

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/29/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969107	(X3) DATE SURVEY COMPLETED 04/03/2019
NAME OF PROVIDER OR SUPPLIER GWK HOME OF COMFORT LLC II	STREET ADDRESS, CITY, STATE, ZIP CODE 7631 CREST DR N JACKSONVILLE, FL 32221	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A complaint investigation number (2019000362) was conducted at GWK Home of Comfort on Deficiencies were identified at the time of the survey. 0162 - Records - Resident - 58A-5.024(3) FAC Based on record review and interview the facility failed to maintain complete resident records for one of four resident records reviewed, Resident #1. The findings include: A review of the facility's record for Resident #1 revealed that there were no physician orders or medication observation record. During an interview on at 1:11pm with the Administrator she confirmed that there were no records for Resident #1. She stated, "I don't have any records for the time that he was here." Class III 0167 - Resident Contracts - 58A-5.025 FAC; 429.24 FS Based on interview and record review the facility failed to offer a complete contract for two of four resident contracts reviewed, Resident #1 and Resident #2. The findings include: Review of four resident contracts revealed that two of four contracts were incomplete, The contracts for Resident #1 and Resident #2 did not include the monthly rate. During an interview on at 1:11pm with the Administrator she confirmed that the contracts were incomplete. Class III		