DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0248	A. BUILDING: _____ B. WING _____	08/31/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUMMIT POINTE SENIOR LIVING COMMUNITY	3505 ENGLISH GLEN AVENUE MARION, IA 52302

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs are defined by the type of population served. The census numbers were provided by the Program at the time of the on-site. Tenants without cognitive impairment: 2 Tenants with cognitive impairment: 8 Total census: 10 The following regulatory insufficiency was cited during the recertification visit to determine compliance with certification for an Assisted Living Program.	A 000		
A 122	481-67.3(2) Tenant Rights 481-67.3(231B,231C,231D) Tenant rights. All tenants have the following rights: 67.3(2) To receive care, treatment and services that are adequate and appropriate. This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to provide adequate treatment and services to 1 of 3 current tenants reviewed (Tenant #1). Findings follow: Record review on 8/26/26 revealed Tenant #1's service plan dated 7/22/26 indicated she preferred assistance with bathing but sometimes refused. If this occurred, an alternate staff should reapproach her or the same staff could offer her a bath at a different time. Tenant #1 had a history of anxiety, agitation, refusing cares, repetitive walking up and down hallways and upsetting other tenants. Staff were to report excessive	A 122		

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A 122	Continued From page 1	A 122		

worrying, mood changes, wandering and other concerns to the nurse.

Staff charted the completion of tenant cares on Documentation Survey Reports. Tenant #1 was scheduled to receive bathing assistance twice weekly. In June, 2026, it was documented she refused showers on 6/4, 6/7, 6/14, 6/18, 6/25 and 6/28. She showered with staff assistance on 6/11 and 6/21. Tenant #1 then refused showers through the month of July until 7/22/26 (going over one month without a shower). She showered again on 7/30/26. Tenant #1 showered three times in August, 2026: 8/6, 8/13 and 8/20.

A review of progress notes for Tenant #1 dated 5/29/26 - 8/31/26 revealed the following:
- On 5/28/26 staff reported she was upset, swearing and slammed her door.

- The nurse documented on 6/8/26 Tenant #1 was constantly wandering throughout the evening even though she appeared very tired. She had a short temper with other tenants who didn't understand her attempts to converse with them. She continued to refuse cares, especially showers, even after multiple attempts by staff.

- Staff reported Tenant #1 was confrontational with other tenants the evening of 6/11/26.

- She removed the fixtures from her wall the afternoon of 6/29/26 but could not explain why.

- The nurse documented Tenant #1 was refusing to shower for multiple staff.

- She would not go to a podiatry appointment on 8/6/26.

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- On 8/11/26, the Director of Nursing (DON) contacted the Primary Care Provider (PCP) requesting an anti-anxiety medication.

- The nurse re-faxed the PCP on 8/26/26 requesting a medication review and anti-anxiety medication for Tenant #1.

The DON wrote a Nurse Review on 8/10/26 indicating Tenant #1 had behaviors such as refusing her cares and a history of anxiety. She now exhibited agitation and was upsetting other tenants with blunt, unkind remarks. Interventions were added to the service plan. Her PCP was consulted and asked to consider adding an anti-anxiety medication.

Staff A was interviewed on 8/25/26 at 3:40 PM and stated Tenant #1 would get very upset when asked to take a shower. She would call staff swear words, although she was not physically aggressive. Tenant #1 also became frustrated with tenants easily and would lash out at them verbally.

During an interview with Staff B on 8/25/26 at 4:15 PM she reported Tenant #1 would refuse everything. She would not shower, change her clothes or go to bed in the evening. She walked the halls throughout the night. Tenant #1 would call staff vulgar names when they attempted to provide showering assistance. Staff A was only able to get Tenant #1 to shower one time. She was very rude to others who sat at her table during meals.

When interviewed on 8/26/26 at 10:20 AM Staff C explained Tenant #1 did not like to take a shower. She would often reapproach Tenant #1 when she refused and was able to get her hair washed if

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A 122	Continued From page 3 nothing else. She became easily frustrated with others when things weren't in the correct place. The Program failed to promptly address Tenant #1's excessive shower refusals, nighttime wandering to the point of tiredness and agitation towards others. The Executive Director reported on 8/26/26 at 1:04 PM the Program did not follow up on the 8/11/26 request to the PCP in a timely and failed to address Tenant #1's needs.	A 122		