

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/04/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910533	(X3) DATE SURVEY COMPLETED 06/13/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE PHILLIPPI CREEK	STREET ADDRESS, CITY, STATE, ZIP CODE 5501 SWIFT ROAD SARASOTA, FL 34231	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced complaint survey for CCR #2017005576 and CCR# 2017005590 was conducted ... at Brookdale Phillippi Creek, an assisted living facility (license #7102) located in Sarasota, Florida.

CCR# 2017005590 contained 1 allegation which was not substantiated.

CCR# 2017005576 contained 1 allegation which was substantiated with a deficiency.

The following is a description of the deficiency.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on record review, staff interviews, and review of grievances, the facility failed to respond to repeated complaints regarding lack of coordination of obtaining medications for 1 (Resident #10) of 4 residents whose medications were reviewed.

The findings included:

Record review for Resident #10 found a health history which included ...'s ... Resident #10 resides in a locked memory care unit.

Review of the 1823 Health Assessment signed by the physician on ... showed Resident #10 required administration of medications.

In an interview on ... at 10:56 a.m., the Health and Wellness Director (HWD) said medication technicians and nurses are supposed to call the outside pharmacy once residents are down to 7-10 pills in order to make sure medications are delivered to the facility so they don't run out. The HWD said they have one resident, Resident #10, whose daughter-in-law prefers getting Resident #10's medications. The HWD admitted in the past they have run out of her medications and had not been diligent in notifying the daughter-in-law timely. So, the daughter-in-law has become upset. She has now posted a sign dated ... instructing nurses to make certain they are checking all her medications on a weekly basis and to call her daughter-in-law when they are down to about 7-10 pills of any of her medications.

During an interview on ... at 11:18 a.m., Licensed Practical Nurse (LPN) Staff B said she had never seen the above mentioned sign posted.

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In an interview on at 4:41 p.m. the Memory Care Program Director (MCPD) said neither the medication technicians nor nurses are calling Resident #10's daughter-in-law on time when medications run out. She said they usually call when the last one is in the bottle or they tell the daughter-in-law they have no medication for Resident #10 when in fact it is in the medication cart. The MCPD said the daughter-in-law has been complaining about this over and over and over. When asked if the MCPD filed a grievance on behalf of the daughter-in-law's ongoing concerns, she admitted she had not and stated, "I should have." Review of the grievances between , and 2017 confirmed there was no grievance filed on behalf of Resident #10 or her daughter-in-law. Class III		