STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964787	04/04/2018
NAME OF PROVIDER OR SUPPLIER **BROOKDALE JENSEN BEACH**	STREET ADDRESS, CITY, STATE, ZIP CODE **1700 NE INDIAN RIVER DRIVE** **JENSEN BEACH, FL 34957**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced licensure complaint survey, CCR# 2018000870, was conducted on at Brookdale Jensen Beach, License # 9294. The facility had deficiencies at the time of the investigation.

0028 - Resident Care - Activities of Daily Living - 58A-5.0182(4) FAC

Based on observation, interview, and record review, it was determined the facility failed to offer supervision of assistance with the activities of daily living, specifically with eating, as needed by each resident, for 1 of 3 sampled residents (Resident #1).

The findings include:

1) During observation of the Memory Care Unit conducted with the HWD/MC (Health and Wellness Director/Memory Care), on beginning at approximately 10:00 AM, Resident #1 was observed to be sitting at a dining with a plate of scrambled eggs; bacon; and toast in front of her. This resident was sleeping and no staff were observed to be cueing or offering assistance to this resident with the consumption of her breakfast meal. The HWD/MC, on at 11:00 AM, instructed Staff A to assist Resident #1 with her breakfast. Staff A proceeded to sit down with this resident and attempt to wake her and encourage her to eat her breakfast. This plate of food was not observed to be re-heated for Resident #1.

Review of Resident #1's health assessment, dated , indicated she requires assistance with eating. Resident #1's Personal Service Plan, dated , reflected she requires supervision and cueing with eating.

During subsequent interview conducted with the Executive Director; Health and Wellness Director/Memory Care; Health and Wellness Director for Assisted Living; and the Interim Dining Services Director, the HWD/MC acknowledged that Resident #1's breakfast meal had been left in front of her without staff assistance or cueing for at least one hour (until she instructed Staff A to assist her with this meal).

2) During observations of the Memory Care Unit, conducted on beginning at approximately 10:00 AM, there was a container (with spigot) with water; a thermos-type container of coffee with spout; a pitcher of orange juice (not kept and no ice in pitcher) located in the dining . There was no cups for any beverages, available. No staff were observed to offer assistance with beverages (hydration) from 10:00 AM - 12:15 PM until lunch meal arrived.

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During subsequent interview conducted with the Executive Director; Health and Wellness Director/Memory Care; Health and Wellness Director for Assisted Living; and the Interim Dining Services Director, the HWD/MC acknowledged she did not observed cups available for use with the available beverages nor did she observe any staff member offer beverages to the residents on the Memory Care Unit during the above noted timeframe. She acknowledged there was an exercise activity that was being conducted starting at 10:00 AM. She was also unable to demonstrate any form of hydration was provided to the residents.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, interview, and record review it was determined the facility failed to ensure that each resident was treated in consideration and respect and with due recognition of personal dignity and individuality, specifically related to not offering the same menu items to the residents of the Memory Care Unit that they offer to the Residents of the Assisted Living portion of the facility for 22 of 22 residents currently resident in the Memory Care Unit.

The findings include:

The daily menu posted in the Memory Care Unit dining the options noted as follows:
Light Meal: Wednesday, , , 2018
Starters: cream of broccoli soup
Featured Entrees:
1) Meat Lasagna
2) Southern Fish Sandwich
3) Skillet Port Chop with Cinnamon Apple Salsa
4) Baked Glazed Ham
5) Citrus Tilapia
Accompaniments:
1) Braised Green Beans and Summer Vegetables
2) Vegetable Slaw
Featured Desserts:
1) Strawberry Ice Cream
2) Chilled Pears
3) Sugar Free Sugar Cookie

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SUMMARY STATEMENT OF DEFICIENCIES
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The Interim Dining Services Director provided this same copy of the daily menu to this surveyor, on at approximately 9:50 AM. She explained the "circled" items (i.e. Meal Lasagna X 10; Southern Fish Sandwich X 10; and Citrus Tilapia X 2; Braised Green Beans and Summer Vegetables; and Vegetable Slaw) were what the HWD/MC (Health and Wellness Director/Memory Care) had determined the residents in Memory Care would eat and that is what the kitchen sends up. This document was initialed by the HWD/MC.

During the lunch observation in the Memory Care Unit, conducted on . . . . . beginning at approximately 12:00 PM the RAs (Resident Assistants) and MT (Med Tech) were asking residents what they would like (from the posted menu located in the Memory Care dining . .). Two residents requested pork chop and one requested ham. The MT proceeded into the kitchen to inform the cook, she informed the MT only Lasagna and Fish Sandwich meals were sent up, and those were the options available to the residents. The MT then instructed the RAs that the pork chop and ham is not available and not to offer these items.

During subsequent interview and record review conducted with the ED; HWD; HWD/MC; and Interim Dietary Services Director, on beginning at approximately 1:15 PM, they were informed of the above noted observations about food options available to Memory Care Unit Residents. The Interim Dining Services Director stated the cook should have called down to ask for those items and they would have been prepared and sent up to Memory Care Unit (3rd floor). She was informed the cook did not do that; she just told the MT that those items were not available (only the Lasagna and Fish Sandwiches were available). Then the MT proceeded to inform the RAs not to offer the pork chop of ham meals.

Class III