

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 01/14/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966321	(X3) DATE SURVEY COMPLETED R 12/21/2018
NAME OF PROVIDER OR SUPPLIER AMERICAN WELL CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 6333 LANGSTON AVENUE NEW PORT RICHEY, FL 34652	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments Assisted Living Facility A revisit to to a complaint (CCR 2018015386) was conducted at American Well Care on in conjunction with a second revisit to an complaint (CCR 2018018062, 2018010932, 2018009947, and 2018009790) and a complaint investigation (CCR 2018017176). American Well Care had deficiencies at the time of the visit. (License #10549) 0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28() FS 429.27 Based on record review and interview, the facility failed to maintain a safe living environment due to the lack of reporting of an allegation of resident to the Florida Hotline as stated under 415.1034, Florida Statutes. Findings included: A review of resident records conducted on revealed documentation dated of an allegation that Staff C, Resident #2 (photographic evidence obtained). A review of Resident #2's record showed no proof that the Florida Hotline had been called. The Administrator was interviewed on at 12:27 PM and asked for documentation that they had notified the Florida Hotline concerning Resident #2's allegation of. The Administrator stated that they had no written documentation concerning notifying the responsible State Agency, names of individuals or a confirmation number. Class III		