STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968585	**04/16/2018**
NAME OF PROVIDER OR SUPPLIER **A BETTER CARE LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **308 SOUTH 30TH STREET** **FORT PIERCE, FL 34947**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced Relicensure survey was conducted on . . . . at A Better Care LLC, License #12524. The facility had deficiencies at the time of the visit.

0054 - Medication - Records - 58A-5.0185(5) FAC

Based on observation and interview, the facility failed to ensure all dosages of medications for 1 of 8 residents were either initialed as being provided or documented on the back of the Medication Observation Record as to why the medication was not provided or taken by the resident (Resident #8).

The findings included:

During review of the . 2018 MOR for Resident #8, the following medications were not initialed on the following dates and times:

1) . . . . 100 mg - . . at 8 AM

2) . . . 160 mg - . . . . at 8 AM

3) . . 0.25 mg - . . . . at 8 AM

4) . . . . 10 mg - . . . . at 8 PM, . . . at 8 AM and 8 PM, . . . at 8 AM

5) . . . 500 mg - . . . . at 8 PM, ... at 8 AM and 8 PM

6) . . . . . 10 mg - . . . . at 8 PM, ... at 8 PM

7) . . . . . 500 mcg - . . . . at 8 PM, ... at 8 PM

8) . . . . . 10 mg - . . . . at 8 PM, ... at 8 PM

9) . . . . . 20 mg - . . . . at 8 AM, ... at 8 AM

10) . . . . . 25 mg - . . . . at 8 AM, ... at 8 AM

11) . . . . . 0.6 mg - . . . at 8 AM, . . . at 8 AM

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Also, listed on the MOR is a medication order for " . . . . . 5 mg, 2 tabs daily except on Thursdays, take 1 tablet." For the dates - , the boxes are crossed out with no explanation documented on the MOR as to the reason.

On . . . . at 2:30 PM, the Assistant Administrator stated he did not know why the MOR was not initialed on these dates and times, but the resident is very independent and frequently leaves the facility for the day. The Assistant Administrator acknowledged that Staff should document the reason for all blank spaced on the MOR, and if medication is given, the staff must initial immediately after providing the medication to the resident.

Class III

0077 - Staffing Standards - Administrators - 429.176 FS; 58A-5.019(1) FAC

Based on record review and interview, the current "Assistant Administrator" failed to notify the Agency for Health Care Administration (AHCA) of the . . . . of the facility's administrator and owner within 10 days of the event.

The findings included:

On at 9:00 AM, the Assistant Administrator was called and notified that a surveyor was at the facility to conduct the relicensure inspection. At 9:20 AM, the Assistant Administrator showed up and stated that the Administrator was not available, but he was able to provide assistance in the Administrator's absence. He stated that he had received the Core Training and passed the exam, and had all the other necessary trainings required to act in the Administrator's absence.

On . . , during an interview with one of the current residents of the facility, the resident made a passing comment in the course of the interview, "It's . . they lost one of their sons in a motorcycle accident." When asked who the resident was referring to, the resident replied, "The person who works here." The resident went on talking about other topics, and the previous comment was forgotten, as it didn't seem pertinent to the survey at that time.

During review of the Administrator's personnel record, it was noted that there were no trainings completed after 2016, and the background screening had expired . . . . . 2017 with no attempt to renew. This was discussed with the Assistant Administrator, who feigned surprise at this news.

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During the exit conference on at 2:40 PM, the Assistant Administrator inquired about the process to change administrators for a facility. He stated that the current Administrator, who was "his son", was being "phased out," and he was going to take over. He was concerned about a new survey being required for a change in administrators. I informed the Assistant Administrator that a new survey is not required for a change in administrator; however, a new survey would be required for a change in ownership. The Assistant Administrator stated he was going to contact AHCA regarding a change in Administrator for this facility as soon as the relicensure survey was completed. The Assistant Administrator then asked if all calls could be made to his cell phone, and for all correspondence to be sent to his email account rather than the current Administrator. He stated, "You can also email him, but I would like for you to also send me a copy, too, since I will be taking over as Administrator."

After leaving the facility, the surveyor conducted an Internet search using the name of the Administrator of record for this facility. It was learned during this search that the facility's Administrator and Owner of record had in late 2016 as a result of a motorcycle accident. The family failed to notify AHCA within 10 days of the Administrator/Owner's , and has continued to operate the facility hiding this fact from the Agency since 2016.

Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on record review and staff interview, the facility failed to ensure 3 of 3 staff members, whose records were reviewed, had completed approved courses in First Aide and , ( ) and held a currently valid card documenting completion of such course, and that at least one staff member holding valid certification is in the facility at all times (Staff A, Staff B and Staff C).

The findings included:

1) Staff A is a resident care aide who works a 24 hour shift each weekend and 8 AM to 4 PM on Mondays and Fridays.

2) Staff B is a resident care aide who currently works 8 AM - 4 PM on Mondays and Fridays, and 4 PM to 8 AM on Wednesdays.

3) Staff C is the Assistant Administrator who works various shifts, as needed.

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No other staff member is on duty during the times Staff A and Staff B are working.

Neither Staff A, Staff B or Staff C are Licensed Nurses, which would exempt them from the training requirement for First Aid, nor are they Emergency Medical Technicians or Paramedics, which would exempt them from completing the training requirement.

A review of the First Aid and training certificates for Staff A, B, and C show training was completed online and was not offered by an accredited college, university or vocational school, a licensed hospital, the American Red Cross, American Association, National Safety Council, or a provider approved by the Department of Health. The online course does not allow for the participant to demonstrate understanding and knowledge of the necessary skills needed to complete the course.

On at 2:30 PM, the Assistant Administrator verified that all First Aid and training was completed through an online course, and he acknowledged the need for staff to complete an approved training course as outlined in state regulations.

Class III