STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510559	A. BUILDING: _____ B. WING _____	C 05/07/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MOUNT PROSPECT SENIOR LIVING	1111 S LINNEMAN RD MOUNT PROSPECT, IL 60056

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A 000	Initial Comment Complaint Investigation Survey IL00191481- Substantiated, 295.3000, 295.3040, 295.6000, 295.6010 cited.	A 000		
A3000	Section 295.3000 Personnel Requirmts, Qualifns, and Trng This Regulation is not met as evidenced by: Type 3 Violation Section 295.3000 Personnel Requirements, Qualifications and Training f) In addition to the information required in subsection (e) of this Section, the file for each direct care employee shall contain documentation of: 3) Compliance with the Health Care Worker Background Check Act; and These requirements are not met as evidenced by: Based on interview and record review the establishment failed to ensure employee file contained the required Registry documents indicating employee eligibility was completed upon hire for one (E4) of two employees reviewed. This deficient practice has the probability to affect all residents. Findings include: An onsite visit was conducted on 5/7/25. The employee file of E4 (Resident Assistant) was reviewed. There was no Healthcare Worker Registry Form indicating the 6 registry internet	A3000		

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A3000	Continued From page 1 searches were completed. On 5/7/25 at 2:41pm, E6 (Business Office Manager) checked and confirmed the required forms were not on E4's file. E6 stated she will find the forms. E6 stated, E4 was hired on 10/10/23. At 3:17pm, E6 said, the 6 registry check was not done.	A3000		
A3040	Section 295.3040 Health Care Worker Background Check This Regulation is not met as evidenced by: Type 3 Violation Section 295.3040 Health Care Worker Background Check An establishment shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code. (Source: Amended at 36 Ill. Reg. 13632, effective August 16, 2012) Section 955.165 Fingerprint-Based Criminal History Records Check c) Educational entities and health care employers shall conduct Internet searches on certain web sites, including without limitation the Illinois Sex Offender Registry, the Department of Corrections' Sex Offender Search Engine, the Department of Corrections' Inmate Search Engine, the Department of Corrections Wanted Fugitives Search Engine, the National Sex Offender Public Registry, and the website of the Health and Human Services Office of Inspector	A3040		

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A3040	Continued From page 2 General to determine if the applicant has been adjudicated a sex offender, has been a prison inmate, or has committed Medicare or Medicaid fraud, or shall conduct similar searches as provided by the web-based application. (Section 15 of the Act) Section 955.220 Health Care Employer Files a) The health care employer shall retain on file for a period of 5 years records of criminal records requests for all employees. The health care employer shall retain a copy of the disclosure and authorization forms, a copy of the livescan request form, all notifications resulting from the fingerprint-based criminal history records check and waiver, if appropriate, for the duration of the individual's employment. The files shall be subject to inspection by the Department. A fine of $500 shall be imposed for failure to maintain these records. (Section 50 of the Act) b) If the Health Care Worker Registry indicates that the employee had no disqualifying criminal offenses or administrative findings at the time of hire, then the health care employer shall retain a screen print of this information in the employee's file. If the individual was not on the Health Care Worker Registry prior to being hired, then a screen print indicating that the worker was not found shall be retained in the employee's file. c) The health care employer shall retain a screen print of the background check initiation page, which documents that the employer did conduct an internet search of the web sites from the links provided through the Health Care Worker Registry and found no results from those web sites that would prevent the employee from being hired. No additional screen prints from	A3040		

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A3040	Continued From page 3 those web sites shall be required in the employee's file. d) The health care employer shall maintain a copy of the documents required in this Section in the employee's personnel file or other secure location accessible to the Department. (Source: Amended at 33 Ill. Reg. 5378, effective March 26, 2009) These requirements are not met as evidenced by: Based on interview and record review the establishment failed to ensure employee file contain Registry forms indicating the required 6 internet searches were completed. This affected one (E4) of two employees reviewed for personnel requirements. Findings include: An onsite visit was conducted on 5/7/25. The employee file of E4 (Resident Assistant) was reviewed. There was no Healthcare Worker Registry Form indicating the 6 registry internet searches were completed. On 5/7/25 at 2:41pm, E6 (Business Office Manager) checked and confirmed the required Registry forms were not on E4's file. E6 stated she will find the forms. At 3:17pm, E6 said, the 6 registry check was not done.	A3040		
A6000	Section 295.6000 Resident Rights	A6000		

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A6000	Continued From page 4 This Regulation is not met as evidenced by: General Violation Section 295.6000 Resident Rights 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor; This requirement is not met as evidenced by: Based on interview and record review, the establishment failed to safeguard belongings of a recently expired resident (R1), resulting to the illegal removal of personal item, fur coat by an employee (E4). This deficient practice has the probability to affect all residents. Findings include: An onsite visit was conducted on 5/7/25. On 5/7/25 at 11:29am, Z1 (Family Member) said, R1 expired on 3/17/25. R1's apartment was paid for until 4/1/25. R1's family members were on the process of cleaning out R1's apartment on 3/20/25. They returned on 3/21/25, Z1 noticed R1's fur coat was gone. This coat was of sentimental value, it was a gift from R1's husband. Z1 said, the establishment failed to provide a safe place, allowing people to enter dead people's apartment and take things. Z1 said that not only is Z1 grieving for the loss of R1, but now have to appear in court for this incident. Establishment's Grievance Report Form stated in part; "3/21/25 5:25pm: ED called Police for family. Police Report was filed (MP ...). Family felt violated. Employee was suspended pending investigation." The item reported missing was	A6000		

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A6000	Continued From page 5 described as "Mink Coat (Brown with white trim), Initial embroidered." An excerpt of E3's (Terminated Resident Assistant) interview by establishment; stated in part; "3/26/25 @2:30pm. ED: There is a key log showing that you entered the apartment three times after the family of the resident left for the evening (appx. 4:30p on 3/20) and video tape of you leaving the building with a large box and a bundle under your arm wrapped in a white lab coat." On 5/7/25 at 12:10pm, E1 (Corporate Operations Specialist) said, as part of the investigation, the camera and key fob access (to R1's apartment) were audited. It showed E3 (Terminated Resident Assistant) accessed the apartment on three different times. Per E1, the Police got a confession from E3 and gathered enough evidence to arrest E3. The Police returned the fur coat to R1's family. On 5/7/25 at 2:41pm, E6 (Business Office Manager) said, E3 was terminated on 4/3/25.	A6000		
A6010	Section 295.6010 Abuse, Neglect, and Financial Exploitation Pr This Regulation is not met as evidenced by: General Violation Section 295.6010 Abuse, Neglect, and Financial Exploitation Prevention and Reporting a) When the establishment has a reasonable belief that a resident has been the victim of abuse, neglect, or financial exploitation,	A6010		

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A6010	Continued From page 6 the establishment shall: 1) Notify the Department within 24 hours after receiving the allegation, by contacting the Assisted Living Complaint Registry by telephone, fax, or other electronic means. The establishment shall document this report and maintain documentation on the premises for 12 months after the date of the report. 2) Investigate and develop a written report within 14 days after the initial report. The establishment shall send the written report to the Department within 24 hours after it is completed and shall maintain a copy of the written report on the premises for 12 months after the date of the report. b) A written report of the investigation conducted pursuant to subsection (a)(2) shall contain at least the following: 1) Dates, times, and description of the alleged abuse, neglect or financial exploitation; 2) Description of any injury to the resident; 3) Description of any change in the resident's physical, cognitive, functional, or emotional condition; 4) Any actions taken by the licensee; 5) A list of individuals and agencies interviewed or notified by the establishment; 6) Names of witnesses to the alleged abuse, neglect, or financial exploitation; and 7) If the abuse, neglect, or financial	A6010		

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A6010	Continued From page 7	A6010		

exploitation is substantial, a description of the action to be taken by the establishment to prevent the abuse, neglect or financial exploitation from occurring in the future.

c) Establishment employees and volunteers are obligated to report abuse, neglect, or financial exploitation of a resident to the establishment management and to the Department.

d) When the establishment has a reasonable belief that abuse, neglect or financial exploitation occurred, the perpetrator, if an employee or volunteer, shall be removed from direct contact with residents.

This requirement is not met as evidenced by:

Based on interview and record review, the establishment failed to follow their Abuse Policy and Procedure on reporting allegation of abuse. This deficient practice has affected one (R1) of two residents reviewed for abuse.

Findings include:

An onsite visit was conducted on 5/7/25.

On 5/7/25 at 10:39am, E1 (Corporate Operations Specialist) said, a family member reported item stolen from resident's apartment. This incident was reported to the Police but not reported to State agency.

Establishment's Grievance Report Form stated in part;
Name of Resident/Visitor with concern: (Z1)
Relationship to Resident: Daughter (R1).
Specific Concern: (Z1) told ED that she thinks her mom's fur coat was stolen ...

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A6010	Continued From page 8 ED called Police for family. Police Report was filed (MP ...). Family felt violated." The item reported missing was described as "Mink Coat ... (Brown with white trim) Initial embroidered ....Date & Time: 3/21/25 5:25 " On 5/7/25 at 11:18am, E1 (Corporate Operations Specialist) said, E3 (Terminated Resident Assistant) was suspended immediately pending investigation. On 5/7/25 at 12:10pm, E1 said, the Police got a confession from E3 (Terminated Resident Assistant) and gathered enough evidence to arrest E3. The Police returned the fur coat to R1's family. On 5/7/25 at 2:41pm, E6 (Business Office Manager) said, E3 was terminated on 4/3/25. Establishment's document stated in part; Policy and Procedure Manual Title: Abuse & Neglect Revision Date: 11/09/22 9. Reporting b. Alleged or suspected abuse, neglect, or exploitation should be immediately reported by the Executive Director to the state licensing liaison	A6010		