

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/18/2018
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910374	(X3) DATE SURVEY COMPLETED 03/21/2018
NAME OF PROVIDER OR SUPPLIER WINDSOR COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 3700 N. FLAGLER DR WEST PALM BEACH, FL 33406	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced Relicensure survey was conducted on & at Windsor Court ALF (Lic #5943). There were deficiencies at the time of the survey.

0086 - Training - ADRD - 58A-5.0191(9) FAC

Based on record review and interview, the facility failed to ensure staff received the 's and Related (ADRD) Level II 4 hour training within 9 months of employment for 1 of 3 sampled staff (Staff C).

The Findings Included:

On at approximately 10:00AM, an employee record review was completed for Staff C. The record review revealed Staff C was hired on Further review revealed Staff C's ADRD Level II 4 hour training was due on Staff C's employee file had no documentation that the ADRD Level II was completed. At this time the Administrator was provided an opportunity to locate the certificate.

During an interview on at approximately 1:40PM with the Administrator and Assistant Administrator, they acknowledged the findings and no additional documentation for review was provided.

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview, the facility failed to ensure existing architectural, mechanical, electrical, and structural systems and appurtenances are maintained in good working order in 4 of 5 observed

The Findings Included:

During a tour of the facility on with the Care Coordinator and the Nurse, the following was observed.

a) In # inside the , the entire shower bar was rusted. Inside the base of the shower,

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there are brown stains. The ... and vanity is in disrepair, and the light fixture is rusted. b) In # inside the ... entire shower bar and shower head cover was rusted. c) In # inside the ... shower rack was rusted and the baseboard around the shower was detracted and damaged. d) In Cottage #1 inside the ... the ceiling over the sink, there was a large hole the ceiling and stains around the hole consistent with a water leak. Further observation revealed at the base of the wall between the sink and the shower, there was a hole in the wall and the base board had an indent and soiled wood. In side the shower in Cottage #1, there was indents in the tile on the base of the shower, and the air conditioner vent in the ... dusty and has rust stains. The ... occupied at the time. e) - the resident's footboard on the bed was observed hanging half on half off the bed. f) - the baseboard along the bottom of the bathtub was observed peeling off of the bathtub exposing the material underneath the tub. The mirror on the wall was observed with various black markings.. the ceiling was observed to have a large tan colored stain with green and brown uneven edges along the rim. The shower bar on the inside of the of the shower wall was observed to have an unknown black and green substance along the edge where the bar connects to the wall of the shower. The substance rubs off onto the hands when touched. Wiring along the door frame was observed unattached to the wall with multiple nails sticking out. g) - the baseboards were observed peeling apart from the base of the shower. A brown hardened substance was also observed along the bottom of the shower. The shower curtain rod blue in color was observed with a brown substance all over it. h) On the patio of the facility where the residents congregate outside, large storage boxes were observed piled on top of one another near the resident's sitting area. On ... at approximately 1:30PM, the findings were discussed with the Administrator and Assistant Manager, they acknowledged the findings. Class III		