

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/13/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968004	(X3) DATE SURVEY COMPLETED 02/22/2017
NAME OF PROVIDER OR SUPPLIER THE ALLEGRO AT WILLOUGHBY	STREET ADDRESS, CITY, STATE, ZIP CODE 3400 SE ASTER LN STUART, FL 34994	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced Relicensure survey was conducted on 21-22, 2017 at Allegro At Willoughby (License #11983). The facility had deficiencies identified at the time of the survey.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation and an interview, the facility failed to ensure all of the phone numbers for lodging complaints were posted in full view in a common area accessible to residents, and in close proximity to a telephone accessible by residents.

The findings included:

On 2/22/2017 at 12:00 PM, the secured unit was observed during tour with no phone numbers posted for Rights Florida, the Agency Consumer Hotline and the Florida Hotline. The Administrator was interviewed at 1:00 PM on 2/22/2017 and acknowledged that these phone numbers were not posted in a common area accessible to residents in the secured unit.

Class

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC

Based on record review and an interview, the facility failed to ensure that 2 out of 2 sampled unlicensed staff members (Staff A and B) who provided assistance with self-administered medications had successfully completed a minimum of 2 hours of annual continuing education on providing assistance with self-administered medications and safe medication practices in an ALF (Assisted Living Facility).

The findings included:

a) The personnel file for Staff A (hired 12/1/2016) was reviewed for documentation of a minimum of 2 hours of continuing education training in providing assistance with self-administered medications and safe medication practices in an ALF. There was no documentation of this training dated within the previous year for this unlicensed resident aide who provided assistance with self-administration of medication to residents as observed on 2/22/2017 and 2/23/2017 at various times. Record review revealed the initial medication training was completed on 12/1/2016 (4 hours).

b) The personnel file for Staff B (hired 12/1/2016) was reviewed for documentation of a minimum of 2 hours of continuing education training in providing assistance with self-administered medications and safe medication practices in an ALF. There was no documentation of this training dated within the

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previous year for this unlicensed resident aide who provided assistance with self-administration of medication to residents. Record review revealed the initial medication training was completed on (4 hours). During interview with Resident Services Director and the Administrator on at 1:00 PM, they acknowledged that the aforementioned medication training documentation was not available for review. No additional documentation of the required training was presented at the time of the survey. Class III 0092 - Food Service - General Responsibilities - 58A-5.020(1) FAC Based on interviews and record reviews, the facility failed to ensure their Food Service Designee (FSD) obtained the required training in nutrition and food service in an assisted living facility prior to assuming FSD responsibilities. This has the potential to affect all 90 current residents of the facility. The findings included: Review of the facility's dining and food service operations was conducted and . In an interview conducted on at 9:40 AM, the Administrator was asked and stated the Assistant Dining Director was the Food Service Designee. In an interview conducted on at 10:15 AM, the Assistant Dining Services Director was asked and stated he was the facility's FSD and was hired on . Review of the FSD's pertinent training records revealed a certification from ServSafe issued , expiring "for successfully completing the standards set forth for the ServSafe Food Protection Manager Certification Examination, which is accredited by the American National Standards Institute (ANSI)-Conference for Food Protection (CFP)". There was no documentation available showing the FSD received the required 2 hours of training in topics related to nutrition and food service in an assisted living facility, provided by either a Certified Food Manager, Licensed Dietitian, Registered Dietary Technician, or a Health Department Sanitarian. On at 11:34 AM, the Administrator and FSD were asked and stated there was no additional related documentation available for review. Class III		