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	ASL510095	A. BUILDING: _____ B. WING _____	C 08/04/2026

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CARRIAGE CROSSING CHAMPAIGN	1701 CONGRESSIONAL WAY CHAMPAIGN, IL 61822

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A 000	Initial Comment Facility Reported Incident IL203092 and IL203099 Violations 295.4010 a) b) 1) 2) 3) c) e) 295.6000 a) 13)	A 000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Type 2 Violation Section 295.4010 Service Plan a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the resident; 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication administration, or is unable to direct self-care. c) The service plan shall be signed and dated by all individuals involved in its	A4010		

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A4010	Continued From page 1 development. e) The service plan shall be reviewed and revised if necessary immediately after a significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000). Based on observation, interview, and record review the establishment failed to obtain participant signatures and update service plans with resident changes for four (R1-R4) of four resident's reviewed for service plans. This failure creates a substantial probability of harm to a resident or residents. Findings include: 1.) R1's diagnosis sheet dated 7/20/26 documents the following diagnoses on admission include: Lewy Body Dementia with Behavioral Disturbances, Hallucinations, Osteoarthritis, Atherosclerosis, and Hypercholesterolemia. R1's service plan dated 7/31/26 documents admission to the establishment on 7/25/26 with no behaviors or wandering documented. R1's nurse's notes dated 7/29/26 at 12:07PM document that R2 stated that R1 physically attacked her by hitting R2 on her left cheek. R1's nurse's notes dated 7/31/26 at 2:26PM document that R1continues to wander into other resident's rooms with increased confusion. The establishment provided email communication dated 7/29/26 documents the establishment is providing a sitter for R2 during the night shift to provide safety and to prevent further incidents	A4010		

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A4010	Continued From page 2	A4010		

with R1 and others.

On 8/4/26 at 2:45PM E5 Certified Nursing Assistant stated (R1) just can't seem to leave (R2) alone. She likes to touch her arms and get into her things. I work evenings and I usually sit with (R1) until the sitter arrives, otherwise (R2) wouldn't get any sleep."

On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated that she was on duty the morning that R2 accused R1 of striking her. "It is true that (R1) won't leave (R2) alone and it is true that (R2) is very protective of her clothing and doesn't want anyone to touch her things. Since the sitter began, we haven't had any more issues."

R1's service plan dated 7/31/26 is unsigned by all parties and does not document anything about R1 wandering, touching R2's person or possessions, or interventions to prevent these behaviors including a sitter and antibiotic administration for infections.

2.) R2's diagnosis sheet dated December 8, 2025 documents a diagnosis of Alzheimer's Disease.

On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated, "It is true that (R2) is very protective of her clothing and becomes extremely agitated if anyone touches her things."

R2's service plan date 12/16/25 does not document significant agitation when others touch her property or interventions to promote R2's safety.

3.) R3's service plan dated 9/11/25 documents admission to the assisted living establishment on

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A4010	Continued From page 3	A4010		

12/15/21 with the diagnoses of Hypertension, and Gastroesophageal reflux disease.

R3's face sheet documents transfer from the assisted living unit of the establishment to the memory care unit of the establishment on 7/20/26.

R3's physician diagnosis sheet dated 7/24/26 documents a diagnosis of acute metabolic encephalopathy with altered mental status.

R3's service plan dated 9/11/25 does not document the new diagnosis of altered mental status, warranting placement in a memory care establishment, nor does it document any altercation between R3 and R4 and interventions to promote R3's safety.

4.) R4's service plan dated 7/19/26 documents admission to the establishment on 7/17/26.

R4's diagnosis sheet dated 7/15/26 document the following diagnoses including: Dementia with behavioral disturbances, Parkinson's Disease, and Alzheimer's Disease.

R4's nurse's notes dated 7/21/26 at 6:25AM document, "Over night caregivers reported that (R4) kept getting in bed with roommate (R3) and was under the covers and had his hands down roommate's pants thinking it was his wife. When asked repeatedly to leave the bed, resident became agitated and stated, they were "both consenting adults and there was no issue".

On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated, "I was on duty the morning after R3 and R4 had the incident when R4 was found in bed with R3 and the caregiver stated that R4 had

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A4010	Continued From page 4 his hand in R3's brief. Since the night sitter for R4 began, we haven't had anymore incidents with them." R4's service plan dated 7/19/26 has not been updated to reflect sexual behaviors toward other residents or a daily, night sitter, physician consultations, behavioral medicine recommendations, or antibiotic administration for infections. The establishment provided service plan policy dated 7/2026 documents the purpose of this policy is to ensure that a plan on care is being devleoped by the Director of Nursing or designee for each resident following a significant change of condition. For each problem, need, or strength a resident-centered goal is devleoped and the service plan shall include coodrination and inclusion of services being delivered to a resident by an outside entity and all changes in resident needs will be documented.	A4010		
A6000	Section 295.6000 Resident Rights This Regulation is not met as evidenced by: Type 1 Violation-repeat Section 295.6000 Resident Rights a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights:	A6000		

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A6000	Continued From page 5 13) The right to be free of abuse or neglect or financial exploitation or to refuse to perform labor Based on interview and record review the establishment failed to ensure that four (R1, R2, R3 and R4) of four residents who reside at the establishment were free from abuse. This failure creates a substantial probability of severe harm to all four residents who reside in a secure memory care establishment. Findings include: 1.) R1's diagnosis sheet dated 7/20/26 documents the following diagnoses on admission including: Lewy Body Dementia with Behavioral Disturbances, Hallucinations, Osteoarthritis, Atherosclerosis, and Hypercholesterolemia. R1's service plan dated 7/31/26 documents admission to the establishment on 7/25/26. R1's nurse's notes dated 7/29/26 document that at 4:50AM, R2 stated that R1 physically attacked her by hitting her on her left cheek. R1's nurse's notes dated 7/31/26 at 2:26PM document that R1continues to wander into other resident's rooms with increased confusion. An establishment provided communication dated 7/29/26 documents the establishment is providing a sitter for R1 during the night shift to prevent further incidents with R1 and others. 2.) R2's diagnosis sheet dated December 8, 2025 documents a diagnosis of Alzheimer's Disease.	A6000		

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R2's nurse's notes dated 7/29/26 documents that at 4:50AM, R2 told a caregiver that their roommate came over to their side and had physically attacked (R2). Caregiver assisted other resident to their side of the room. (R2) stated that she is not comfortable now sleeping with their door closed and would rather have it open just in case (R1) attacks her again.

On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated, "It is true that R2 is very protective of her clothing and becomes extremely agitated if anyone touches her things."

On 8/4/26 at 2:45PM E5 Certified Nursing Assistant stated (R1) just can't seem to leave (R2) alone. She likes to touch her arms and get into her things. I work evenings and I usually sit with (R1) until the sitter arrives, otherwise R2 wouldn't get any sleep."

On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated that she was on duty the morning that R2 accused R1 of striking her. "It is true that R1 won't leave R2 alone and it is also true that R2 is very protective of her clothing and doesn't want anyone to touch her things. Since having the sitter, we haven't had any more issues between R1 and R2."

3.) R3's service plan dated 9/11/25 documents admission to the assisted living establishment on 12/15/21 with the diagnoses of Hypertension, and Gastroesophageal reflux disease.

R3's face sheet documents transfer from the assisted living unit of the establishment to the memory care unit of the establishment on 7/20/26.

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A6000	Continued From page 7 R3's physician diagnosis sheet dated 7/24/26 documents a diagnosis of acute metabolic encephalopathy with altered mental status. R3's nurse's notes dated 7/21/26 document the notification of Z2 Family Member regarding the incident involving R3's roommate where R4 was found in R3's bed with R4's hands down (R3's) incontinent brief. Until a resident relocation can occur, a staff member will be in the room at all times this evening and overnight tonight for safety supervision. 4.) R4's service plan dated 7/19/26 documents admission to the establishment on 7/17/26. R4's diagnosis sheet dated 7/15/26 document the following diagnoses including: Dementia with behavioral disturbances, Parkinson's Disease, and Alzheimer's Disease. R4's nurse's notes dated 7/21/26 at 6:25AM, "Over night caregivers reported that (R4) kept getting in bed with roommate (R3) and was under the covers and had his hands down roommate's pants thinking it was his wife. When asked repeatedly to leave the bed, resident became agitated and stated, they were "both consenting adults and there was no issue". On 8/4/26 at 12:58PM, E6 Licensed Practical Nurse stated, "I was on duty the morning after (R3) and (R4) had the incident when (R4) was found in bed with (R3) and (R4) had his hand in (R3's) brief. Since having a night sitter for (R4), we haven't had anymore incidents with them." The establishment provided Resident's Personal Rights Policy and Procedure dated 12/2024	A6000		

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A6000	Continued From page 8 documents that each resident will have the right to be free from mental, emotional, social and physical abuse and neglect and exploitations.	A6000		