregiver A's personnel file revealed that Caregiver A date of hire was _____ and there was no proof in record of completing six hours of LMH training.

Reviewed of Caregiver C's personnel file revealed that Caregiver C date of hire was _____ and there was no proof in record of completing six hours of LMH training.

In an interview on _____ at 1:56 PM the Administrator revealed that Administrator, Caregiver A and Caregiver B did not have LMH training.

Class III

N277 LNS - Resident Care Standards

Based on record review and interview, the Assisted Living Facility's failed to have an employee application or contract completed by the nurse providing Limited Nursing Services (LNS).

Findings included:

Review of LNS nurse's personnel file revealed that there was not an employee application or contract completed by the nurse providing LNS in record at the time of the survey. The facility did not have proof of the staff member's qualification or current background screening.

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In an interview on _____ at 2:57 PM the Administrator revealed that there was not a contract with the nurse neither a completed job application.

Class III

Z813 Results of Screening & Notification in File

Based record review and interview, the Assisted Living Facility failed to have an attestation of compliance form in record for two (Administrator and Caregiver A) out of four employees reviewed.

Findings included:

Review of the Administrator and Caregiver A's personnel files revealed that there was no signed attestation of compliance form.

In an interviewed on _____ at 2:39 PM the Administrator revealed Administrator did not know about the need of having completed attestation of compliance form in employees.

Unclassified.

Z814 Background Screening Clearinghouse

Based record review and interview, the Assisted Living Facility failed to register with the clearinghouse and maintain the employment status of all employees within the clearinghouse.

Findings included:

The facility failed to register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. The background screening website for providers showed that Villa Josefa's employee roster was empty.

In an interviewed on _____ at 2:39 AM the Administrator confirmed the employer roster in the background screening website had not been updated.

Unclassified

Z815 Background Screening: Prohibited Offenses

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Based on observation, record review, and interview, the Assisted Living Facility failed to conduct level 2 background screening for two (Caregiver B and Caregiver C) out four employees reviewed.

Findings included:

Observation on [redacted] at 9:10 AM revealed Caregiver B and Caregiver C were in the facility taking care of Residents [redacted], #4, #5 and #6, and day care Participants #1 and #7.

Review of Caregiver B and Caregiver C's personnel files revealed that there was no proof of eligible background screening results for them.

In an interview on [redacted] at 1:56 PM the Administrator revealed Caregiver B and Caregiver C had completed the level 2 background screening.

Unclassified.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Villa Josefa
16139 Sw 68 Terrace
Miami, FL 33193

Dear Administrator:

This letter reports the findings of an Abbreviated Biennial licensure survey that was conducted on , 2016 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Verlande Exil, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

AMD:ve
Enclosure

XG90

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