STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11932514	**10/18/2018**
NAME OF PROVIDER OR SUPPLIER **THE BROOKSHIRE**	STREET ADDRESS, CITY, STATE, ZIP CODE **85 BULLDOG BLVD. MELBOURNE, FL 32901**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation #2018015290 was conducted on , 2018. The Brookshire, license #7354, had deficiencies at the time of the investigation.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record reviews and interviews, the facility failed to document notification to a health care provider and family when 1 of 4 sampled residents (#8) was sent to the hospital and failed to document notification to a health care provider when 1 of 4 sampled residents (#7) had a delay in home health care.

Findings:

1. Resident #8's record revealed a facility admission date of .

A hospital history and physical, dated , indicated that he was admitted to the hospital for acute , failure and ( ) Exacerbation.

A facility note, dated , indicated that he returned to the facility.

Resident #8's record did not contain documentation to indicate he was sent to the hospital and that a health care provider and family were notified.

On at 3:50 p.m. the administrator confirmed the findings and said resident #8 was sent to the hospital on for , concerns.

2. Resident #7's record revealed a facility admission date of .

A facility note, dated , indicated that resident #7 had an order for home health however, the home care agency who received the order did not accept his insurance. A new order for home care was received and faxed to a different agency. His Guardian was notified.

A health care provider's order, dated at 4 p.m., indicated home health to evaluate and treat for care.

A health care provider's order, dated at 2 p.m., indicated home health to evaluate and treat for

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care.

A health care provider's order, dated , indicated home health to discontinue his and replace it if he did not urinate within 6 hours.

Besides the note dated , resident #7's record did not contain documentation to indicate why multiple home care orders were obtained, no documentation to indicate home health ever started services and no documentation to indicate the facility contacted a health care provider when there was a delay in starting home care for his .

On at 3:30 p.m. nurse B provided care notes for resident #7 that she said were not maintained in his record, they were just notes she kept for herself. She said due to the resident's health insurance, the facility had a difficult time finding a home care agency to accept him. She said each time an agency would decline him, she obtained a new order for home care because she understood that home health orders were only valid for two days. Although new orders were written by the nurse, she confirmed the resident's record did not contain documentation to indicate the facility notified the health care provider when home care services were delayed.

Class III

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observations and interviews, the facility failed to post an activities calendar in common areas where residents normally congregate.

Findings:

On at 11:18 a.m. resident #4, who lived on the facility's secured memory care unit, said the facility did not provide activities. Only an 2018 activities calendar was posted on his closet door.

On at 11:20 a.m. observations made on the 2nd floor secured memory care unit revealed there was not an activities calendar posted.

On at 11:26 a.m. observations made revealed an activities calendar was posted on the first floor of the facility however, the location of that calendar was not easily accessible to those residents who lived on the secured memory care unit.

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On at 12:49 p.m. music was being played on memory care. A group of residents were seated together while the music played.

On at 2:15 p.m. caregiver D confirmed an activities calendar was not posted on the memory care unit. She said the caregivers who worked in memory care were responsible for providing those residents with activities and often times, the activity most enjoyed by the residents was ball toss.

Class