

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510067	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 05/31/2026
NAME OF PROVIDER OR SUPPLIER BICKFORD OF TINLEY PARK		STREET ADDRESS, CITY, STATE, ZIP CODE 17301 80TH AVE TINLEY PARK, IL 60477		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Complaint investigation IL00202070. Section 295.6000 a) I) 13) cited.	A 000		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: Type 1 Violation Section 295.6000 Resident Rights a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights: 1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect; 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor. This requirement was not met as evidence by: Based on interview and record review, the establishment failed to protect one resident (R1) from sexual abuse by a staff member. This failure creates a substantial probability of severe harm to all 58 residents residing at the	A6000		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A6000	Continued From page 1 establishment at the time of survey. Findings Include: R1 is an 87-year-old female, move into the establishment on 10-13-2025 with diagnosis that include: anxiety, nervousness and acid reflex. Mini-Mental State Examination (MMSE) dated 5-12-2026 has a result of 27/30, the score indicates a normal memory. On 5-30-2026 at 9:20 AM R1 observed in her apartment appeared to be clean and well groomed. R1 said, I know you are here because you know that I called my family member to let him know I had oral sex with E3 (Certified Nurse Assistant). On 5-27-2026 My family member came with E1(executive director) and another nurse E13 (RN), I explained to them what had happened. E3 (Certified Nurse Assistant) is a very nice, sweet young man always very caring, dedicated and nice with me. E3 will come to visit, check on me to make sure I am doing well, E3 will give me a hug and a massage to my back because I have chronic back pain, the way he massages me is so wonderful that the aches will go away. On several occasions when E3 visits me he will get very close to me, and I could feel that E3 had an erection because E3 will rub his body against my leg. I know he should not have any sexual attraction towards me; it is not acceptable. I told E3 many times I could be his grandmother but E3 would tell me that I looked great for my age. I am very happy to see E3 visits me since I came on October 2025. E3 asked me several times that he wanted me to do oral sex, I told him, I am not going to do it because I have dentures and my mouth is very small, I also told him I had never done oral sex, I never had any with my husband. E3 kept asking me until one	A6000			

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A6000	Continued From page 2 day, maybe a month ago he asked me to remove my lower dentures, and I did, I wanted to please E3. I tried to do oral sex, but I could not do it. E3 got very upset, he did not mention anything or mistreated me, I know E3 was upset because he ended up going into the kitchen sink and masturbated himself. I went to the bathroom and rinse my mouth; I did not like it, I felt bad and uncomfortable. E3 left the apartment without saying goodbye, I knew he was not happy with me because he wanted to ejaculate in my mouth, and I was not able to please him. E3 stop coming to visit for a week or so, then one day he came and asked me to remove my upper and lower dentures, and I did it again, I was not able to have any oral sex and E3 left the room very upset. After the second time I did it with E3 I knew something was not correct. I am 87 and E3 is only 28. After I lost my husband, I am not interested in having any sex. I am very happy to be with E3 since he makes me feel happy and care for. I do not have any relationship with him, but I have special feelings for him, I do not want to press any criminal charges because E3 is a unique person in my life, I agreed to have oral sex, E3 never forced me to do anything, I consented to do it. On 5-30-2026 at 10:20 AM E1 (Executive Director) said on 5-27-2026 after lunch R1's family member called me to let me know that R1 reported she was having sex with a staff member. I immediately spoke with R1. R1 reported E3 (Certified Nurse Assistant) was the person involved. E3 was suspended immediately, and the investigation started. The local police were contacted, the report was sent to the Illinois Department of Public Health, and the investigation is ongoing. R1 said, E3 asked me to do oral sex, I never did it with my husband. R1	A6000		

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A6000	Continued From page 3 refused to do it at the beginning, next time he put his penis in his mouth, and I could not do it. R1 said she feels guilty. E3 is a Pedophile, his behavior is unacceptable, I feel very bad that we did not protect R1 from E3. I am very destroyed that this happened to R1, it is not acceptable. On 5-30-2026 at 12:20 PM E3 (Certified Nurse Assistant) said, I know all the residents in the establishment, I am working at the establishment for 11 months. I know R1, she is alert and oriented, she likes to talk to me, I do check with her like I do with the other residents in the building, I know we are not supposed to abuse any residents. I had given R1 and other residents a hug before, a regular hug. I had no other body contact with any other residents including R1. I have a professional relationship with all the residents including R1, we walk, we talk we socialize, I helped the residents with everything they need. I had never abused any residents. I loved helping them and making sure they were doing well. On 5-31-2026 at 12:30 PM E13 (Registered Nurse) said, I was in the building when E1 received the call from R1's family member. E1 and I went to R1's room and R1 mentioned to us that she could not hold it anymore, and she told what was going on to the family member, R1 knew something was wrong after E3 (C.N.A) kept asking for her to do oral sex. I should not have done it. I am very embarrassed and uncomfortable; I do not want other people in the building to know what happened. I reassured R1 that it was not her fault; the staff at the establishment is here to make sure she is well taken care of. We offer support and let her know that we are going to make sure she is safe and protected. I reminded R1 to report any behaviors	A6000		

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A6000	Continued From page 4 that make her feel uncomfortable to us as soon as possible to avoid any issues in the future. R1 said, I know E3 is a very nice person, and I do not want any problems to affect him. I am very upset, embarrassed and disheartened that R1 went to that experience with E3. E3 does not have a place in the building, what he did is unacceptable, we do not tolerate any abuse, we are supposed to protect the residents. E1 presented policy titled: Abuse, Neglect and Financial Exploitation, Prevention and Reporting dated: 2-2025. Reads: Establishment Family Members must not use verbal, mental, sexual or physical abuse, corporal punishment or involuntary seclusion.	A6000		