

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 09/23/2019
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11969388	(X3) DATE SURVEY COMPLETED R 08/05/2019
NAME OF PROVIDER OR SUPPLIER WINDSOR AT CELEBRATION	STREET ADDRESS, CITY, STATE, ZIP CODE 1370 CELEBRATION BLVD CELEBRATION, FL 34747	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A revisit to an Extended Congregate Care monitoring was conducted at Windsor At Celebration on . Deficiencies were identified at the time of survey.

0081 - Training - Staff In-Service - 58A-5.0191() FAC

DEFICIENCY REMAINED UNCORRECTED

Based on record review and interview the facility failed to ensure 3 of 4 sampled staff (A, C, D and F) received a pre-service orientation and the mandated in-services training.

Findings:

1. Personnel record review for staff A hired and was caregiver, revealed no evidence to confirm she received a 2-hour pre-service orientation prior to interacting with residents. In addition to topics chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility.

There was no evidence she attended assisted living CORE training, therefore exempt from this requirement. The continued review revealed a certificate dated that indicated Resident rights in an assisted living facility. 2. Recognizing and reporting resident , neglect, and . The certificate did not indicate the duration of the training, nor was there any evidence the facility used its prevention policies and procedures when offered the training.

2. Personnel record review for staff C hired and was caregiver, revealed no evidence to confirm she received a 2-hour pre-service orientation prior to interacting with residents. In addition to topics chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility.

There was no evidence she attended assisted living CORE training, therefore exempt from this requirement. The continued review revealed a certificate dated that indicated Resident rights in an assisted living facility. 2. Recognizing and reporting resident , neglect, and . the certificate did not indicate the duration of the training, nor was there any evidence the facility used its prevention policies and procedures when offered the training. A certificate dated indicated fire safety and Emergency Preparedness training from an on-line trainer. There was no evidence the staff was trained on the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation. A certificate dated indicated a 1-hour in-service regarding

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preventing and responding to elopement. The certificate was from an on-line trainer. There was no evidence the facility used its elopement response policies and procedures when the training was provided. 3. Personnel record review for staff D hired ... and was a Registered Nurse revealed a certificate of training dated ... regarding elopement, the training was from an on-line training site and was not based on the facility's policies regarding resident elopement and response policies. The review revealed a certificate dated ... that indicate training on major emergencies however the training was from an Internet site. There was no evidence to confirm was trained on the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation. 4. Personnel record review for staff F hired ... and was caregiver, revealed no evidence to confirm she received a 2-hour pre-service orientation prior to interacting with residents. In addition to topics chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. There was no evidence she attended assisted living CORE training, therefore exempt from this requirement. A certificate dated ... indicated a 1-hour in-service regarding preventing and responding to elopement. The certificate was from an on-line trainer. There was no evidence the facility used its elopement response policies and procedures when the training was provided. There was no evidence the staff was trained on the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation and reporting major incidents. In an interview with the Business Office Manager on 8/05/2019 at 11:45 AM who said she did not have any additional documentation to provide. Class III 0090 - Training - ... - 58A-5.0191(11) FAC Based on personnel record review and interview the facility failed to ensure that 4 of 4 sampled staff (C and F) completed at least a 1-hour in-service training in the facility's policies and procedures regarding (). Findings:		

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1. Personnel record review for staff C hired ... and was caregiver, revealed a certificate dated ... that indicated training on advanced directives, living wills, and durable power of attorney. The training was from an Internet training site. There was no evidence to confirm the staff attended a 1-hour in-service training regarding the facility's policies and procedures regarding ... 2. Personnel record review for staff F hired ... and was caregiver, revealed a certificate dated ... that indicated training on advanced directives, living wills, and durable power of attorney. The training was from an Internet training site. There was no evidence to confirm the staff attended a 1-hour in-service training regarding the facility's policies and procedures regarding ... In an interview with the Business Office Manager on 8//05/2019 at 11:45 AM who said she did not have any additional documentation to provide. Class III		