STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964789	**01/15/2019**
NAME OF PROVIDER OR SUPPLIER **BROOKDALE BONITA SPRINGS**	STREET ADDRESS, CITY, STATE, ZIP CODE **26850 SOUTH BAY DRIVE** **BONITA SPRINGS, FL 34134**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced relicensure and limited nursing services survey was conducted on through at Brookdale Bonita Springs, an assisted living facility (license #9322) in Bonita Springs, Florida.

The following is description of the deficiencies found at the time of the visit.

0052 - Medication - Assistance with Self-Admin - 429.256( ); 58A-5.0185 (3)

Based on observation and staff interview, the facility failed to ensure medication technicians followed proper procedures, including reading the label in the presence of the resident, opening the container, removing a prescribed amount of the medication and closing the container for 2 (Residents #10 and #12) of 3 medication observations made of 1 (Staff A) of 2 staff members observed.

The findings included:

On at 7:51 a.m., Medication Technician Staff A was observed in the hallway preparing medications at the med cart for Resident #10. Resident #10 was not at the med cart. Staff A took the medications out of their containers and placed them in a medication cup. Staff A then walked into the dining room and found Resident #10. She told Resident #10 she had his medications, but did not tell him what the medications were. On at 9:06 a.m., Resident #10 said he receives assistance with his medications. Resident #10 said he takes them when they bring it to him. Resident #10 said they don't always tell him what it is, but he knows what it is.

On at 8:20 a.m., Staff A was observed in the hallway preparing medications at the med cart for Resident #12. Resident #12 was not at the med cart. Staff A took the medications out of their containers and placed them in a medication cup. Staff A then walked into the hallway to find Resident #12 and then boarded the elevator to check for Resident #12 in her room. Resident #12 was in her room and Staff A handed the medications to her saying I have your medication. Staff A did not tell Resident #12 what the medications were.

On at 9:30 a.m., Staff A said she has had med tech training. Staff A said the process is you are supposed to tell them what they're taking, but with Resident #12 it's useless and Resident #10 knows what he is taking. Staff A said they've been taking it from me so long they just tell me to give it to them, and Resident #12 doesn't know what she's taking.

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On at 10:45 a.m., the Health and Wellness Director said the process that should be followed when med tech's assist with medications is to identify the resident, make sure it's the right resident, explain who they are, explain what medications are being given, should be able to answer why and make sure they take their medications all the way.

Class III

0081 - Training - Staff In-Service - 58A-5.0191( ) FAC

Based on record review and staff interview, the facility failed to ensure facility employees complete the required in-service training within 30 days of employment for 3 (Staff A, J, and K) of 4 employee files reviewed. The facility also failed to provide at least a 2 hour pre-service orientation prior to interacting with residents for 1 (Staff J) of 1 staff reviewed hired after .

The findings included:

Staff A's employee file revealed a hire date of . Staff A's file contained no documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. In-service training covers reporting major incidents, reporting adverse incidents and facility emergency procedures, including chain of command and staff roles relating to emergency evacuation. Staff A's file did not contain documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. Training covers resident rights in an assisted living facility, recognizing and reporting resident , neglect and . Staff A's file did not contain documentation of having completed a minimum 1 hour in-service within 30 days of employment in safe food handling practices and did not contain documentation of in-service training regarding the facility's resident elopement response policies and procedures within 30 days of employment.

Staff J's employee file revealed a hire date of . Staff J's file contained no documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. In-service training covers reporting major incidents, reporting adverse incidents and facility emergency procedures, including chain of command and staff roles relating to emergency evacuation. Staff J's file did not contain documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. Training covers resident rights in an assisted living facility, recognizing and reporting resident , neglect and . Staff J's file did not contain documentation of having completed a minimum 1 hour in-service within 30 days of employment in safe food handling practices and did not contain documentation of in-service training regarding the facilities resident elopement response policies and procedures within 30 days of employment. Staff J's file did not contain documentation of having

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completed at least a 2 hour preservice orientation prior to interacting with residents

Staff K's employee file revealed a hire date of . Staff K's file contained no documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. In-service training covers reporting major incidents, reporting adverse incidents and facility emergency procedures, including chain of command and staff roles relating to emergency evacuation. Staff K's file did not contain documentation of having completed a minimum of 1 hour in-service training within 30 days of employment. Training covers resident rights in an assisted living facility, recognizing and reporting resident , neglect and , . Staff K's file did not contain documentation of having completed a minimum 1 hour inservice within 30 days of employment in safe food handling practices and did not contain documentation of in-service training regarding the facilities resident elopement response policies and procedures within 30 days of employment.

On at 10:05 a.m., the Executive Director (ED) said she was unable to provide the certificates. The ED said there had been some staff changes and the business office manager didn't know about needing the certificates. The ED said she knows the corporate foundation stuff doesn't count.

Class III

0082 - Training - / - 58A-5.0191(4) FAC

Based on record review and interview, the facility failed to ensure facility employees complete a one time education course on and (/) and failed to maintain documentation of completion for 3 (Staff A, J, and K) of 4 employee files reviewed.

The findings included:

Staff A's employee file revealed a hire date of . Staff A's employee file contained no documentation of having completed a course on / .

Staff J's employee file revealed a hire date of . Staff J's employee file contained no documentation of having completed a course on / .

Staff K's employee file revealed a hire date of . Staff Ks employee file contained no documentation of having completed a course on / .

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On at 10:05 a.m., the Executive Director (ED) said she was unable to provide the certificates. The ED said there had been some staff changes and the business office manager didn't know about needing the certificates. The ED said she knows the corporate foundation stuff doesn't count.

Class III

0083 - Training - First Aid and - 58A-5.0191(5) FAC

Based on record review and staff interview, the facility failed to ensure a staff member who has documentation of current , , ( ) and first aid was in the building at all times on 21 of 28 days reviewed.

The findings included:

On , record review revealed only one, Medication Technician Staff I, of the 7 facility night shift employees had a current and first aid card. Two of the other 6 night shift employees had valid , but none of the remaining 6 employees had current First Aid.

Further review revealed none of the night shift employees working on , and had a current first aid card. This was confirmed in an interview with the Business Office Manager on at 8:12 a.m. She said she would schedule all of the employees for instruction in first aid and if needed.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and staff interview, the facility failed to ensure facility employees complete at least one hour of training in the facility's policies and procedures regarding ( ) within 30 days after employment and maintain documentation of completion for 3 (Staff A, J, and K) of 4 employee files reviewed.

The findings included:

Staff A's employee file revealed a hire date of . Staff A's employee file contained no documentation of having completed a course on .

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Staff J's employee file revealed a hire date of . Staff J's employee file contained no documentation of having completed a course on .

Staff K's employee file revealed a hire date of . Staff Ks employee file contained no documentation of having completed a course on .

On at 10:05 a.m., the Executive Director (ED) said she was unable to provide certificates. The ED said there had been some staff changes and the business office manager didn't know about needing the certificates. The ED said she knows the corporate foundation stuff doesn't count.

Class III

0091 - Training - Documentation & Monitoring - 58A-5.0191(12) FAC

Based on record review and staff interview, the facility failed to issue and maintain training certificates in the facility's personnel files upon successful completion of trainings required by Florida rule for 3 (Staff A, J, and K) of 4 employee files reviewed.

The findings included:

Staff A's employee file revealed a hire date of . Staff A's employee file contained no training certificates documenting completion of trainings required per Florida statute.

Staff J's employee file revealed a hire date of . Staff J's employee file contained no training certificates documenting completion of trainings required per Florida statute.

Staff K's employee file revealed a hire date of . Staff Ks employee file contained no training certificates documenting completion of trainings required per Florida statute.

On at 10:05 a.m., the Executive Director (ED) said she was unable to provide certificates. The ED said there had been some staff changes and the business office manager didn't know about needing the certificates and the proper format of maintaining such certificates. The ED said she knows the corporate foundation stuff doesn't count.

Class III