STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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A 000	Initial Comment Incident Investigation IL00202569 Violations: 295.3040 295.8000a)1)	A 000		
A3040	Section 295.3040 Health Care Worker Background Check This Regulation is not met as evidenced by: Type 1 Violation Section 295.3040 Health Care Worker Background Check An establishment shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code. Section 955.115 Initiation of Fingerprint-Based Criminal History Records Checks as a Fee Applicant Inquiry Fingerprint-based criminal history records checks shall be initiated by educational entities, staffing agencies, workforce intermediaries, organizations that provide pro bono legal services, and health care employers through the Department's web application used for the Health Care Worker Registry. The educational entity, staffing agency, workforce intermediary, organization that provides pro bono legal services, or health care employer, or its designee, must log into the Health Care Worker Registry through a secure login. (Section 33(i) of the Act) b) When educational entities, staffing agencies, workforce intermediaries, organizations	A3040		

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A3040	Continued From page 1	A3040		

that provide pro bono legal services, or health care employers are required in this Part to transmit information electronically to the Department, the data shall be entered into the Health Care Worker Registry web application. The information shall be electronically transmitted to the Department when the data record is saved.
Section 955.145 Employment Verification

a) Each health care employer or its designee shall provide an employment verification and update the demographic information for each employee and each contracted or subcontracted worker no less than annually. (Section 33(i) of the Act)

Section 955.165 Fingerprint-Based Criminal History Records Check

a) Educational entities, other than secondary schools, and health care employers are required to check the Health Care Worker Registry before allowing a student to enter a training program or hiring an employee to determine:

1) Whether a fingerprint-based criminal history records check has previously been conducted, which is indicated by the identifier of "FEE_APP" or "CAAPP".

A) As long as the student, applicant or employee has had a background check and stays active on the Health Care Worker Registry, no further fingerprint-based criminal history record checks are required. (Section 33(g) of the Act)

B) If the individual has disqualifying convictions and a waiver has not been granted pursuant to this Part, the individual is not allowed

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to work as a direct care giver for a health care employer or as an individual with access to residents, the resident's living quarters, or the resident's financial, medical or personal records in a long-term care setting.

2) Whether the individual is active on the Health Care Worker Registry.

A) If an individual is inactive on the Health Care Worker Registry, that individual is prohibited from being hired to work as a certified nursing assistant if, since the individual's most recent completion of a competency test or the date the individual was deemed competent by the Department of Public Health, there has been a period of 24 consecutive months during which the individual has not provided nursing or nursing-related services for pay. (Section 33(g) of the Act) For the purposes of this Section, "nursing or nursing-related services for pay" includes work performed as a direct support person as it is defined in Section 395.50 of the Long-Term Care Assistants and Aides Training Programs Code.

b) If the individual has not had a background check or is not active on the Health Care Worker Registry, then the health care employer shall initiate a fingerprint-based criminal history records check. (Section 33(g) of the Act)

f) A health care employer who makes a conditional offer of employment to an applicant who is not exempt under Section 955.130, for a position as an employee, shall initiate a fingerprint-based criminal history records check on the applicant, if such a background check has not been previously conducted. A health care

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A3040	Continued From page 3 employer shall not use the fingerprint-based criminal history records check process provided in the Act and this Part to initiate background checks for applicants for employment positions to which the Act and this Part do not apply. (Section 33(d) of the Act) h) When initiating a background check, an educational entity, health care employer, staffing agency, workforce intermediary, or organization that provides pro bono legal services shall electronically submit to the Department of Public Health the student's, applicant's, or employee's social security number, demographics, disclosure and authorization information in a format prescribed by the Department of Public Health within 2 working days after the authorization is secured. (Section 33 (e) of the Act) i) The student, applicant, or employee shall go to a livescan vendor and have his or her fingerprints collected electronically and transmitted to the Illinois State Police within 10 working days after signing the authorization and disclosure form. Each individual shall submit his or her fingerprints in an electronic manner prescribed by the Illinois State Police. (Section 33(e) of the Act) 1) The student, applicant, or employee shall bring the portion of the livescan request form that is completed by the livescan vendor back to the educational entity or health care employer as proof that his or her fingerprints have been collected. The educational entity or health care employer shall provide the transaction control number, obtained from this portion of the livescan request form, whenever any follow-up inquiries are made about the progress of the background check being processed.	A3040		

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A3040	Continued From page 4 2) If the fingerprints are rejected by the Illinois State Police, the student, applicant, or employee shall go to a livescan vendor and have his or her fingerprints collected electronically a second time. 3) If the fingerprints are rejected by the Illinois State Police a second time, the educational entity or health care employer shall conduct a complete name-based UCIA criminal history records check through the Illinois State Police and mail a copy of the results of the background check to the Department within 10 working days after receipt. The UCIA criminal history records check shall be requested as prescribed by the Illinois State Police. The results of the UCIA criminal history records check shall have been issued by the Illinois State Police no earlier than 31 days prior to hire. A UCIA name-based criminal history records check may be used only when there is proof that the individual's fingerprints have been rejected twice by the Illinois State Police within the previous 12 months. 4) If the student, applicant, or employee does not go to a livescan vendor and have his or her fingerprints collected electronically within 10 working days, the individual shall be suspended from participating in a training program if a student, or suspended from working if an employee, until such time as proof is provided that the individual has had his or her fingerprints collected electronically from a livescan vendor. 5) If the student, applicant, or employee has not had his or her fingerprints collected electronically by a vendor within 30 days after being hired or beginning a training program, the	A3040		

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employee shall be terminated or the student shall be dropped from the training program. The educational entity or health care employer shall withdraw the background check application from the Health Care Worker Registry.

j) The educational entity, health care employer, staffing agency, workforce intermediary, or organization that provides pro bono legal services shall transmit all necessary information and fees to the livescan vendor and Illinois State Police within 10 working days after receipt of the authorization for a criminal history records check. (Section 33(e) of the Act)

1) Application fees shall include, but are not limited to, the amounts established by the Illinois State Police to process fingerprint-based criminal history records checks and the amount charged by the livescan vendor for collecting and transmitting the fingerprints.

2) Health care employers that are certified to participate in the Medicaid program are required to pay for certified nursing assistants' (CNA) application fees. These fees shall be a direct pass-through on the cost report submitted by the employer to the Medicaid agency.

3) Any student, applicant, or employee who is not a certified nursing assistant may be required to pay all related application and fingerprinting fees. (Section 45 of the Act)

k) The results of the criminal history records checks shall be maintained by the Department of Public Health's Health Care Worker Registry as long as the employee stays active on the Registry. (Section 33(e) of the Act)

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A3040	Continued From page 6 l) A health care employer or long-term care facility may conditionally employ an applicant for up to three months pending the results of a fingerprint-based criminal history records check required by the Act and this Part. During this time, the employee shall have adequate supervision, which is the type and frequency of supervision required to prevent abuse, neglect, or theft regarding patients, clients, or residents. (Section 33(l) of the Act) m) If the individual is not active on the Health Care Worker Registry, then the health care employer shall initiate a fingerprint-based criminal history record check required by the Act and this Part. (Section 33(g) of the Act) n) If the Illinois State Police notifies the Department of Public Health that an employee has a new conviction of a disqualifying offense, based upon fingerprints that were previously submitted, then: 1) the Health Care Worker Registry shall notify the employee's last known employer of the offense by sending an automatic e-mail to the health care employer; 2) a record of the employee's disqualifying offense shall be entered on the Health Care Worker Registry; and 3) the individual shall no longer be eligible to work as an employee unless the individual obtains a waiver pursuant to this Part. (Section 33(h) of the Act) o) The Health Care Worker Registry will indicate only those criminal convictions that are disqualifying under the Act. Nothing in this Part	A3040		

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shall prohibit the health care employer from developing policies concerning employment of individuals whose criminal history records checks indicate convictions for offenses that are not disqualifying.

(Source: Amended at 49 Ill. Reg. 7999, effective May 22, 2025)

These requirements were not met, as evidenced by:

Based on record review, observation, and interview, the establishment failed to comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code by (1) failing to ensure background checks were complete for employees (2) failing to provide an employment verification and update the demographic information for each employee and each contracted or subcontracted worker no less than annually. This failure creates a substantial probability of severe harm to residents.

Findings include:

On 6/25/2026 the Illinois Department of Public Health (IDPH) received notification that a resident at the establishment found glass in their food.

During record review on 7/02/2026 at 1:11 PM E4's (Cook) provided background check documentation was found to be just the application for the background check.

During record review on 7/02/2026 at 1:15 PM kitchen staffing schedules showed E4 has been working at the establishment since at least 5/31/2026.

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A3040	Continued From page 8 During record review on 7/02/2026 at 1:17 PM E5's (Server) employee file was reviewed. E5 has a hire date of 5/22/2023. The background check documentation provided did not document any annual employment verification for E5. During record review on 7/02/2026 at 1:23 PM it was found that E6 (Cook), with a hire date of 5/29/2026, had a background check that stated eligibility Not Yet Determined. During observation of the establishment kitchen on 7/02/2026 at 10:01 AM, E4 (Cook) was seen preparing food over the stove. During observation of the live IDPH Healthcare Worker Registry on 7/02/2026 at 1:12 PM it was found that E4 was not in the registry. Social Security Number was compared against all people with E4's name or similar name and no matches were found. During observation of the live IDPH Healthcare Worker Registry on 7/02/2026 at 1:18 PM it was found that E5 did not have an annual employment verification. During observation of the live IDPH Healthcare Worker Registry on 7/02/2026 at 1:26 PM it was found that E6 had an eligibility of Not Yet Determined. An interview with E3 (RN Regional Divisional Director of Operations) on 7/02/2026 went as follows: Surveyor: "[E4]'s background check was just the application for the background check. I also could not find him in the Healthcare Worker Registry. Do you know why?"	A3040		

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A3040	Continued From page 9 E3: "I don't know. They should have run the background check when he started." Surveyor: "[E5] has not had an annual employment verification in the Healthcare Worker Registry. Why?" E3: "That I don't know either. That is our process to do the annual. I will have to educate the ED on that." Surveyor: "[E6]'s eligibility in the Healthcare Worker Registry says "Eligibility- Not Yet Determined. Do you know why?" E3: "Usually that's when they run the fingerprints. Our process is to do the background check and if they don't have finger prints done, to do them."	A3040		
A8000	Section 295.8000 Food Service This Regulation is not met as evidenced by: Type 1 Violation Section 295.8000 Food Service a) If food service is provided by the establishment or by contract with a food service provider, the following requirements shall be met: 1) Food services shall meet the Food Service Sanitation Code (77 Ill. Adm. Code 750) and any applicable local requirements. This requirement was not met, as evidenced by: Based on observation, interview, and record review, the establishment failed to meet the Food Service Sanitation Code (77 Ill. Adm. Code 750) and any applicable local requirements. This failure creates a substantial probability of severe	A8000		

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harm to residents.

Findings include:

On 6/25/2026 the Illinois Department of Public Health (IDPH) received notification that a resident at the establishment found glass in their food.

During observation of the establishment kitchen on 7/02/2026 at 10:01 AM alongside E1 (Breadbasket Manager), kitchen employees were preparing food on counters and on the stove. The employee preparing food over the stove, E4 (Cook), did not have a hair net or a hat on. It was observed that the refrigerator and the freezer temp log recordings ceased to be documented after June 28th 2026. July temperature logs were non-existent. The floor was slippery in some places, sticky in other places. The floor was visibly soiled with dirt, grime, and food scraps.

During observation of the establishment kitchen on 7/02/2026 at 11:45 AM, E1 was observed preparing food with no hat or hairnet.

During an interview with E1 (Breadbasket Manager) on 7/02/2026 at 9:44 AM they stated, "That day I prepared the food. I didn't have any contact with any glass. I never saw or felt any glass. I was in shock when I was told that a resident found broken glass. We mad Salsbury Steak and a Chicken dish for the meal options. We stopped serving the ground beef. We made burgers instead. I did not alert the manufacturer because we never found any glass. There were no other complaints of glass. I was very surprised because I was involved the whole time and I didn't see or feel any glass."

During an interview with E1 on 7/02/2026 at 10:00

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AM they stated, "I have not gotten my certified food protection manager yet. I already paid for it. I will take it August 13th. I called yesterday to see if I could take it earlier. They will tell me sometime this week."

An interview with E1 on 7/02/2026 at 10:02 AM went as follows:
Surveyor: "Are the temp logs for July up yet?"
E1: "No. Not yet."

An interview with E1 on 7/02/2026 at 10:06 AM went as follows:
Surveyor: "Are the floors always this dirty?"
E1: "Not usually this dirty. Maintenance is working in here today and they will be done today. After they leave we will clean it."

During record review on 7/02/2026 at 10:30 AM the establishment's 6/29/2026 local health department kitchen inspection report showed many violations. These violations include:
13) 2-102.11 (B) (Pf) Establishment is not under the operational supervision of a certified food protection manager.
14) 2-102.12 (A) No certified manager for establishment
15) 2-301.12 (C) Observed employee not use a barrier to turn off hand sink after washing hands
16) 6-301.12 (Pf) No paper towels provided to back kitchen hand sink
17) 6-301.11 (P) No soap at back kitchen hand sink
18) 5-205.11 (Pf) (A) Observed front server station hand sink being used as a dump sink for drinks
19) 4-501.114 (C) (P) Quat sanitizer dispenser is putting out quat at 0ppm
20) 3-501.17 (B) (Pf) Sour cream, cottage cheese, and buttermilk found to be expired past

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the manufacturer's use by date
21) 3-304.14 (B) Quat sanitizer in bucket reads above 400ppm
22) 3-304.12 (C) Tongs stored handing in gaps of cabinets
23) 4-601.11 (C) Floors, walls, and equipment throughout the kitchen have soil accumulation. Significant soil and debris accumulation on handles of coolers throughout the establishment.
24) 5-103.11 (B) (Pf) Hot water at 3 compartment sink and mop sink peaked at 113 F. Hot water is at 75F at 3 compartment food prep sink.

During record review on 11:41 AM the FDA food code was reviewed. The following should be noted:
2-402 Hair Restraints 2-402.11 Effectiveness. (A) Except as provided in (B) of this section, FOOD EMPLOYEES shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed FOOD; clean EQUIPMENT, UTENSILS, and LINENS; and unwrapped SINGLE-SERVICE and SINGLE-USE ARTICLES.

During record review on 7/02/2026 at 12:16 PM resident council meeting minutes showed many complaints about the establishment's food services. 6/25/2026 resident council meeting minutes include complaints of ants in the kitchen, under and over done food, cold food, portion size issues, and running out of food. 5/27/2026 resident council meeting minutes include complaints of over cooked tough meat, dry food, small portions, and running out of food.

During record review on 7/02/2026 at 12:30 PM the establishment's incident investigation was reviewed. This investigation included interviews,

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A8000	Continued From page 13 pictures, and a root cause analysis. The documents state, "Root Cause: Glasses fell on the floor in the dish room. Pots and pans are located next to the area the glasses fell on. Shard of glass may have fallen into a pot/pan where the meat was later prepared. Glass appears to have been mixed with meat and subsequently cooked then served." During record review on 7/02/2026 at 1:00 PM it was found that R1's progress notes corroborate the report that was sent to the Illinois Department of Public Health (IDPH). R1's POA and provider were notified by the establishment.	A8000		