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	ASL510005	A. BUILDING: _____ B. WING _____	C 01/14/2026

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AMBER GLEN ALZHEIMER'S SCC	1704 EAST AMBER LN URBANA, IL 61802

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A 000	Initial Comment Original Facility Reported Investigation of IL 199470 and Original Complaint Investigation of IL 199567 - All Violations cited for IL 199470 Type One Violation: 295.4060 a) b) c) f) g) Type Two Violation: 295.4010 d) g) 1) A) Type Two Violation: 295.9040 b)	A 000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Violation Type Two Section 295.4010 Service Plan d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act) g) Service plans shall address: 1) The level of service the resident is receiving, including: A) assistance with activities of daily living;	A4010		

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A4010	Continued From page 1 Based on interview and record review the establishment failed to ensure that service plans were accurate for the level of service and activities of daily living for two (R2 and R3) of three residents reviewed for service plans. These failures create a substantial probability of harm to a resident or residents. Findings include: 1.) R2's service plan dated 1/13/26 documents that R2 was admitted to the establishment on 10/29/21 and that R2 requires a toileting assist of one, dressing assistance of one, and transfer assist of one. On 1/14/26 at On 1/14/26 at 11:15AM, E2 stated "R2 is a total assist for all care." 2.) R3's service plan dated 9/16/25 documents that R3 is a one assist for toileting, grooming, and dressing. On 1/14/26 at 1:45PM, Z2 hospice caregiver stated that R3 is a total assist for toileting, grooming, and dressing. On 1/14/26 at 4:04PM, E2 Wellness Director stated that R2 and R3's service plans were not currently accurate and should be updated.	A4010		
A4060	Seciton 295.4060 Alzheimer's and Demential Programs This Regulation is not met as evidenced by: General Violation	A4060		

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A4060	Continued From page 2 Section 295.4060 Alzheimer's and Dementia Programs a) In addition to this Section, Alzheimer and dementia programs shall comply with all of the other provisions of the Act. (Section 150(a) of the Act) b) No person shall be admitted or retained in an assisted living or shared housing establishment if the establishment cannot provide or secure appropriate care, if the resident requires a level of service or type of service for which the establishment is not licensed or which the establishment does not provide, or if the establishment does not have the staff appropriate in numbers and with appropriate skill to provide such services. (Section 150(b) of the Act) c) No persons shall be accepted for residency or remain in residence if the person's mental or physical condition has so deteriorated to render residency in such a program to be detrimental to the health, welfare or safety of the person or of other residents of the establishment. The assessment must be approved by the resident's physician and shall occur prior to acceptance for residency, annually, and at such time that a change in the resident's condition is identified by a family member, staff of the establishment, or the resident's physician. (Section 150(c) of the Act) f) No person shall be accepted for residency or remain in residence if the person meets the criteria provided in subsections (b) through (g) of Section 75 of the Act. (Section 150(e) of the Act)	A4060		

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A4060	Continued From page 3 g) If an establishment accepts any individuals with cognitive impairments that prevent them from safely evacuating the establishment independently, sufficient staff members shall be present and awake 24 hours a day to assist in evacuation. Based on interview and record review the establishment failed to ensure that three (R2,R5, and R10) of ten memory care residents reviewed were provided the adequate staffing and supervision to ensure their safety. These failures create a substantial probability of severe harm to a resident or residents. Findings include: On 1/14/26 at 9:45AM, E2 Wellness Director confirmed that all residents in the secured memory care establishment have dementia diagnoses. 1.) R2's physician assessment dated 1/13/26 documents admission to the establishment on 10/29/21 and that R2 is a total assist for dressing, toileting, transferring and personal hygiene. On 1/14/26 at 2:05PM, E4 and E5 caregivers demonstrated transferring R2. R2 was sitting in her apartment in her chair and they asked her if they could transfer her to the wheel chair. R2 agreed. R2 could not stand on her own. A gait belt was placed under the breasts and E4 lifted R2 while E5 pushed from behind and then E4 spun R2 quickly into the chair. R2 did none of the weight bearing. On 1/14/26 at 11:15AM, E2 stated "R2 is a total assist for all care. We know that she is too heavy	A4060		

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A4060	Continued From page 4 for our building." On 1/14/26 at 11:52AM, E2 Wellness Director stated that R2 has required this level of care since the middle of December 2025. 2.) R5's medical record documents admission to the establishment on 8/6/21. On 1/14/25 at 2:05PM, E5 caregiver stated, "If you think transferring (R2) is bad, you should see us transfer R5, she is a real back breaker. 3.) R10's medical record documents admission to the establishment on 1/1/26. On 1/14/26 at 1:55PM, observed R10 walking with two staff to the bathroom. R10 could not follow directions and required two persons to safely get her less than 100 feet. On 1/14/26 at 11:52AM, E2 Wellness Director stated that R10 was admitted to the establishment in this condition, requiring a higher level of care. On 1/14/26 at 11:53AM, E1 Executive Director stated that R10 did not appear to have as many needs when she was screened. On 1/14/26 at 9:00AM, E1 Executive Director confirmed that there are currently 42 residents who reside in the establishment and that staffing includes five care givers during the day, five care givers during the evening, and three caregivers at night plus one nurse 24/7. On 1/14/26 at 11:49AM, E1 Executive Director and E2 Wellness Director reviewed the resident	A4060		

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A4060	Continued From page 5 roster. They provided a list of and submitted that residents (R2, R5, and R10) all require more than two total assists for activities of daily living and more than minimal assistance for evacuation in case of emergency. On 1/14/26 at 11:55AM, E1 Executive Director confirmed that with the staffing in the building, they could not get R2,R5, and R10 and the other residents out of the building in time. On 1/14/26 at 12:00PM, E1 Executive Director stated that both she and E2 have discussed these facts with the corporation, especially after the 10/30/25 survey, when the establishment was notified of the regulations that prevent those requiring more than two total assists with activities of daily living and more than minimal assistance for evacuation in case of emergency from being admitted to or residency in assisted living/memory care establishments. "We have not issued any thirty day discharge notices at this time."	A4060		
A9040	Section 295.9040 Environmental Requirements This Regulation is not met as evidenced by: Violation Type Two Section 295.9040 Environmental Requirements b) The establishment shall be free of odors. Based on observation and interview the establishment failed to ensure that one (R8) of ten resident rooms was clean and free of odors.	A9040		

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A9040	Continued From page 6 These failures create a substantial probability of harm to a resident or residents. Findings include: On 1/14/26 at 1:50PM, observed R8 lying in bed in resident apartment. R8's room smells overwhelmingly of urine. There is no evidence of trash or laundry causing the odor. On 1/14/26 at 1:55PM, E2 Wellness Director entered the room and confirmed that this smell is not acceptable. E2 stated that she believes the odor is coming from R8's reclining wheel chair and that it needs to be deep cleaned. On 1/14/26 at 4:00PM, E2 Wellness Director stated that R8's room could not be cleaned because no housekeeper was working today and that R8's room will continue to smell until it and the reclining wheel chair can be deep cleaned.	A9040		