

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/23/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965233	(X3) DATE SURVEY COMPLETED 08/11/2016
NAME OF PROVIDER OR SUPPLIER CASTLE COURT ALF, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 9709 NORTH NEBRASKA AVENUE TAMPA, FL 33612	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

Assisted Living Facility

Two complaint surveys (CCR# 2016006095 & CCR# 2016005642) were conducted at Castle Court, Assisted Living Facility on 8/11/16. Castle Court ALF, Inc. had a deficiency identified at the time of the visit.

(License # 9717)

0030 Resident Care - Rights & Facility Procedures

Based on observations and interviews, the facility failed to provide a safe, clean and decent living environment for all of the residents living at the facility.

Findings included:

Observations of the common areas, restrooms and dining areas during the tour of the facility on 8/11/16 between 8:00 am and 1:00 pm. The following issues were identified:

There were flies everywhere inside the facility. There was a garbage can next to the front door which was swarming with flies. The front door had a gap at the top which allowed the flies to enter the facility even if the door was shut. There were missing screens on windows and the door leading to the outside courtyard was propped open which allowed the flies to enter the facility.

There were many roaches observed on the floors and the walls in the hallways. The employee on duty to the front door had two roaches squashed on the wall and cobwebs in the corners. There was a roach on the table next to the old phone station and there was one under the table. The dining area was dirty and shower #1 had the drain cover missing, there was peeling paint on the walls, there were cobwebs hanging from the ceiling and the vents in both shower #1 and #2 were dirty. The overhead lights in the hallways had many bugs and flies lying on the inside of the light covers. The water fountain next to shower #1 was not working and had hair and a dried dark substance near the water drain.

Observations on 8/11/16 between 8:00 am and 1:00 pm of resident rooms and the issues were:

Room #1 had one live roach in the room on the wall plus two roaches under the sink and one squashed under the door to the room. There was a snap trap and poison box for mice in the

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The window was dirty in the . The not cleaned properly in regards to the dirty windows and roaches left under the .

Resident #1 stated on // at 8:30 am that no mice today. Roaches every day. # had a mouse in the snap trap and there were mouse dropping everywhere. There were even mouse droppings found between the mattress and the fitted sheet. The dirty and the bed linens on both beds were dirty and stained. The window was dirty and the furniture was dusty. The not properly cleaned in regards to mice droppings everywhere. The dirty and there were clothes piled up in the corner of the . The window was dirty. There was dust everywhere.

Resident #6 in # stated on // at 8:15 am that her crawling with roaches and mice. The maintenance man comes in every morning removes the trap with the mouse in it and puts back another one. She stated she can hear the mice in the hallway at night. She stated this is a terrible way to live.

had more than one roach crawling on the walls. There were flies between the window and screen. The air conditioning was falling off the wall and there was duct tape all around it. Resident #7 had it propped up with two sticks. There was a snap trap and poison box for mice in his . There was a strong odor of in the by being on the floor around the toilet. This not being properly cleaned in regards to the odors and the flies between the window and screen.

Resident #7 from # stated on // at 8:40 am that there were no mice last night but he had one in his few nights ago.

had some kind of droppings on the bed and the bed linens were dirty and stained. There was a live roach observed on the wall. The window was dirty. The not properly cleaned in regards to the dirty window and the overall dirty appearance of the .

had live roaches in the there were snap traps and a poison box in the . There was a roach near the door on the floor. The wall in the sink needed to be plastered and painted. The window was dirty. The to be properly cleaned.

Resident #8 and Resident #9 from # stated on // at 8:50 am that they saw a mouse yesterday in their . they stated the mice, roaches and flies are everywhere. It is disgusting.

had a live roach crawling on the floor. There was a roach hanging from a cobweb from the ceiling. The vent on top of the air conditioner was broken off. There were many cigarette butts on the floor. The window was dirty and the like it had never been cleaned.

had a mattress which had holes in it and the bed linens were dirty and stained. There was a roach on top of the dirty air conditioner unit. There were cobwebs in the well as a urinal bottle filled with sitting on the floor. There was a cup of cigarette butts floating in water. The window was dirty and the floor was sticky.

had one roach observed crawling on floor going toward the one roach found in . There was a snap trap and a poison box for mice was also in the . There was a

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major leak in the handle of the toilet. When you pushed the handle down to flush the toilet, water sprayed out of the handle and soaked the floor and the residents if they were close to the handle. The wall needed to be painted in the . The did not have covers. The door jam was broken and looked dirty.

Resident # 10 in # stated on // at 11:25 am that there are roaches and mice in the time and now there are flies everywhere. I would really like for the toilet to get fixed. I get wet once in a while when I flush it.

had a roach near the bed next to the door and there was a live roach on the wall. The window was dirty and the have used a through cleaning.

had no screen on the large window. The window was open and flies were coming in. The missing tile on the floor and there was a hole in the corner of the wall. The lights in the not have any covers.

The manager of the pest control company was interviewed by phone on // at 11:00 am. He stated the contract with this facility states once a month pest control. We will come out if called when the facility has a problem. He stated no one has called from this facility to say there is a problem with roaches and mice. We do come once a month and spray for pests. There are snap traps and poison boxes for the mice. They did not find any bed bug activity in any of the when they were out there on . On // at 12:55 pm, housekeeper A was observed cleaning the to the front door. When she had finished cleaning and left the , the two squashed roaches were still on the wall and the cobwebs in the corners were still there. She had only cleaned the sink and mopped the floor and did not remove the roaches or the cobwebs even though they were in plain sight.

Class III



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Castle Court ALF, Inc.
9709 North Nebraska Avenue
Tampa, FL 33612

RE: CCR #2016005642 & 2016006095

Dear Administrator:

This letter reports the findings of two state licensure surveys that was conducted on _____, 2016 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than _____, 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call **Paul Brown**, HFES at (727) 552-2000.

Sincerely,

Paul M. Brown
for Patricia Reid Cauffman
Field Office Manager

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