STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ASL510259	A. BUILDING: _____ B. WING _____	04/14/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NORTHPOINTE TERRACE	5601 E ROCKTON RD ROSCOE, IL 61073

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A 000	Initial Comment Annual Licensure Survey Violations: 295.3040 (955.145) 295.4010a)b)1-3)c)d)g)1)A) 295.8000a)2)	A 000		
A3040	Section 295.3040 Health Care Worker Background Check This Regulation is not met as evidenced by: Violation- REPEAT Section 295.3040 Health Care Worker Background Check An establishment shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code. Section 955.145 Employment Verification a) Each health care employer or its designee shall provide an employment verification and update the demographic information for each employee no less than annually. (Section 33(i) of the Act) 1) The health care employer or its designee shall log into the Health Care Worker Registry through a secure login in a method prescribed by the Department. (Section 33(i) of the Act) 2) The health care employer or its designee shall indicate employment and termination dates (separation dates) within 30 days after hiring or	A3040		

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A3040	Continued From page 1 terminating an employee. (Section 33(i) of the Act) 3) The health care employer shall provide the employment category and type. (Section 33(i) of the Act) b) Failure to comply with this Section constitutes a licensing violation. A fine of up to $500 may be imposed upon a health care employer for failure to maintain these records. (Section 33(i) of the Act) (Source: Amended at 43 Ill. Reg. 3665, effective March 1, 2019) This requirement was not met, as evidenced by: Based on record review and interview the facility failed to comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code by failing to provide an employment verification and update the demographic information for each employee no less than annually. This failure involves 1 of 8 employees reviewed for this requirement (E3). Findings include: During record review on 4/13/2026 at 9:00 AM it was found that the establishment's last annual survey was conducted on 5/27/2025. During this 5/27/2025 annual survey, the establishment was cited for violation of 295.3040. During record review on 4/13/2026 at 10:08 AM it was found that E3 (PCA), with a hire date of 6/19/2024, did not have an employment verification in the Illinois Health Care Worker Registry live online portal.	A3040		

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A3040	Continued From page 2 During record review on 4/13/2026 at 10:23 AM it was found that E4 (PCA), with a hire date of 4/1/2024, could not be found in the live online Illinois Health Care Worker Registry Portal. During record review on 4/13/2026 at 12:21 PM the establishment provided a copy of E3's employee file and background check. The "Last Employment Verification" spot was blank on the copy. During an interview on 4/13/2026 at 4:30 PM with E1 (Manager) they confirmed the findings.	A3040		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Type 3 Violation Section 295.4010 Service Plan a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the resident;	A4010		

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A4010	Continued From page 3 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication administration, or is unable to direct self-care. c) The service plan shall be signed and dated by all individuals involved in its development. d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act) g) Service plans shall address: 1) The level of service the resident is receiving, including: A) assistance with activities of daily living; These requirements have not been met, as evidenced by: Based on record review and interview, the establishment failed to ensure resident service plans were being reviewed at least annually. The establishment also failed to ensure service plans addressed the level of service the resident is receiving for the activity of daily living of eating. These failures involve 2 of 5 residents reviewed for these requirements (R3 & R5). Findings include: During record review on 4/13/2026 at 2:23 PM it	A4010		

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A4010	Continued From page 4 was found that R3's service plan, dated 4/1/2026, did not address the level of service they were receiving for eating. During record review on 4/13/2026 at 2:48 PM it was found that R5's service plan was dated 3/4/2025. This is outside of the annual review requirement. During an interview with E2 (Director) on 4/13/2026 at 3:06 PM they stated, "[R3] is completely independent with feeding. [R5] recently came back from the hospital. She has a lot of things going on. Her family is hesitant on coming together so this probably is when her last care conference was. We are in the midst of doing all of our care conferences though."	A4010		
A8000	Section 295.8000 Food Service This Regulation is not met as evidenced by: Violation Section 295.8000 Food Service a) If food service is provided by the establishment or by contract with a food service provider, the following requirements shall be met: 2) Establishments that provide or contract for therapeutic diets as an optional service to residents shall employ or contract with a dietician. A therapeutic diet means a diet ordered by a physician as part of a treatment for a disease or clinical condition, to eliminate or decrease certain	A8000		

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A8000	Continued From page 5 substances in the diet, or to provide food in a form that the resident is able to eat. The dietician shall approve written menus and diet extensions, assess the resident's special diet needs, plan individual diets, and provide guidance to dietary staff in areas of preparation, service, and monitoring the resident's acceptance of the diet. The frequency of the dietician's visits shall be determined by the resident's dietary needs and the establishment's ability to implement the diet. Special dietary services may be considered an additional service requiring an additional fee. This requirement was not met, as evidenced by: Based on record review and interview, the establishment failed to employ or contract with a registered dietician even though they provide therapeutic diets. This failure involves 2 of 5 residents reviewed (R3 & R5). Findings include: During record review on 4/13/2026 at 2:28 PM R3's physician assessment, dated 8/26/2025, instructs R3 to "Follow a Mediterranean Diet". During record review on 4/13/2026 at 2:30 PM it was found that R3's 4/1/2026 service plan states R3 had "Dietary Restrictions". During record review on 4/13/2026 at 2:48 PM it was found that R5's service plan, dated 3/4/2025, states R5 is to receive "Dips of water/liquids with thickening agent.." During record review on 4/13/2026 at 4:00 PM it was found that R5's physician assessment, dated 11/17/2025, instructs R5 to consume more salty foods due to low sodium at 131.	A8000		

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A8000	Continued From page 6 During an interview with E2 (Director) on 4/13/2026 at 2:20 PM they stated, "[R5]'s service plan does say that she gets thickened liquids but that is totally taken care of by her family and her 24-hour caregiver." An interview with E1 (Manager) on 4/13/2026 at 2:33 PM went as follows: Surveyor: "Do you contract with or employ a registered dietician?" E1: "We do not." An interview with E2 on 4/13/2026 at 2:56 PM went as follows: E2: "We partner with [Local Health System]. So if there was ever a need for a dietician, we would reach out to them." Surveyor: "Does a dietician ever review your resident charts?" E2: "No." Surveyor: "Does a dietician ever review and approve your menus?" E2: "No."	A8000		