

**AGENCY FOR HEALTH CARE  
ADMINISTRATION**

PRINTED: 09/01/2017  
FORM APPROVED

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| STATEMENT OF DEFICIENCIES                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>AL11965570</b>              | (X3) DATE SURVEY COMPLETED<br><br><b>04/28/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>BROOKDALE ST</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>150 MARINER HEALTH WAY<br/>ST , FL 32086</b> |                                                     |

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

On , a biennial relicensure survey was conducted at Brookdale St. (License #9908).  
Deficient practice was identified during the survey.

**0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC**

Based on a review of resident records, and interview with staff, the facility failed to obtain accurate information on the AHCA 1823 (Resident Health Assessment) for 1 of 2 sampled residents (Resident #6) whose records were reviewed.

The findings included:

A record review for Resident #6 revealed a Resident Health Assessment signed by the examining practitioner on . Under the section asking what level of assistance this resident required with the self-administration of her medications, the examiner indicated she needed her medications administered.

An interview was conducted with the Medication Technician on the memory care unit at 12:36 pm on . She stated Resident #6 could take her medications from the cup, and place them in her mouth. She said staff do not put the medications directly into her mouth.

An interview was conducted with the Director of Clinical Services (DCS) at 2:00 pm on . She reviewed the health assessment for Resident #6 and stated the information regarding the need for medications to be administered was incorrect. The DCS stated it would need to be corrected.

Class III

**0078 - Staffing Standards - Staff - 58A-5.019(2) FAC**

Based on record reviews and staff interviews, the facility failed to ensure that newly hired staff submitted a written statement from a health care provider documenting that the individual did not have any signs or symptoms of communicable including ( ) for 2 of 4 sampled employees (Employees G and H), whose files were reviewed.

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| <p>The findings include:</p> <p>Upon review of Employee G's file, it was discovered that she was hired on , 2017, but did not have a completed form signed by a physician on file stating that she was free from communicable including .</p> <p>Upon review of Employee H's file it was discovered that she was hired on , 2017, but did not have a completed form signed by a physician on file stating that she was free from communicable including .</p> <p>An interview was conducted with Employee B (Health &amp; Wellness Director) on at 2:27 PM regarding the personnel files for Employees G and H. She confirmed that their and communicable forms were incomplete. Employee B stated, "Yes, apparently looking at those they weren't done, and they should have been."</p> <p>Class III</p> <p><b>0081 - Training - Staff In-Service - 58A-5.0191(2) FAC</b></p> <p>Based on record review and staff interviews, the facility failed to provide 1 of 4 sampled employees (Employee G) the required training within 30 days of employment.</p> <p>The findings include:</p> <p>Upon review of Employee G's personnel file, the facility failed to have documentation of any education present in her file. Upon requesting the information and the facility retrieving the information from the computer, Employee G had not been trained in ADLs (Activities of daily living) and Behavioral Needs and/or Facility Elopement Response.</p> <p>An interview was conducted with Employee B (Health and Wellness Director) on at 5:02 PM. She stated that she had provided all of the employees education that they had on file. She stated if she located anymore, she would send them to the field office.</p> |                                                                                          |                                                     |

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| <p>Class III</p> <p><b>0082 - Training - / - 58A-5.0191(3) FAC</b></p> <p>Based on record reviews and staff interviews, the facility failed to educate 3 out of 4 sampled employees (Employees G, H and I) on ( / ) pursuant to Section 381.0035, F.S., within 30 days of employment.</p> <p>The findings included:</p> <p>Upon record reviews for Employee's G, H and I, it was discovered that the facility failed to provide the required / training for all three employees within 30 days of hire. Employees G and I were hired on , and Employee H was hired on .</p> <p>In an interview with Employee B (Health and Wellness Director) on at 5:02 PM, she stated that she had provided the survey team with all of the sampled employees education certificates, as requested. That was all they had on file. If she located any additional trainings, she would send them to the office.</p> <p>Class III</p> <p><b>0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC</b></p> <p>Based on record reviews and staff interviews, the facility failed to maintain personnel records for each staff member which contained documentation of compliance with all training requirements as required by Rule 58A-5.0191, F.A.C.; for 4 of 4 sampled employees (Employee F, G, H and I).</p> <p>The findings include:</p> <p>Upon review of employee personnel files for Employee's F, G, H, and I, there was no documentation of any education having been completed. All education was completed in the computer system, and all records were maintained in the computer.</p> <p>An interview was completed with Employee B (Health &amp; Wellness Director) on at 2:01 PM</p> |                                                                                          |                                                     |

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| <p>related to employee training. She stated that they were not kept in the employee files; that they completed the training on the computer. The records were maintained in the computer. Employee B stated that she would let Human Resources know the survey team needed the information. Staff training certificates were then individually printed from the computer. The Assistant Executive Director signed each certificate as the class instructor, and printed her credentials (Licensed Practical Nurse) and the facility address at the bottom of each page. The certificates were provided to the survey team for review once the Assistant Executive Director completed them (some time later).</p> <p>Class III</p> <p><b>0162 - Records - Resident - 58A-5.024(3) FAC</b></p> <p>Based on a review of resident records, and interview with staff, the facility failed to maintain complete resident records that included documentation of the appointment of a power of attorney for 1 of 2 residents whose records were reviewed (Resident #6).</p> <p>The findings included:</p> <p>A review of Resident #6's record revealed she was admitted to the facility on . . . . . A resident health assessment (AHCA form 1823) dated . . . . . listed diagnoses including . . . 's . . . , and noted Resident #6 had significant memory . . . . .</p> <p>Resident #6 had a Residency Agreement that had been executed with , and signed by, her designated Power of Attorney (POA) on . . . . . Further review of the record found no documentation of the POA's appointment to this power.</p> <p>An interview was conducted with the Concierge at 3:20 PM on . . . . . She reviewed the record for Resident #6 and confirmed there was no POA designation on file for this resident. She stated she would not have copies of them until Monday.</p> <p>Class III</p> |                                                                                          |                                                     |

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| <p><b>Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS</b></p> <p>Based on a review of the AHCA background screening unit's website, staff record reviews, and interview with the Assistant Administrator, the facility failed to register the employment status of 4 of 4 employees whose files were reviewed (Employees F, G, H and I) on the facility's background screening clearinghouse roster.</p> <p>The findings included:</p> <p>A personnel file review for Employee F revealed a hire date of .</p> <p>A personnel file review for Employee G revealed a hire date of .</p> <p>A personnel file review for Employee H revealed a hire date of .</p> <p>A personnel file review for Employee I revealed a hire date of .</p> <p>Review of the Agency for Health Care Administration's background screening website (<a href="https://ahcanet.fdhc.state.fl.us/BGS2/Modules/Searches/Default.aspx">https://ahcanet.fdhc.state.fl.us/BGS2/Modules/Searches/Default.aspx</a>) on . at 1:05 PM revealed the current employee roster had not been updated to list Employees F, G, H or I.</p> <p>An interview was conducted with the Assistant Administrator at 4:55 PM on . She confirmed the background screening roster was not up to date, as she did not know how to use it yet.</p> <p>Unclassified</p> |                                                                                          |                                                     |