

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/15/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911439	(X3) DATE SURVEY COMPLETED R 04/19/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE ATRIUM WAY 1	STREET ADDRESS, CITY, STATE, ZIP CODE 9960 ATRIUM WAY JACKSONVILLE, FL 32225	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 Initial Comments A follow up survey was conducted on _____ for CCR #2016012113 at Brookdale Atrium Way 1 Assisted Living Facility (License #7109). Brookdale Atrium Way 1 had deficiencies at the time of the investigation. 0008 Admissions - Health Assessment Based on a review of resident records, and interview with staff, the facility failed to obtain a new resident Florida health assessment (Agency for Healthcare [AHCA] form 1823) when the resident had a significant change in condition for requiring medication assistance for Resident #7. In addition, the facility failed to make sure the AHCA form 1823 was complete and accurate for Resident # 8 out of 5 resident records reviewed. The findings include: A record review was conducted for Resident #7, which revealed a date of admission of _____. A review of Florida Health Assessment Form (1823) signed and dated by the physician reveals under Nursing Treatment - resident medication management is done by the spouse. A review of the facility Medication Observation Record (MOR) for Resident #7 revealed the resident receives assistance with his medications from the facility. (Photographic evidence obtained) An interview with the Health and Wellness Director (HWD) on _____ at 1:55 PM confirmed Resident #7 wife is no longer assisting him with his medication. She stated, "We are helping him now and he needs an 1823 done." 2) A record review for Resident # 8 revealed a date of admission of _____. A signed and dated AHCA 1823 form reveals the information that states the resident is free from communicable which could be transmitted to other resident or staff is omitted. (Photographic evidence obtained)		

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An interview with the HWD on _____ at 3:00 PM confirmed the AHCA 1823 form for Resident #8 was left blank to verify resident was free of communicable _____. CLASS III 0030 Resident Care - Rights & Facility Procedures Based on record reviews and staff interviews, the facility failed to honor resident rights to access to adequate and appropriate health care consistent with established and recognized standards evidence by the failure to obtain lab work for residents on anticoagulation _____ for 3 residents (Resident # 6, Resident #7 and Resident #8) out of 4 residents sampled. The findings include: A record review for Resident #6 revealed an original date of admission of _____ with a readmission from a nursing home _____. Diagnosis include but not limited too mild _____ (_____), and _____ (A-FIB). A review of the Florida Health Assessment Form (AHCA 1823) signed by the physician and dated _____ reveals the resident requires assistance with her medications. A review of the Physician order sheet (POS) for Resident #6 signed and dated by the physician on _____ 2017, reveals on order for the resident to receive _____ / _____ (_____) 2 milligrams (mg) 1 daily. No physician order is found for Resident #6 to have a Prothrombin Time (_____) with International Normalised Ration (INR) performed to test the level of _____. (photographic evidence obtained) A review of the _____ and _____ Medication Observation Record (MOR) reveals Resident #6 has received _____ daily for the months of _____ & _____. (photographic evidence obtained) A review of the record for Resident #6 reveals no _____ /INR results found in the record. An interview with the Health and Wellness Director (HWD) on _____ at 12:05 PM confirmed the facility had no documentation Resident #6 had a _____ /INR level done. A review was conducted of a Physician progress note that was dated _____ and listed resident takes		

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and lab results are pending. (photographic evidence obtained) An interview with the HWD on at 12:05 PM confirmed the facility had no orders from the physician to collect a / INR and has not been done. An interview with Resident #6 on at 1 PM confirmed the facility assist her in taking daily. The resident confirmed she is to get frequent lab draws but doesn't remember the last time it's been done. She said "It's been a few months." An interview with Employee B, Licensed Practical Nurse on at 1:05 PM was asked how the facility makes sure residents who are on () are having their /INR lab work done. She replied " We have a lab book that when a Dr. gives us an order we put it in the book and then the lab will come and draw it and sign the book that's it done and all the resident's they did work on that day." The employee was asked if they verify who is against the list of resident who are drawn and she replied No. Employee B, stated "We just went to a new lab the first of the year and since then the lab work has been messed up." A review of the lab book along with Employee B, reveals Resident #6 has not received /INR lab draw since the first of the year.(Photographic evidence obtained) An interview with the HWD on at 1:10 PM confirmed the facility just started using a new lab within the past few months. A review was conducted of Resident #6 record along with HWD and Employee AC, and both confirmed the resident had not received a lab draw for her /INR since she came back from the nursing home in . Employee C said "I have been talking with the HWD and making her aware we have concerns with the lab the facility is using because we don't have lab results and are were waiting till the Executive Director get's back to make him aware." An interview with Employee C, on at 1:56 PM confirmed she looked into the Physician records for Resident #6 and does not see an order for a standing /INR order to be drawn. An interview with Employee C on at 2:25 PM stated performed a finger stick to obtain a /INR for Resident #6 of a high value of 3.5. She reported that she was going to contact the physician.		

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An interview with Employee C on at 3 PM confirmed she spoke with the physician and Resident #6 is to be held and /INR drawn in the am. 2) A record review for Resident #7 revealed a date of Admission of 11/..... Diagnosis include but not limited too: and and use of a A review of a physician order sheet dated and signed by Employee F, Physician Assistant (PA), reveals the resident takes 4 mg 1 every Sunday, Saturday & 6 mg 1 tablet every Monday, Tuesday, Wednesday, Thursday, Friday and to have monthly /INR every day shift every month on the 4th with a start date of (photographic evidence obtained) A review of the and MOR for Resident #7 reveals the resident receives 4 mg 1 tablet every Sunday, Saturday & 6 mg 1 tablet every Monday, Tuesday, Wednesday, Thursday, and Friday. A record review for Resident #7 reveals no lab results for /INR since A physician progress note dated list Resident #7 is on but no /INR results or lab work given or results reviewed. A physician noted dated reveals an order for a () level to be conducted for instead of a /INR. (photographic evidence obtained) A review of Resident #7 record along with HWD and Employee B, Certified Nursing Assistant (CNA) on at 1:45pm confirmed the Resident has not received labwork for a /INR since Employee B, also confirmed Employee F, PA, ordered a in for when it should have been a /INR ordered. She stated " She is a new PA." A review of the lab book was conducted along with the HWD on at 3 PM and confirmed the lab did not identify labs were done on Residents 7 since(photographic evidence obtained) 3) A record review for Resident #8 reveals a date of admission of Diagnosis include but not limited too: () and A review of a physician order sheet dated and signed by Employee F, Physician Assistant (PA), reveals the resident takes 2 mg 1 daily. Orders for /INR are not found. (photographic evidence obtained)		

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SUMMARY STATEMENT OF DEFICIENCIES
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A review of the . . . and . . . MOR for Resident #8 reveals the resident receives . . . 2 mg 1 tablet daily.

A record review for Resident #8 reveals no lab results for . . . /INR. A physician progress note dated . . . list Resident #8 is on . . . but no . . . /INR results or lab work given or results reviewed. A physician noted dated . . . reveals an order for a . . . () level to be conducted for . . . , instead of a . . . /INR. (photographic evidence obtained)

A review of Resident #8 record along with HWD and Employee B, Certified Nursing Assistant (CNA) on . . . at 3PM confirmed the Resident has not received labwork for a . . . /INR since Employee B, also confirmed the resident Physician had ordered a . . . to be drawn instead of a . . . /INR.

A review of the lab book was conducted along with the HWD on . . . at 3pm and confirmed the lab did not identify they performed a lab draw for Resident #8 since . . . (photographic evidence obtained)

CLASS III

0056 Medication - Labeling and Orders

Based on observations, record reviews, and staff interviews, the facility failed to label medications with an "Alert" sticker to direct staff to examine the revised directions with a new order prescribed by the physician for Resident #4 out 5 residents sampled.

The findings include:

A record review of Resident #4 revealed a date of admission of . . . with a diagnosis including but not limited too: . . . , and . . .

A physician order signed and dated . . . reads . . . 2.5 milligrams (mg) 1 tablet on Monday and Tuesday and . . . 2.5 mg 1/2 tablet on Saturday, Sunday, Wednesday, Thursday and Friday.

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A review of the facility Medication Observation record (MOR) for Resident #4 reveals resident is to receive 2.5 mg give 1/2 tablet on Sunday, Wednesday, Thursday, Friday, and Saturday and 2.5 mg 1 tablet on Monday and Tuesday. A review was conducted of the the medication for Resident #4 revealed that the resident has 4 different cards of with various doses different instructions on the medication label with no alert sticker found. (photographic evidence obtained) An interview with Employee D, Licensed Practical Nurse (LPN) on at 12:50 PM was asked how she knows what medication and dosage for Resident #4 she needs to receive? She replied "I look on the card and it says here what to give." This surveyor then asked Employee D if the medication label and the medication order match and she said Yes - but I would use the MOR if it's different. The Employee confirmed the Medication should be labeled with an "Alert" sticker or direction change sticker. CLASS III		