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CHESTER J. CULVER
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE
LT. GOVERNOR

January 22, 2010

Carla Mahler, Administrator
Belle Haven Assisted Living
Ms. Angie Hanson, Manager
815 Luicks Lane N
Belmond, IA 50421-7664

**RE: Initial Certification Monitoring Evaluation Report, Belle Haven Assisted Living,
Belmond, IA**

Dear Ms. Mahler:

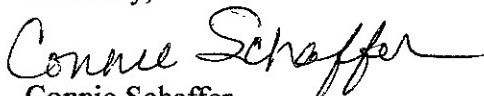
Enclosed is the **Initial Monitoring Evaluation Report** completed by the Department of Inspections and Appeals (DIA) in accordance with Iowa Code section 231C (2009) and 481 Iowa Administrative Code, chapters 69, pertaining to assisted living programs and 481—67, pertaining to monitoring, civil penalties and complaints regarding assisted living programs. **No Regulatory Insufficiencies were found during this evaluation.**

The on-site evaluation of your program demonstrates regulatory compliance, and your certification will continue for a period of two years, without interruption, from the original date of certification.

The Assisted Living Program Certificate #S00291 is enclosed with effective dates of **March 12, 2009** through **March 11, 2011**. This certificate is to be posted in the building for public viewing.

If you have any questions regarding this certification, please contact me at 515-281-5003.

Sincerely,



Connie Schaffer
Certification Coordinator – Central Iowa
Adult Services Bureau

LUCAS STATE OFFICE BUILDING, 321 EAST 12TH STREET, DES MOINES, IOWA 50319-0083

ADMINISTRATION
(515) 281-5457
FAX: (515) 242-6863

ADMINISTRATIVE HEARINGS
(515) 281-6468
FAX: (515) 281-4477
Telephone Number for the Hearing Impaired: (515) 242-6515

HEALTH FACILITIES
(515) 281-4115
FAX: (515) 242-5022

INVESTIGATIONS
(515) 281-5714
FAX: (515) 242-6507

**Iowa Department of Inspections and Appeals
Assisted Living Program
Final Recertification Monitoring Evaluation Report**

Assisted Living Program:

Carla Mahler, Administrator
Belle Haven Assisted Living
Ms. Angie Hanson, Manager
815 Luicks Lane N
Belmond, IA 50421

Date of Monitoring Visit:

January 7, 2010

Monitor(s):

Hal L. Chase, RN BSN MPH

Definitions:

The following definitions are relevant:

Regulatory Insufficiency - A violation of a statutory or rule provision within the Iowa Code or Iowa Administrative Code (IAC) governing assisted living programs. A regulatory insufficiency requires a plan of correction to be presented to, and approved by, the Department of Inspections and Appeals (DIA).

Plan of Correction - A written response to one or more regulatory insufficiencies that are rule violations. IAC r. 481-67.10(5). The plan should identify how, and by a specific date, an insufficiency will be corrected. The plan is due to DIA within ten (10) working days of the program's receipt of a Recertification Monitoring Evaluation Report. Depending on the circumstances, DIA may revisit the assisted living program to confirm progress in fulfilling a plan's corrective measures.

Dementia-specific assisted living program - An assisted living program certified under 481 IAC chapter 69 that: serves fewer than fifty-five (55) tenants and has five (5) or more tenants who have dementia between Stages 4 and 7 on the Global Deterioration Scale or serves 55 or more tenants and 10 percent or more of the tenants have dementia between Stages 4 and 7 on the Global Deterioration Scale or holds itself out as providing specialized care for persons with dementia, such as Alzheimer's disease, in a dedicated setting.

Overview:

An on-site monitoring evaluation was conducted at Belle Haven Assisted Living on January 7, 2010. In preparing this report, the following information was considered:

Current Program Census:

General Population Program (GPP)* – A program that is not a Dementia Specific program, but may have tenants with cognitive disorder.

Current number of tenants without cognitive disorder:	13
Current number of tenants with cognitive disorder:	1
Total Population:	14

Dementia Specific Program (DSP)* – Not applicable.

***These are the census numbers represented by the program to be applicable at the time of the on-site.**

Tenant/Family Satisfaction Results – A community meeting was held with 13 tenants in attendance. Tenants stated they like living at the program. Tenants stated staff were polite and courteous and knock before entering their apartment. Tenants stated they liked the food, there was a variety offered and temperatures were appropriate. Tenants stated there was enough activities offered. Tenants stated they feel safe living at the program, make their own decisions and received the services they expected. Tenant stated they were generally satisfied with the program and would recommend it to a friend.

Program History – There have been no substantiated Regulatory Insufficiencies during this certification period.

On-Site Monitoring Evaluation – The monitor(s) made the observations detailed in the following areas. There were no regulatory insufficiencies during this onsite investigation.

Dated this 22nd day of January, 2010.