DEPARTMENT OF INSPECTIONS AND APPEALS

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	S0457	A. BUILDING: _____ B. WING _____	C 08/12/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BIRKWOOD VILLAGE OF TAMA-TOLEDO MC	308 SECOND AVENUE TOLEDO, IA 52342

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments Assisted Living Programs for People with Dementia are defined by the population served. The census numbers were provided by the Program at the time of the on-site. Tenants without cognitive impairment: 2 Teenants with cognitive impairment: 9 Total census: 11 The following regulatory insufficiencies were cited during the investigation of Complaint #132690-C:	A 000		
A 152	481-67.5(2)e(3) Medications 481-67.5(231B,231C,231D) Medications. 67.5(2)?Each program shall follow its own written medication policy, including the following: e. When medications are administered traditionally by the program: (3) Medications and treatments will be administered as prescribed by the tenant's physician, advanced registered nurse practitioner or PA. This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to administer medications as ordered. This pertained to 1 of 2 current tenants reviewed (Tenant #2). Findings follow: Record review on 8/5/26 and 8/12/26 of Tenant #2's file revealed staff administered her medications. Tenant #2 moved to the memory care unit from the assisted living on 7/20/26. The	A 152		

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A 152	Continued From page 1 July 2026 medication administration record (MAR) reflected a mediation was not available to administer in July. The MAR reflected an order for diltiazem HC ER oral capsule extended release 240 milligram (mg), give one capsule by mouth at bedtime. The MAR reflected it was not available to administer on 7/20/26, 7/21/26, 7/24/26, 7/25/26, 7/26/26, 7/27/26 and 7/28/26. Continued record review of Tenant #2's file revealed the August 2026 MAR reflected an order for acetaminophen oral tablet 500 mg, take two tablets by mouth three times daily for pain. The MAR reflected it was not available to administer, 8/1/26 (one dose) and 8/4/26 (two doses). When interviewed on 8/12/26 at approximately 1:20 p.m. the Director of Nursing confirmed the medication had not been administered as ordered. She reported the medication was left in the box in the assisted living when the tenant moved to memory care.	A 152		
A 268	481-69.25(1)i Tenant Documents 481-69.25(231C) Tenant documents. 69.25(1) Documentation for each tenant shall be maintained by the program and include: i. When any personal or health-related care is delegated to the program, the medical information sheet; documentation of health professionals' orders, such as those for treatment, therapy, and medication; and nurses' notes written by exception;	A 268		

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A 268	Continued From page 2 This REQUIREMENT is not met as evidenced by: Based on interview and record review the Program failed to document nurse's notes by exception. This pertained to 1 of 2 current tenants reviewed (Tenant #2). Findings follow: Record review on 8/5/26 and 8/12/26 of Tenant #2's file revealed an incident report dated 8/3/26 at 5:40 a.m. indicated Tenant #2 had fallen between the bathroom and dining area. There were no skin tears or bumps on her head noted. Tenant #2 did not have any pain but had redness on the right hip area. Continued record review revealed Progress Notes indicated the following: -Late entry for 8/3/26 (created on 8/5/26) the notes indicated staff saw Tenant #2 on the side of her bed and the call light was not on. Vitals were completed and the nurse was notified. Tenant #2 was assisted up. -Late entry for 8/3/26 (created on 8/5/26) the notes indicated it was a follow up to the morning fall. No new concerns and she denied pain. When interviewed on 8/11/26 at 1:15 p.m. Staff A said regarding changes in tenant's condition that there were times there were large bruises. Tenant #2 recently had a fall and was on a blood thinner. When interviewed on 8/11/26 at 2:48 p.m. Staff B said Tenant #2 had a fall last week. She had bruising on her left hip down to her calf. Continued record review of Tenant #2's file revealed there was no nurse's notes completed	A 268		

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A 268	Continued From page 3 related to the bruising noted above. When interviewed on 8/12/26 at 3:19 p.m. the Director of Nursing said she could only recall one fall with Tenant #2 on 8/3/26. Regarding the nurse's notes there was an entry on 8/3/26.	A 268		