

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510337	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/06/2026
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NAME OF PROVIDER OR SUPPLIER ST JOSEPH VILLAGE OF CHICAGO	STREET ADDRESS, CITY, STATE, ZIP CODE 4021 W BELMONT CHICAGO, IL 60641
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Facility Reported Incident of 5.13.26 IL202030 295.6000a)13)	A 000		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: TYPE 1 VIOLATION a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights: 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor; This requirement was NOT MET as evidenced by: Based on observation, record review, and staff interview, the establishment failed to ensure that services were provided in a timely manner regarding incontinence care. This involves 1 of 3 residents reviewed (R1). This failure resulted in R1 having to lay in bed for over 4 hours with an urine saturated incontinent brief. This failure resulted in physical and emotional harm. This failure creates the substantial probability of severe harm to a resident or residents. Findings Include: R1 is a 83 year old admitted on 8.3.25. Resident appears to be oriented x 3. R1 requires incontinent care assistance , especially at night.	A6000		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A6000	<p>Continued From page 1</p> <p>R1 wears an incontinent brief.</p> <p>Observed R1 sitting in a wheel chair in her room.</p> <p>During an interview with R1 on 6.5.26 at 11:00 AM stated," On 5.13.26 at night while in bed, I urinated on myself. I activated my call pendant. It took over 4 hours for someone to respond. When E3 (Resident Care Aide) came in, she just changed out my incontinent brief with a clean one. She did not clean me up at all. I felt like garbage. I should not be treated like this. If they can't take care of me, I might as well go home to live."</p> <p>An interview was conducted with Z1 (Son/POA (Power of Attorney) on 6.5.26 at 9:45 AM stated," On 5.14.26, my mother (R1) told me that last night on the 13th, she wet herself while in bed while wearing an incontinent brief. She immediately activated her call pendent. It took over 4 hours for E3 (Resident Care Aide) to respond. When E3 responded, she just proceeded to change the soiled incontinent brief followed by application of a clean one. E3 did not clean my mother (R1) up from the urine that was on her body for over 4 hours. My mother said that she felt like she was just thrown away."</p> <p>An interview was conducted with E2 (Resident Services Director) on 6.5.26 at 10:15 AM stated," An investigation was conducted. E3 (Resident Care Aide) was immediately suspended. E3 took too long with responding to R1's incontinent care needs. E3 is still employed with the stipulation that if another occurrence of delayed response involves her, she will be immediately terminated. The expectation is that call pendent's activation are to be responded in less than 15 minutes."</p>	A6000			

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A6000	<p>Continued From page 2</p> <p>Review of the abuse investigation report involving R1 states impart," On 5.14.26, E2 received a concern from Z1 (SON/POA) regarding dissatisfaction with the way care and assistance were provided during resident care from a specific RCA (Resident Care Assistant/E3). Upon notification, E3 was suspended pending investigation. Staff and resident interviews have been conducted as part of the investigation. R1 is alert and orientated X 3 to safe, place and situation and is able to make needs known. R1 is incontinent during nighttime hours and requires peri-care assistance.</p> <p>Investigation findings confirmed E3 was present in R1's apartment during her shift. Findings do not support abuse,neglect, or mistreatment. However, findings do support concerns regarding delayed in response time and work performance. R1 was interviewed during the investigation and stated she felt she waited a long time to get changed. staff will be re-educated on response time and work performance."</p> <p>The abuse investigation does not counter Z1's and R1's assertion that it took E3 over 4 hours to respond to R1's call pendent for incontinence care.</p> <p>Review of Resident Council Meeting Minutes dated May 2026 states impart," Residents expressed concern that they do not know who will be assisting them day to day and they don't know where to locate them.."</p> <p>Review of Abuse,Neglect and Exploitation policy states impart,"Each resident has the right to be free from abuse, neglect, misappropriation of resident property and exploitation. Neglect means the failure of the community, its associates, or service providers to provide goods</p>	A6000		

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A6000	Continued From page 3 and services to a resident that are necessary to avoid physical harm, pain, mental anguish, or emotional distress." Review of Incontinence Care policy states impart," Remove the soiled briefs or pad. Immediately clean the resident's skin gently with a wipe or cloth moistened with water or ph-balanced cleaner.	A6000			