STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965658	**02/19/2018**
NAME OF PROVIDER OR SUPPLIER **PALM COTTAGES OF ROCKLEDGE**	STREET ADDRESS, CITY, STATE, ZIP CODE **3821 SUNNYSIDE COURT** **ROCKLEDGE, FL 32955**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An Extended Congregate Care (ECC) monitoring visit was conducted on , 2018. Palm Cottages of Rockledge, license #9987, had deficiencies at the time of the visit.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observations, record review, and interview, the facility failed to follow a health care provider's order for a resident (#1) who received .

Findings:

On at 2:30 pm, the resident care director identified resident #1 as receiving an Extended Congregate Service (ECC) for continuously at 2 liters per minute.

Observations made of resident #1 on at 3 pm revealed she was in her . She wore via a nasal cannula and the concentrator flow was set at 3 liters per minute. The resident care director confirmed the setting was on 3 liters and said the liter flow was supposed to be on 2 liters.

Review of the record for resident #1 revealed a health care provider's order, dated on , for continuously at 2 liters per minute.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record reviews and interviews, the facility failed to ensure 1 of 4 personnel records (A) contained documentation of a negative ( ) exam on an annual basis and failed to ensure 2 of 4 staff (C and D) submitted a written statement from a health care provider documenting freedom from communicable within 30 days after beginning employment.

Findings:

1. Review of the personnel record for staff A, a caregiver, revealed a hire date of . The record contained documentation of a negative exam that was dated on . The record did not contain documentation of a negative exam for 2017, as required.

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2. Review of the personnel record for staff C, a caregiver, revealed a hire date on . The record did not contain a written statement from a health care provider documenting freedom from communicable , as required.

On at 5 pm, the business office manager confirmed the findings.

3. On at 2:30 pm, the resident care director identified staff D as being independently contracted with the facility to conduct monthly resident assessments.

Review of the personnel record for staff D revealed it did not contain a written statement from a health care provider documenting freedom from communicable , as required.

During a phone interview with staff D on at 4:39 pm, she said she began providing nursing services to the facility in 2017.

During an interview with the administrator on at 5:20 pm, she said a contract between the facility and staff D was not executed but she believed staff D began providing nursing services to the facility in , 2017. She also confirmed the facility did not have a statement of freedom from communicable for staff D.

Class III

0086 - Training - ADRD - 58A-5.0191(9) FAC

Based on personnel record reviews and interview, the facility failed to ensure 1 of 3 direct care staff (A) received 4 hours of and Related (ADRD) continuing education annually.

Findings:

Observations made on at 2:30 pm revealed the facility contained secured memory care units.

Personnel record review for staff A, a caregiver, revealed a hire date of .

The record contained documented evidence to indicate staff A received ADRD level 1 training on and on and received level 2 training on .

The record did not contain documented evidence to indicate staff A received 4 hours of ADRD continuing

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education on an annual basis, as required.

On at 5:15 pm, the business office manager confirmed the findings.

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on personnel record reviews and interview, the facility failed to ensure a certificate of training contained the number of hours of the training program for 1 of 3 sampled staff (C).

Findings:

Review of the personnel record for staff C, a caregiver, revealed a hire date of . The record contained a certificate of completion of 2 hours in pre-orientation training. The certificate indicated a variety of topics, including ( ), was taught. However, the certificate did not indicate the required length of training designated to , which was one hour.

On at 5:15 pm, the business office manager confirmed the findings.

Class

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on personnel record reviews and interviews, the facility failed to maintain a copy of the contract between the facility and a contractor (D) who provided nursing services.

Findings:

On at 2:30 pm, the resident care director identified staff D as being a nurse who was independently contracted with the facility to conduct monthly resident assessments. A request was made to review the executed contract between staff D and the facility.

During a phone interview with staff D on at 4:39 pm, she said she began providing nursing services to the facility in 2017.

During an interview with the administrator on at 5:20 pm, she said a contract between staff D and the facility was not executed, as required, but she believed staff D began providing nursing services

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to the facility in , 2017.

Class

E210 - ECC - Training - 58A-5.0191(7) FAC

Based on record reviews and interview, the facility failed to ensure the Extended Congregate Care (ECC) supervisor completed a minimum of 4 hours of continuing education every two years in topics relating to the physical, , or social needs of frail elderly and persons, or persons with or related .

Findings:

On at 2:30 pm, the resident care director identified staff D as being an independently contracted nurse who conducted the required Extended Congregate Care (ECC) monthly resident assessments and who was the facility's ECC supervisor.

Review of the personnel record for staff D revealed the most recent documentation to indicate she received 4 hours of ECC training was on .

The record did not contain documented evidence to indicate staff D received 4 hours of continuing education every two years, as required.

On at 4:45 pm, the business office manager confirmed the findings.

Class III

Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on record reviews, review of the Agency's background screening website, and interview, the facility failed to maintain the results of a background screening for an independant contractor (D) who provided nursing services for the facility.

Findings:

On at 2:30 pm, the resident care director identified staff D as being an independantly contracted nurse who conducted the required Extended Congregate Care (ECC) monthly resident assessments.

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During a phone interview with staff D on . . . . at 4:39 pm, she said she provided nursing services to the facility since . . . . . 2017.

Review of the record for staff D revealed it did not contain results of a background screening , as required.

Review of the Agency's background screening website revealed staff D had an eligible background screening on . . . . .

During an interview with the administrator on . . . . at 5:20 pm, she said a contract between staff D and the facility was not executed but she believed staff D began providing nursing services to the facility in . . , . . . 2017. She confirmed the results of the screening were not in the record of staff D .

Unclassified