STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL5105835	A. BUILDING: _____ B. WING _____	C 10/22/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW PERSPECTIVE OF LONG GROVE	2300 IL RTE 53 LONG GROVE, IL 60047

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A 000	Initial Comment Complaint #2577909/IL197063 no violations Facility Reported Incident of 9/3/2025, IL197454-295.6000a)13) cited	A 000		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: 295.6000a)13) Type 2 violation Section 265.6000 Resident Rights a) No residnt shall be deprived of any rights, benefits or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constituition of the United States soley on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights: 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor. This requirement was not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure residents were free from all forms of financial exploitation for 1 of 3 residents (R2) reviewed for abuse in the sample of 4. This failure creates a substantial probability of harm to a resident or residents Findings include: R2's Move In Record, provided by the facility on 10/22/2025, showed R2 was admitted to the	A6000		

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facility on 8/20/2025. R2's Service Plan, provided on 10/22/2025 showed he was oriented and able to recall or retain information, and exhibits normal, functional behavior patterns.

On 10/22/2025 at 10:54 AM, R2 said E4 (Caregiver) asked to borrow $100.00 from him. R2 said E4 had asked him to lie about hearing a conversation between her (E4) and a nurse. R2 said he told E4 he was not going to lie for her. R2 said E3 (Licensed Practical Nurse-LPN) came in to speak with him about the incident and R2 told E3 that E4 asked him to lie for her, and he told her he would not lie. R2 said during the conversation with E3, she (E3 LPN) asked him how much money he gave E4. R2 asked E3 how she knew, and E3 said E4 asks everyone for money. R2 showed this surveyor his online bank account where he sent $100.00 to E4. R2 also showed this surveyor a text from E4 showing Monday 12:29 PM (Monday was 9/1/2025) "Good afternoon I have a big favor to ask you" R2 said after she sent the message, he and E4 spoke on the phone. R2 said E4 asked to borrow money from him because she owed E8 (Concierge) some money. R2 said he sent E4 the money via his online account. R2 showed this surveyor the transaction on his phone. R2 said after he told E3 about it, E3 reported it to the manager and E1 (Executive Director) came to talk to him and asked him what happened. R2 said E4 did pay him back after she got busted and fired. R2 said E4 paid him back via his online account. R2 showed the transaction to this surveyor. R2 said he did not know that he was not supposed to loan or give staff money. R2 said there was another caregiver that had asked him for money when he and R4(R2's spouse) first came to the facility. R2 said he thinks he and R4 came to the facility on August 20th, 2025. R2 said he cannot recall the

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A6000	Continued From page 2	A6000		

other caregiver's name. He said he gave the other caregiver a few dollars cash. She did not pay it back. She is gone. I did not say anything to anyone about it. R2 said he and E4 had talked about her helping him sell some of his things online for him that he had in his safe, but he was glad he had not done that.

On 10/22/2025 at 11:55 AM, E8 (Concierge) said she loaned E4 $100.00 because E4 said it was her daughter's birthday and she forgot her money at home. E8 said E4 told her she would pay her back on Monday. E8 said she did not know E4 got the money from a resident to pay her back. E8 said she feels so bad about it.

On 10/22/2025 at 12:50 PM, E2 (Care Team Manager) said when she found out about it, she went to speak with R2. R2 said E4 said it was for a kid's birthday party and he just wanted to help her out. E2 said E4 had been asking other staff for money and it had made the other staff feel uncomfortable. E2 said when she questioned E4 about R2 lending her money, E4 told her that she saw R2 did not have any food in his refrigerator, so she was picking him up some food. E2 said she asked E4 to see her phone and it showed E4 texting R2 asking him for a big favor. E2 said E4 called R2 after she sent the text asking for a big favor. E2 said E4 never admitted to asking R2 to borrow money, adding that E4 was lying. E2 said R2 said he felt uncomfortable when E4 asked him for the money and he did not want to say no. E2 said after E4 paid R2 back, she had asked him for a thousand dollars. E2 said R2 did not give her the thousand dollars. E2 said she has worked at the facility for a while and the facility has never had this problem before. E2 said staff should not be asking the residents for money. E2 said staff watch a presentation video during orientation and

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sign off that they watched and understand the presentation. E2 said staff sign off during orientation that they are not supposed to ask or accept money from the residents. E2 said when you have a resident that is dependent on staff, and staff ask them for money, she can see how a resident would almost feel obligated to loan them the money. E2 said she sees it happen on the news, and she does not want to be a part of that.

On 10/22/2025 at 1:06 PM, E3 (LPN) said she was speaking with R2 about an unrelated incident involving E4. E3 said it was Tuesday night (9/2/2025). E3 said during the conversation with R2 she (E3) asked R2 if E4 had ever asked him for money. E3 said R2 looked at her and said the name of his online banking account. E3 said she was so mad, adding, "That is financial abuse." E3 said she called E1 (Executive Director) immediately and reported it. E3 said R2 mentioned to her that E4 was going to take his storage container with his memorabilia in it and sell it for him. E3 said she told R2 that his family could do that for him.

On 10/22/2025 at 1:28 PM, E4 (Caregiver) said she did not borrow any money from R2. E4 said "I bought him groceries and I paid him back the 100 dollars. When asked why she would pay R2 $100.00 if she did not borrow the money, E4 said because he claimed he let me borrow the money. E4 said she had changed her bank account, and her card was not linked. E4 said R2 asked her to buy him groceries. E4 said she and R2 had a good relationship. E4 said R2 told her he played lotto and very good at winning. E4 said she told R2 she would give him money to play lotto, and they would split the winnings. E4 said she did not know if there was a policy about that, adding, "I never read the policy." E4 said she texted R2 on

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A6000	Continued From page 4	A6000		

9/1/2025 and said I have a big favor to ask you. E4 said R2 called her and she informed him that she had his groceries, but her card won't go through. He said he would send me $100 to pay for the groceries. I do not have a receipt for the groceries I always throw the receipt away. E4 said she brought the groceries in to R2 and then she had to pay him back because she did not want anyone to misunderstand what happened.

On 10/22/2025 at 2:03 PM, E7 (Caregiver) said staff are not allowed to ask the residents for money. We are informed of that during our orientation training. We get paid to take care of the residents. E7 said she is not aware of any other staff asking residents for money.

On 10/22/2025 at 2:11 PM, E1 (Executive Director) said E3 (LPN) called her (E1) at the end of her shift on 9/2/2025. Her shift was from 2:00 PM-10:00 PM. E1 said she spoke to R2 on 9/3/2025 and filled out a grievance form. E1 said E4 was not working after the incident was reported. E1 said E4 worked on 9/2/2025 on the first shift (6 am-2 pm). She was suspended after the incident was reported and was terminated on 9/5/25. E1 said the facility has never had anything like this happen before. E1 said it is unacceptable.

The facility's Grievance Report dated 9/3/2025 showed R2 reported that E4 asked him for money and R2 sent her $100.00 via online banking account. The report showed E4 was suspended until the investigation was completed.

The facility's Separation of Employment form dated 9/5/2025 showed E4 was terminated due to 1) Soliciting or accepting gratuities or tips from residents, tenants, family members, visitors, or

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A6000	Continued From page 5 another team member. 2) Noncompliance with, or inaction regarding rules, policies, assignments or procedures.	A6000		