

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/05/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964069	(X3) DATE SURVEY COMPLETED 02/11/2019
NAME OF PROVIDER OR SUPPLIER BROOKDALE MANDARIN	STREET ADDRESS, CITY, STATE, ZIP CODE 10790 OLD ST RD JACKSONVILLE, FL 32257	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation (CCR 2018017372,) was conducted at Brookdale Mandarin on Brookdale Mandarin had a deficiency at the time of the investigation.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observation, resident interview, and record review, the facility failed to contact the resident's health care provider when one out of three sampled residents (Resident #3) exhibited a change in her ability to self-administer her own medications.

The findings include:

During an interview with Resident #3 on at 2:25 pm in her apartment, she was seated in her scooter next to a cabinet. The doors to the cabinet were open slightly. She stated she keeps her medications in the cabinet. She stated her son sets up her medication and she takes them. She denied missing any doses. She stated she is not having any problems and she feels fine.

Review of the clinical record for Resident #3 revealed she was admitted to this facility on Review of the Health Assessment dated 11/29/2018 revealed she was diagnosed with 's left droop and left She exhibits physical or sensory limitations of risk and lower extremity No or behavioral status. No nursing treatment or services required. Special precautions included risk and safety awareness. She did not require 24-hour nursing care and was not a danger to herself or others. The physician signed the statement indicating she could have her needs met in an assisted living facility. She was assessed as requiring general oversight daily for wellbeing, whereabouts and reminders for important tasks. For medication assistance, she was assessed as being able to administer medication without assistance

Review of the nursing notes revealed Resident #3 on She was sent to the emergency room (ER). A nursing note read the resident reported skipping a dose of medication.

During an interview with Employee A and Employee B, Resident Assistants on at 2:10 pm, Employee A stated that Resident #3 is still taking her medications herself. Her son wants her to take them. She has known Resident #3 since she moved here. They did assist her for about three weeks a few months ago, but then Resident #3 told her son that she really wanted to have her medications and do it herself, so her son came and took them again. He comes in and set up her pill boxes for her

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but he keeps the medication vials. She stated they are not sure what she takes because he keeps the vials with the pharmacy label on them and he does not bring the physician's orders here. During an interview with the Assistant Health and Wellness Director (AHWD) on ... at 2:45 pm, she stated that she conducted the previous quarterly Self-Administration of Medications Review on Resident #3 dated ... She opened the clinical record and pointed at the form. She stated that she failed her because she was not able to identify the expiration date on her medication, state what time the medications are to be taken, state the proper dose for each medication, demonstrate how to properly wash her ... prior to and after taking her medication, demonstrate secure storage of her medication in her room, properly state situations where an as needed (PRN) medication would be warranted and properly apply ... medications, creams or ... patches. She wrote on the form "Resident not taking medications as prescribed." At that time she informed the resident's ARNP and the ARNP then wrote a new order that the facility was to administer her medications to her. Review of the ... Self-Administration of Medication Review form revealed Resident #3 was not able to identify the expiration date of each medication. She could not state what time medications were to be taken. She could not state the proper dose for each medication. She could not demonstrate secure storage of the medication in her room. She could not properly state situations warranting use of PRN medications. She did not document the use of PRN medications. She could not apply ... , creams or ... patches. The nurse wrote on the form "Resident not taking medications as prescribed." The form had a ... written note next to the statement that the resident was not taking her medications as prescribed. It read: Health and Wellness Director (HWD), Executive Director (ED) and family notified. During an interview with the AHWD at 4:45 pm, she stated she did not notify the physician on ... because she was instructed that she was to inform the HWD and the HWD would notify the physician. During an interview on ... at 3:45 pm with the HWD, he stated Resident #3's son has her medication bottles and sets up her pill boxes. Her son wants to manage his mother's medications. For a while they were assisting with self-administration for Resident #3, in ... Then the son came in and told them he wanted to take it over again. He has never brought her pill vials in so they can see them or have them. He fills her pill boxes and then leaves with the vials. He stated he was aware that the AHWD had conducted the Self-Administration of Medication Review in ... of 2018 and ... He stated that he did not think there was any documentation that showed the doctor was notified or had responded to being notified. He stated he would go look and left the interview. He did not return with any documentation.		

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During an interview with the Administrator on at 4:15 pm regarding Resident #3, she stated that she did e-mail the son and told him that his mother cannot self-administer anymore. He agreed to come to set up her medications every day and over see that she is taking them. She has seen him come in every day. There is no medication observation record (MOR) but there is a list of medications that they use to determine that she is getting her medications. She stated she was unaware that the doctor had not been notified when the Self-Administration of Medication Review form was completed and the resident failed to demonstrate she could self-administer her own medications. She agreed that the physician should have been notified and have the opportunity to make a decision about how the resident would receive her medications. She stated that the AHWD should have called the physician on to notify. Review of the facility policy and procedure revealed it read: Medications & Treatment-Self-Administration of Medication Policy-CS-40-19, effective, last revised on Policy Overview: Residents who desire to self-administer medication should be permitted to do so if the admitting physician verifies it is appropriate, the nurse has confirmed the resident's abilities in this regard, and any applicable State requirements are met. The physician/healthcare provider will be notified if the resident cannot successfully pass the self-administration medication review criteria. Part 6 read: If the resident is unable to successfully pass the self-medication evaluation, the resident should no longer be allowed to self-administer medications and an alternative plan should be devised (e.g. facility staff assists). The resident, the resident's physician/healthcare provider and their responsible party should be made aware that the resident is no longer able to self-administer medications. Photographic Evidence Obtained Class III		