Office of Inspector General

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	100168	A. BUILDING: _____ B. WING _____	R-C 10/30/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PARKSIDE MANOR I LLC	317 ODDVILLE AVENUE CYNTHIANA, KY 41031

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{P 000}	Initial Comments Based on the On-Site Revisit Survey initiated on 10/28/2025 and concluded on 10/30/2025, it was determined the facility had corrected the deficiencies as of 10/30/2025.	{P 000}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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	100168	A. BUILDING: _____ B. WING _____	C 02/07/2024

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P 000	Initial Comments AMENDED A Complaint Survey investigating KY00036405, KY00037017, KY00041402, and KY00041750 was initiated on 01/29/2024 and concluded on 02/07/2024. KY00036405, KY00041402, and KY00041750 were unsubstantiated. KY00037017 was substantiated with deficient practice identified.	P 000		
P 295	902 KAR 20:036 4(3)(b)1a-b Section 4. Provision of Services (3) A PCH or SPCH shall meet the following requirements relating to the provisions of residential care services: (b) Housekeeping and maintenance services. 1. A PCH or SPCH shall: a. Maintain a clean and safe facility free of unpleasant odors; and b. Ensure that odors are eliminated at their source by prompt and thorough cleaning of commodes, urinals, bedpans, and other sources.	P 295		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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P 295	Continued From page 1 This requirement is not met as evidenced by: Based on observation and interview, it was determined the facility failed to maintain a clean and safe facility, free of unpleasant odors, and failed to ensure odors were eliminated at their source through prompt cleaning of commodes. The men's restroom commode near the main entrance smelled of sewage, with the wax seal at the base of the commode heavily soiled. Despite appearing secured to the floor, the commode was able to be shifted around with little effort. The upstairs bathroom was observed missing the handle to the cold water faucet. Hand dryers in both the upstairs bathroom and the men's restroom near the main entrance did not work. Both the upstairs bathroom and a women's downstairs restroom had liquid soap dispensers missing the top. A second men's restroom downstairs had a dome light so filled with insects that the light was dimmed. The findings include: Observation, upon entry to the facility at 12:30 PM on 01/29/2024, revealed an approximately two (2) foot long fluorescent light fixture observed with approximately two (2) dozen dead insects inside. Continued observation revealed an upstairs bathroom, with no top on a soap dispenser and only a small amount of liquid soap remaining. The sink was missing a cold water faucet and could not be turned on. An electric hand dryer was non-functional. Several restrooms were occupied and could not be toured initially. Continued observation at 1:30 PM on 01/29/2024	P 295		

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P 295	Continued From page 2	P 295		

revealed a foul smell in a men's downstairs restroom in the hall near the main entrance. The wax seal around the base of the toilet was filthy, and an electric hand dryer was non-functional. Observation of a women's downstairs restroom revealed no top on a soap dispenser. A second men's downstairs bathroom had poor visibility due to the light dome being filled with dead insects.

Follow-up tour on 01/30/2024 at 2:30 PM revealed the foul odor remained prevalent in the men's downstairs restroom in the hall near the main entrance, and the wax seal around the base of the toilet remained filthy. Although the commode appeared secured to the floor, the toilet moved with little effort applied by the State Survey Agency (SSA) Surveyor. The toilet shifted from side-to-side, approximately two (2) inches, indicating it was not secured, and also potentially being the source of the foul odor.

In an interview with Aide #1 on 01/29/2024 at 2:46 PM, she stated she always started her routine upon arrival in the morning with cleaning the facility, and she listed her routine. She stated she was not aware the hand dryers in some bathrooms were not working, and no residents had reported this to her. Also, she stated there was a resident that would take the handle off the upstairs bathroom faucet and throw it out the window. She stated she was not sure why this happened.

In an interview with Resident #6 on 01/30/2024 at 1:30 PM, the resident stated staff encouraged him/her to pick up things off the floor of his/her room, sweep and mop rooms, and do laundry, including bed linens. Resident #6 stated he/she

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P 295	Continued From page 3 had no concerns regarding facility cleanliness or maintenance. In an interview with Resident #7 on 01/30/2024 at 1:42 PM, the resident stated staff cleaned his/her room twice a week. Resident #7 stated everything worked right in his/her room, and the resident had no concerns regarding cleanliness or maintenance. In an interview with the Administrator on 01/30/2024 at 2:31 PM, she stated she was unaware the hand dryers in some bathrooms were not working until the SSA Surveyor pointed this out. Regarding soap dispensers, she stated she was aware of the situation, and there were several facility residents who would remove the tops of the soap dispensers and dip their hands in to get soap. Regarding the upstairs restroom, she stated there was a specific resident who would take the cold water faucet off and throw it out the window. She stated this resident would then report that it had come off. The Administrator stated she was not aware the downstairs men's toilet was not secured. She stated there was not a set schedule for cleaning dome lights and light fixtures. However, she stated as this had been brought to her attention by the SSA Surveyor, she would have maintenance address this. The Administrator stated there was no policy on housekeeping or maintenance.	P 295		