

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL5105710	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/09/2026
NAME OF PROVIDER OR SUPPLIER GRAND VICTORIAN OF ROCKFORD		STREET ADDRESS, CITY, STATE, ZIP CODE 3495 MCFARLAND ROAD ROCKFORD, IL 61114		
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A 000	Initial Comment Complaint Investigation 2616607/IL00202088: 295.5000a)b)1)2)3)d)	A 000		
A5000	Section 295.5000 Medication Reminders, Supervision of Self Med This Regulation is not met as evidenced by: Type 1 Violation Section 295.5000 Medication Reminders, Supervision of Self-Medication, Medication Administration and Storage a) An establishment may provide medication reminders, supervision of self-administered medication, and medication administration as an optional service. b) Medication reminders include: 1) Reminding residents to take pre-dispensed, self-administered medication; 2) Observing the resident; and 3) Documenting whether or not the resident took the medication. d) Medication administration refers to a licensed health care professional employed by an establishment engaging in administering routine insulin and vitamin B-12 injections, oral medications, topical treatments, eye and ear drops, or nitroglycerin patches. Non-licensed staff may not administer any medication. (Section 70 of the Act) This regulation is NOT MET as evidenced by: Based on interviews and record review, the establishment failed to ensure residents were administered prescribed medications by a	A5000		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A5000	Continued From page 1 licensed nurse and failed to follow their Policy and Procedure wherein non-licensed employees cannot administer medications. This failure involved four (R1, R2, R3, R4) residents reviewed for the requirement and creates a substantial probability of severe harm or death to a resident or residents. The findings include: 1. R1's medical records documented a move-in date of 04/08/2026 with a past medical history not limited to glaucoma and hypertension. Resident Service Evaluation signed and dated 04/07/2026 indicated R1 "requires 3-4 medication reminders/assist per day". R1's initial service plan dated 04/08/2026 documented for medication, "verbal time reminder with assist" with pills and eye drops. Self-Medication Administration Assessment signed and dated 04/08/2026 documented "resident has been assessed and deemed to self-medicate at the following level ...resident and family requesting that staff go in and remind and assist. Resident alert and oriented but wants the reminders." Assessment also indicated that R1 can demonstrate ability to open medication containers correctly and can correctly administer eye drops or ointments according to proper procedures. R1's progress note dated 06/07/2026 at 03:50 PM documented that R1 started an antibiotic eye ointment for right eye conjunctivitis on same date. Review of R1's active physician's orders for June 2026 showed the ointment was ordered on same date and is to be administered four times a day at 8AM, 12PM, 4PM, and 8PM for seven days.	A5000		

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A5000	Continued From page 2 Review of R1's June 2026 medication administration record provided by the facility with print date of 06/08/2026 at 03:06 PM documented to apply a small amount of antibiotic eye ointment to the eyelid four times a day for seven days from 06/08/2026 - 06/15/2026. Only one dose was documented as being administered on the 8th at 12PM. On 06/08/2026 at 01:46 PM, R1 said the "they apply the antibiotic ointment in my eye" then indicated "the girls open my pill packs, empty the pills into a cup then leave the cup on my table". When asked if R1 could self-administer the eye ointment or drops and open his own pill packs, R1 said "probably but the girls do it for me". When asked if R1 knew whether the "girls" were nurses or caregivers, R1 said "I assume they are nurses". 2. R2's medical records documented a move-in date of 03/11/2026 with a past medical history not limited to hypertension, atrial fibrillation and congestive heart failure. Resident Service Evaluation signed and dated 03/12/2026 indicated R2 "requires 3-4 medication reminders/assist per day". R1's initial service plan dated 03/11/2026 documented for medication, "verbal time reminder with assist" with pills. Self-Medication Administration Assessment signed and dated 03/12/2026 documented "resident has been assessed and deemed to self-medicate at the following level ... resident is alert and oriented with some forgetfulness. Resident requested that we assist with medications..." Assessment also indicated that R1 can demonstrate ability to open medication	A5000		

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A5000	Continued From page 3 containers correctly and can correctly administer inhalant medications with proper procedures indicated "N/A". Review of R2's active physician's orders for June 2026 showed R2 received hydralazine 50mg (milligram) at 8AM, 4PM and 8PM from 05/19/2026 - 06/02/2026 and still receives a nasal spray (fluticasone) at 8AM and 8PM. Review of R2's medication administration records (MAR) for May and June 2026 provided by the facility with print date of 06/08/2026 at 03:06 PM showed the nasal spray administration box is blacked out for May after the 8AM dose on the 7th through the rest of month and was not included on June's MAR. May 2026 MAR also showed no staff documentation for the hydralazine 50mg 8PM dose administration on the 19th, 23-24th, and 27-28th. The June 2026 MAR also showed no staff documentation for the hydralazine 50mg 8PM dose administration on the 3rd and 6th. On 06/08/2026 at 01:08 PM, R2 said she can self-administer her nasal spray "most days" then said, "the girls open my pill packs, empty the pills into a cup then leave the cup on my table". When asked if R2 knew whether the "girls" were nurses or caregivers, R2 said "I'm not sure". 3. R3's medical records documented a move-in date of 09/05/2024 with a past medical history not limited to type 2 diabetes mellitus and hypertension. Self-Medication Administration Assessment signed and dated 11/07/2024 documented "resident has been assessed and deemed to self-medicate at the following level ... alert and	A5000			

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A5000	Continued From page 4 oriented x3. Has forgetfulness. She has poor insight into her health ... has a continuous glucose monitor in place ...needs reminders to take her meds and some assist. Resident requested that we assist with medications..." Assessment also indicated that R1 can demonstrate ability to open medication containers correctly and can demonstrate administration of accuchecks/subcutaneous injections but not correctly state what each medication is for. Resident Service Evaluation signed and dated 03/24/2026 indicated R3 "requires 3-4 medication reminders/assist per day". Review of R3's active physician's orders for June 2026 showed R3 receives three medications, including one narcotic, and a blood glucose monitoring at 8PM. Review of R3's medication administration records (MAR) for May and June 2026 provided by the facility with print date of 06/08/2026 at 03:06 PM showed no staff documentation for the above medications 8PM dose administration on the 6th, 14-15th, 18-20th, 23-24th, and 27-29th. (8PM dose for narcotic medication started on 05/19/26). June 2026 MAR showed no staff documentation for the above medications 8PM dose administration on 1-3rd and 5-7th. On 06/08/2026 at 01:24 PM, R3 said "the girls check my blood sugar at night" then indicated "the girls open my pill packs, empty the pills into a cup and give them to me". R3 added, "I assume it's a nurse giving me the meds. I would prefer a nurse give them to me". When asked if R3 knew whether the "girls" were nurses or caregivers, R3 said "I couldn't say".	A5000		

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A5000	Continued From page 5 4. R4's medical records documented a move-in date of 06/27/2022 with a past medical history not limited to hypertension and history of urinary tract infection. Self-Medication Administration Assessment signed and dated 11/04/2025 documented "resident has been assessed and deemed to self-medicate at the following level ... alert and oriented x2 with forgetfulness. Assessment also indicated that R1 can demonstrate ability to open medication containers correctly and can apply topical ointments according to procedure. Resident Service Evaluation signed and dated 03/19/2026 indicated R3 "requires 3-4 medication reminders/assist per day". Review of R4's active physician's orders for June 2026 showed R4 receives three medications and a medicated cream at 8PM. Review of R4's medication administration records (MAR) for May and June 2026 provided by the facility with print date of 06/08/2026 at 03:06 PM showed no staff documentation for the above medications 8PM dose administration on the 6th, 14-15th, 19-20th, 23-24th, and 27-29th. The medicated cream showed no staff documentation for the 8PM dose administration on the 15th, 23-24th, and 27-29th. June 2026 MAR showed no staff documentation for the above medications 8PM dose administration on 1-3rd and 5-7th. The medicated cream showed no staff documentation for the 8PM dose administration on the 3rd and 5-7th. On 06/08/2026 at 01:46 PM, R4 said she gets a cream for her vagina area during the day and night. R4 then said they put some cream in a cup,	A5000		

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A5000	Continued From page 6 and I apply the cream. R4 added, "the girls open my pill packs, empty the pills into a cup and give them to me. Sometimes they stay with me while I take them, but not always. My daughter said they should stay with me". R4 then said, "I want to know what I'm taking but they don't tell me, they just give the pills to me". R4 also said she prefers to have a nurse give her medications because "they are educated". When asked if R4 knew whether the "girls" were nurses or caregivers, R4 said she was "not sure who they are". On 06/08/2026 from 10:14 AM to 10:40 AM, E2 (Nursing Director) said verbatim regarding medication administration: meds are passed at 8a, 12p, 4p, and 8p. They are passed by the nurse. Nurse shifts are typically 6AM-2PM and 2PM-10PM. Day shift has two nurses. When E6 (Licensed Practical Nurse) works, she works 6A-730PM. E7 (Licensed Practical Nurse) just works 6AM-2PM but has been picking up and staying to help out with 4PM med pass. I work Monday through Friday from 730AM-430PM. If needed, I will assist with med pass. Second shift has no scheduled nurses as of 05/14/26. Day nurses and I have picked up to do the 4PM med. For the 8PM med pass, the Personal Care Attendant's and Certified Nursing Assistant's do the 8:00PM med pass. They remind and assist. By assist, they hand them the pills in a cup. Meds come in a strip with meds and times on each package. The caregivers open the package, empty pills into the cup and hand the cup to the resident. They don't take any vitals; there are no parameters for medication administration. The med pass is small at 8:00 PM. At 10:22 AM, E2 said "I have a form of how to pass meds that they [caregivers] have to review and sign". They go on a med pass with a nurse a few times to ensure they know how to do it. If a narcotic is scheduled,	A5000		

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A5000	Continued From page 7 it will be in the pill pack. With a narcotic that is as needed [PRN], we have a sheet in a locked drawer in the room with a few pills. If needed, the caregiver would be dispensing these narcotics and signing them out. At 10:25 AM, E2 said there is not a nurse scheduled on third shift. If a resident wants a PRN, there is a sign out sheet. They are in an individual pack, not with other medications. What I have been generally doing is have one caregiver do the first floor and another do the second floor. At 10:27 AM, E2 said they just hired a second shift nurse, today is her first day. She will train as long as she needs then will go on her own. She will work 2PM-10PM and will work full-time. At 10:35 AM, when asked if a caregiver says they don't want to pass meds, E2 said "it is part of their job to give meds or a PRN if a nurse is not in the building. E2 then said from 05/14 to current, the caregivers give meds at the 8PM time when E6 is not working; she works about three days a week. E2 added that the caregivers are not passing meds, they just remind and assist. On 06/08/2026 from 11:15 AM to 11:30 AM, E3 (Personal Care Attendant) said verbatim regarding medication administration: Said she is a PCA and works second shift. We remind residents to take their medications at the assigned time. We take the pill pack from the locked drawer in their room, we open the package and put the pills into a plastic med cup and hand them to the resident. We stay there to make sure they swallow the medications. We document in our tablets which meds were taken. At 11:20 AM, E3 said if a resident requests a narcotic pain pill, there is a sign out sheet that we put our name, time and date on. We count the number of narcs then adjust the count after we take one to administer. There's a package with a	A5000			

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A5000	Continued From page 8 few meds, labelled with the med name. E3 added that she has worked at the facility almost three years, works full-time and on average, pass meds 1-2 times per week ever since a male second shift nurse quit in mid-May. At 11:28 AM, E3 said med training was a walk through with the nurse for 3-4 days. We observed the nurses pass the meds. We are given a list of residents you have meds with med times and their room number. Usually, one caregiver will do med pass on first floor, and the other caregiver does the second floor. On 06/08/2026 from 11:35 AM to 11:52 AM, E4 (Personal Care Attendant) said verbatim regarding medication administration: at times, not daily we assist residents with their 8:00 PM meds. We do the med pass when there's not a nurse working. The med packages are in a locked med drawer in their room. We unlock the drawer and tear open the package with the date and time for that day. Then we open the package, empty the pills into a plastic med cup, and hand the cup to the residents if they are capable. If not capable, I will help them. I have in the past had a resident with shaky hands and I would place the meds into their mouth and give them water (hold cup for them) to swallow the pills. At 11:41 AM, E4 said they showed us where the meds were, and told us to put it in their cup and they can take it. We followed a nurse a few times. I have worked here for almost 3 years. Since a second shift nurse quit about a year ago, we have been assisting with the 8PM meds if there is not a nurse working. E4 added, if they said we have to pass meds and we did not want to, it would probably jeopardize our jobs. E4 then said that E2 has told the caregivers that we have to assist with meds if there is no nurse for 8PM med pass. E4 then said she heard stories that the caregivers are not	A5000		

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A5000	Continued From page 9 supposed to be doing what they are doing with the meds from family members who are either nurses or caregivers. On 06/08/2026 from 01:51 PM to 02:08 PM, E5 (Certified Nursing Assistant) said verbatim regarding medication administration: he usually works first and second shift. At times on second shift, there is not always a nurse. We were trained on how to pass meds and where the meds are. The meds come in a roll of individual pill packs that are labeled with day week and time to be given. It has the name of med, dose, and the resident's name. They are kept locked in a drawer. We have the keys. We would unlock the drawer, remove the pill pack for the day and time, open the pill pack and empty the pills into a med cup. Depending on the resident, either E5 gives them the med cup and they self-administer or "I physically assist by taking the pill from the med cup while wearing gloves and place the med in their mouth". E5 added that some prefer one pill at a time or 2-3. However they prefer to take them is how he administers them. E5 then said he has worked at the facility almost a year and rarely had to do the med pass but a few weeks ago, a male nurse who worked second shift quit. Since he left, the caregivers have to do the med pass 1-2 times a week. E5 then said recently, we only do the 8PM meds, but when I first started, we did the 4PM and 8PM meds if no nurse was working. At 2:03 PM, E5 said he has administered eye drops previously and, if a resident had a prescribed cream/ointment, "we used to do that but were told to stop by the nurse". On 06/08/2026 from 02:09 PM to 2:25 PM, E6 (Licensed Practical Nurse) said verbatim regarding medication administration: I work longer shifts from 5AM-715PM three days a	A5000			

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A5000	Continued From page 10 week. E7 is the other nurse. She works 6AM-2PM. There was a male second shift nurse who worked 2PM-8PM when E7 was working. I do all four med passes when I work. Lately, the aides have to assist with the 8PM pass when no nurse is working. They have a list of residents who take meds and is also on the MAR. E6 then said R1 gets an eye ointment, but she was not sure if he can self-administer it; it started this past weekend and he gets it four times a day. At 2:18 PM, E6 said she has trained the caregivers to hand the resident the pill pack and the resident is to rip open the package. The caregivers are not to empty the pills into the med cup. E6 added that she hasn't run into any residents that can't open the package. Review of nursing schedule from 05/15/2026 through 06/08/2026 provided by E2 on 06/08/2026 showed no nurse was scheduled for PM shift on: 5/15, 5/18-5/20, 5/23-5/24, 5/27-5/29, 6/1-6/3, and 6/6-6/7. On 06/08/2026 at 03:30 PM, surveyor informed E1 (Executive Director) of concerns with unlicensed staff administering medications. E1 responded verbatim: after talking with the staff, I know we are going to be cited for this and changes need to be made. Medication Oversight, Assistance and Administration policy last revised and effective 10/2024 reads in part: The purpose of this procedure is to ensure safe medication delivery and storage. The community offers 4 options with regard to medication regimen: independent, verbal time reminders only, verbal reminders with assistance, administration ...If there is a change in the medication delivery regimen, it will be noted on the Resident Service Plan ...Verbal time	A5000		

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A5000	Continued From page 11 reminders only ...The certified nursing assistant (CNA) will go to the resident's apartment at the frequency prescribed in the Medication Assistance Record and verbally prompt the resident to take their medications. The CNA will then document on the Medication Assistance Record (MAR) that a verbal assistance has been provided ...Verbal reminders with assistance ... The certified nursing assistant (CNA) will go to the resident's apartment at the frequency prescribed in the Medication Assistance Record and verbally prompt the resident to take their medications. The CNA will then document on the Medication Assistance Record (MAR) that a verbal reminder with assistance has been provided. The CNA will perform the following steps: The steps may include some or all of the following: The CNA will remove the medication from the storage area. The CNA will unlock the lock box, if applicable. Oral: The CNA will tear off the appropriate packet. The CNA will tear open the packet. The CNA will hand the packet to the resident. The CNA will not remove or empty the medication from the packet. Topical: The CNA will open the appropriate container. The CNA will hand the container to the resident. The CNA will not dispense or apply medication from the container. Eye/Ear drops: The CNA will open the appropriate container. The CNA will hand the container to the resident. The CNA cannot guide or steady the resident's hand or arm while the resident applies the medication. The CNA will not dispense the medication from the container ... Review of CNA job description dated 07/10/2024 does not indicate CNA's are required to assist residents with medication administration. Undated "Caregiver Return Demonstration with Nurse" skill check-off log documents the steps a	A5000		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL5105710	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 06/09/2026
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A5000	Continued From page 12 caregiver performs during medication assistance, blood sugar checks, documentation of tasks performed.	A5000			