



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

September 9, 2026

Licensee

Joy Care Homes LLC  
6825 71st Avenue North  
Brooklyn Park, MN 55428

RE: Project Number(s) SL35708016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on August 6, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

#### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

#### **IMPOSITION OF FINES**

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

**St - 0 - 0810 - 144g.45 Subd. 2 (b-F) - Fire Protection And Physical Environment - \$500.00**

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

#### **DOCUMENTATION OF ACTION TO COMPLY**

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

#### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

#### **REQUESTING A HEARING**

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the

Joy Care Homes LLC

September 9, 2026

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website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEPhVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jess', with a long horizontal flourish extending to the right.

Jess Schoenecker, Supervisor

State Evaluation Team

Email: Jess.Schoenecker@state.mn.us

Telephone: 651-201-3789 Fax: 1-866-890-9290

KKM

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>35708</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | (X3) DATE SURVEY COMPLETED<br><br><b>08/06/2026</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  |                                                     |
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| 0 000                                                         | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>ASSISTED LIVING PROVIDER LICENSING<br/>CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section<br/>144G.08 to 144G.95, these correction orders are<br/>issued pursuant to a survey.</p> <p>Determination of whether violations are corrected<br/>requires compliance with all requirements<br/>provided at the Statute number indicated below.<br/>When Minnesota Statute contains several items,<br/>failure to comply with any of the items will be<br/>considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL25708016-0</p> <p>On August 3, 2026, through August 6, 2026, the<br/>Minnesota Department of Health conducted a full<br/>survey at the above provider and the following<br/>correction orders are issued. At the time of the<br/>survey, there were four resident(s); four receiving<br/>services under the Assisted Living Facility license.</p> | 0 000                                                                  | <p>Minnesota Department of Health is<br/>documenting the State Correction Orders<br/>using federal software. Tag numbers have<br/>been assigned to Minnesota State<br/>Statutes for Assisted Living Facilities. The<br/>assigned tag number appears in the<br/>far-left column entitled "ID Prefix Tag." The<br/>state Statute number and the<br/>corresponding text of the state Statute out<br/>of compliance is listed in the "Summary<br/>Statement of Deficiencies" column. This<br/>column also includes the findings which<br/>are in violation of the state requirement<br/>after the statement, "This Minnesota<br/>requirement is not met as evidenced by."<br/>Following the evaluators' findings is the<br/>Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF<br/>THE FOURTH COLUMN WHICH<br/>STATES,"PROVIDER'S PLAN OF<br/>CORRECTION." THIS APPLIES TO<br/>FEDERAL DEFICIENCIES ONLY. THIS<br/>WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO<br/>SUBMIT A PLAN OF CORRECTION FOR<br/>VIOLATIONS OF MINNESOTA STATE<br/>STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS<br/>USED FOR TRACKING PURPOSES AND<br/>REFLECTS THE SCOPE AND LEVEL<br/>ISSUED PURSUANT TO 144G.31<br/>SUBDIVISION 1-3.</p> |  |                                                     |
| 0 480<br>SS=F                                                 | 144G.41 Subdivision 1 Subd. 1a (a-b) Minimum<br>requirements; required food services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 0 480                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                     |

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b>                       |  |                                                     |
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| 0 480                                                         | Continued From page 1<br><br>(a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626.<br>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:<br>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;<br>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;<br>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;<br>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;<br>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are | 0 480                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

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| 0 480                                                         | <p>Continued From page 2</p> <p>allowed provided the facility keeps them clean and in good condition;<br/>(6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and<br/>(7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated August 3, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.</p> | 0 480                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

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| 0 680<br>SS=F                                                 | <p>TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.</p> <p><b>144G.42 Subd. 10 Disaster planning and emergency preparedness</b></p> <p>(a) The facility must meet the following requirements:<br/>(1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency;<br/>(2) post an emergency disaster plan prominently;<br/>(3) provide building emergency exit diagrams to all residents;<br/>(4) post emergency exit diagrams on each floor; and<br/>(5) have a written policy and procedure regarding missing residents.<br/>(b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site.<br/>(c) The facility must meet any additional requirements adopted in rule.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all residents receiving services under the provisional</p> | 0 680                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

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| 0 680                                                         | <p>Continued From page 4</p> <p>assisted living license.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>The licensee's undated EPP lacked emergency prep testing requirements.</p> <p>On August 4, 2026, at 2:45 p.m., licensed assisted living director (LALD)-C stated the licensee had a tabletop exercise but no community-based exercises completed. LALD acknowledged they did not have an after-action analysis for their tabletop exercise either. LALD-C stated they could reach out to the police department or the community.</p> <p>The licensee's Emergency Preparedness Plan Compliance policy dated August 1, 2021, indicated the licensee would have an effective and compliant EPP that would be aligned with the Centers for Medicare and Medicaid Services State Operation Manual Appendix Z.</p> <p>Minnesota Administrative Rule 4659.0100 dated August 11, 2021, indicated assisted living facilities shall comply with the federal emergency preparedness regulations for long-term care facilities under Code of Federal Regulations, title 42, section 483.72, or successor requirements. This part referenced documents, specifications,</p> | 0 680                                                                                              |                                                                                                                          |  |                                                     |

Minnesota Department of Health

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| 0 680                                                         | Continued From page 5<br><br>methods, and standards in State Operations Manual Appendix Z - Emergency Preparedness for All Provider and Certified Supplier Types: Interpretive Guidance.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 0 680                                                                                              |                                                                                                                          |  |                                                     |
| 0 810<br>SS=F                                                 | 144G.45 Subd. 2 (b-f) Fire protection and physical environment<br><br>(b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to:<br>(1) location and number of resident sleeping rooms;<br>(2) staff actions to be taken in the event of a fire or similar emergency;<br>(3) fire protection procedures necessary for residents; and<br>(4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation.<br>(c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter.<br>(d) Fire safety and evacuation plans shall be readily available at all times within the facility.<br>(e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.<br>(f) Evacuation drills are required for staff twice | 0 810                                                                                              |                                                                                                                          |  |                                                     |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b>                       |  |                                                     |
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| 0 810                                                         | <p>Continued From page 6</p> <p>per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated August 4, 2026, for the specific violations related the physical environment under Minnesota Statute 144G.</p> <p>TIME PERIOD FOR CORRECTION: Twenty one (21) days.</p> | 0 810                                                                  |                                                                                                                          |  |                                                     |
| 01620<br>SS=D                                                 | 144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 01620                                                                  |                                                                                                                          |  |                                                     |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b> |                                                                                                                          |  |                                                        |
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| 01620                                                         | <p>Continued From page 7</p> <p>(a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment.</p> <p>(b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery.</p> <p>(c) Resident reassessment and monitoring must be conducted by a registered nurse:</p> <p>(1) no more than 14 calendar days after initiation of services;</p> <p>(2) as needed based on changes in the resident's needs; and</p> <p>(3) at least every 90 calendar days.</p> <p>(d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment.</p> <p>(e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must</p> | 01620                                                                                              |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b> |                                                                                                                          |  |                                                     |
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| 01620                                                         | <p>Continued From page 8</p> <p>be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review.</p> <p>(f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to complete a comprehensive nursing assessment within the required ninety-day timeframe for one of one resident (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R2 was admitted on March 12, 2025.</p> <p>R2's Service Plan dated March 12, 2025, indicated R2's services included medication administration.</p> <p>R2's record included ninety-day nursing assessments dated April 15, 2026, and July 23, 2026. The assessment completed on July 23,</p> | 01620                                                                                              |                                                                                                                          |  |                                                     |

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| 01620                                                         | <p>Continued From page 9</p> <p>2026, indicated 99 days had passed since the prior assessment completed on April 15, 2026.</p> <p>On August 4, 2026, at 10:17 a.m., clinical nurse supervisor (CNS)-D confirmed the only assessments between April and July for R2 were completed on April 15, 2026, and July 23, 2026.</p> <p>On August 6, 2026, at 1:37 p.m., CNS-D stated registered nurse (RN)- E had completed the assessments and it may have been an oversight. CNS-D confirmed the assessment was late; and stated the assessments should have been completed within ninety days.</p> <p>The licensee's Assessments, Reviews &amp; Monitoring policy dated August 1, 2021, indicated ongoing resident reassessment and monitoring could not exceed ninety calendar days from the last date of the assessment.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p> | 01620                                                                                              |                                                                                                                          |  |                                                     |
| 01640<br>SS=D                                                 | <p>144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to</p> <p>(a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan.</p> <p>(b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident</p>                                                                                                                                                                                                                                                                                                                        | 01640                                                                                              |                                                                                                                          |  |                                                     |

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| 01640                                                         | <p>Continued From page 10</p> <p>about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to ensure a current service plan was completed within fourteen days of starting services for one of two residents (R1).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R1 was admitted on April 3, 2026.</p> <p>R1's assessment completed on April 3, 2026, indicated R1 required assistance with activities of daily living (ADLs) that included bathing, dressing, and assistance with compression stockings; and staff would assist R1 with the cares. Also, R1's assessment indicated R1 was unable to safely</p> | 01640                                                                  |                                                                                                                          |  |                                                     |

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| 01640                                                         | <p>Continued From page 11</p> <p>administer medications; and staff would administer the medications.</p> <p>R1's undated service plan indicated R2 started to receive services on April 8, 2026, for assistance with ADLs and assisting with a continuous positive airway pressure (CPAP) machine (commonly used to treat sleep apnea using mild pressure to keep airways open during sleep). The Service plan did not indicate when the medication administration was started. The service plan was signed by the licensee and R1 on April 30, 2026, which was 27 days after R1 was admitted to the licensee and 22 days after the service plan indicated R1 started to receive assistance with ADLs and the CPAP.</p> <p>On August 6, 2026, at 1:22 p.m., clinical nurse supervisor (CNS)-D confirmed the licensee did not have another service plan for R1. CNS-D stated they knew service plans needed to be completed within 72 hours.</p> <p>The licensee's Service Plan policy dated August 1, 2021, indicated all residents receiving assisted living services would have a service plan in place within 14 days after the date that services were first provided.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p> | 01640                                                                  |                                                                                                                          |  |                                                     |
| 01890<br>SS=E                                                 | <p>144G.71 Subd. 20 Prescription drugs</p> <p>A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 01890                                                                  |                                                                                                                          |  |                                                     |

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| 01890                                                         | <p>Continued From page 12</p> <p>by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure expired medications were disposed of for one of one resident (R2).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive).</p> <p>The findings include:</p> <p>On August 4, 2026, at 8:48 a.m., the surveyor observed the licensee's medication cart and observed the following expired medications: R2's olanzapine 20 milligrams (mg) take one tablet once a daily as needed for psychosis or agitation expired March 13, 2026; and R2's Benadryl 50 mg take one capsule up to twice daily as needed for dystonia or insomnia expired March 13, 2026.</p> <p>On August 4, 2026, at 8:56 a.m., clinical nurse supervisor (CNS)-D and registered nurse (RN)-F verified the expired medications were active medications for R2; and the only olanzapine or Benadryl that were available to R2 if needed.</p> | 01890                                                                                              |                                                                                                                          |  |                                                        |

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>35708</b>                             | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY COMPLETED<br><br><b>08/06/2026</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>JOY CARE HOMES LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6825 71ST AVENUE NORTH<br/>BROOKLYN PARK, MN 55428</b> |                                                                                                                          |  |                                                     |
| (X4) ID<br>PREFIX<br>TAG                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 01890                                                         | <p>Continued From page 13</p> <p>CNS-D stated the licensee did check the whole medication cart for expired medications every time they set up medications. CNS-D stated they did not know how the expired medications were not found and thought it was maybe due to the as needed medications not being delivered recently.</p> <p>The licensee's Medication Disposal policy dated August 1, 2021, indicated the facility shall dispose of any medications remaining in the facility that were expired according to the accepted practices of the Minnesota board of pharmacy.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p> | 01890                                                                                              |                                                                                                                          |  |                                                     |



Metro District Office  
Minnesota Department of Health  
625 Robert St N, PO BOX 64975  
St Paul, MN 55164  
Phone: 651-201-4500

## Food & Beverage Inspection Report

Page: 1

### Establishment Info

Joy Care Homes LLC  
6825 71ST AVENUE NORTH  
Brooklyn Park, MN 55428  
Hennepin County  
Parcel:  
  
Phone:

### License Info

License: HFID 35708  
  
Risk:  
License:  
Expires on:  
CFPM: Joy Mobaaki Morabu  
CFPM #: 16644; Exp: 2/10/2028

### Inspection Info

Report Number: F7994261171  
Inspection Type: Full - Single  
Date: 8/3/2026 Time: 1:27:08 PM  
Duration: minutes  
Announced Inspection:  
**Total Priority 1 Orders: 0**  
Total Priority 2 Orders: 0  
Total Priority 3 Orders: 1  
Delivery: Emailed

### New Order: 4-500 Equipment Maintenance and Operation

4-501.19AMN Priority Level: Priority 3 CFP#: 47

*MN Rule 4626.0780A* Provide a separate food preparation sink for washing or thawing food in a newly licensed food establishment.

COMMENT: There is currently only a single compartment sink in the kitchen that is used for handwashing and other things. Provide at least a 2 compartment sink and utilize one side for handwash the other for food prep or rinsing dishes.

Comply By: 8/24/2026 Originally Issued On: 8/3/2026

## Food & Beverage General Comment

INSPECTION CONDUCTED IN THE PRESENCE OF HRD STAFF AND FINDINGS SHARED AT THE END OF INSPECTION.

WILL EMAIL SUPPORTING DOCUMENTS AND LINKS TO HRD STAFF AT THE END OF THE DAY.

KITCHEN IS RESIDENTIAL AND FOOD IS PREPARED FOR SAME DAY SERVICE.

FLOOR IS VINYL, CABINETS ARE WOOD WITH HALLOWED ENCLOSED BASES, LAMINATE COUNTER TOPS AND SMOOTH PAINTED CEILING. ALL ARE FOUND TO BE IN GOOD CONDITION AND WILL BE MONITORED AT FUTURE INSPECTIONS. IF AT ANY TIME THERE IS FOUND TO BE A RISK OF CONTAMINATION OR CONCERN THE PHYSICAL FACILITIES WILL BE REQUIRED TO BE BROUGHT UP TO CODE.

NOTE: Handwash sink soap dispenser is not functioning well. Monitor the soap dispenser and replace with approved dispenser if needed.

### TEMPERATURES:

Milk 40

Cheese 39

### SANITIZERS:

Dishwasher 160+ via test strip

HRD INSPECTOR: Rhawnie Quinehan

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**NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

**I acknowledge receipt of the Metro District Office inspection report number F7994261171 from 8/3/2026**



---

Joy Mobaaki Morabu  
Food Manager

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Crystal Elva, REHS, MS, BS  
Public Health Sanitarian 3  
651-201-3981  
crystal.elva@state.mn.us

|                                                                                                                                                                                                                                 |     |                                                                                 |  |                                  |                              |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|---------------------------------------------------------------------------------|--|----------------------------------|------------------------------|
| Minnesota (MDH) Version<br>EH Manager; RPT: F7994261171                                                                                                                                                                         |     | Food Establishment Inspection Report                                            |  | Page 1 of 1                      |                              |
| <div><div>Metro District Office<br/>Minnesota Department of Health<br/>625 Robert St N, PO BOX 64975<br/>St Paul, MN 55164</div></div>         |     | No. of Risk Factor/Intervention/Violations                                      |  | 0                                | Date: 8/3/2026               |
|                                                                                                                                                                                                                                 |     | No. of Repeat Risk Factor/Intervention/Violations                               |  |                                  | Time: 1:27:08 PM             |
|                                                                                                                                                                                                                                 |     | Score (optional)                                                                |  |                                  | Dur: min                     |
| Establishment:<br>Joy Care Homes LLC                                                                                                                                                                                            |     | Address:<br>6825 71ST AVENUE NORTH                                              |  | City/State:<br>Brooklyn Park, MN | Zip:<br>55428                |
| License/Permit #:<br>HFID 35708                                                                                                                                                                                                 |     | Permit Holder:                                                                  |  | Purpose of Inspection:<br>Full   | Est. Type:<br>Risk Category: |
| FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS                                                                                                                                                                  |     |                                                                                 |  |                                  |                              |
| Designated compliance status (IN, OUT, N/O, N/A) for each numbered item                                                                                                                                                         |     |                                                                                 |  |                                  |                              |
| IN=in compliance    OUT=not in compliance    N/O=not observed    N/A=not applicable                                                                                                                                             |     |                                                                                 |  |                                  |                              |
| Mark "X" in appropriate box for COS and/or R                                                                                                                                                                                    |     |                                                                                 |  |                                  |                              |
| COS=corrected on-site during inspection    R=repeat violation                                                                                                                                                                   |     |                                                                                 |  |                                  |                              |
| Compliance Status                                                                                                                                                                                                               |     |                                                                                 |  | COS                              | R                            |
| Supervision                                                                                                                                                                                                                     |     |                                                                                 |  |                                  |                              |
| 1                                                                                                                                                                                                                               | IN  | Person in charge present, demonstrate knowledge and performs duties             |  |                                  |                              |
| 2                                                                                                                                                                                                                               | IN  | Certified Food Protection Manager                                               |  |                                  |                              |
| Employee Health                                                                                                                                                                                                                 |     |                                                                                 |  |                                  |                              |
| 3                                                                                                                                                                                                                               | IN  | knowledge, responsibilities, and reporting                                      |  |                                  |                              |
| 4                                                                                                                                                                                                                               | IN  | Proper use of restriction and exclusion                                         |  |                                  |                              |
| 5                                                                                                                                                                                                                               | IN  | Response to vomiting, diarrheal events                                          |  |                                  |                              |
| Good Hygienic Practices                                                                                                                                                                                                         |     |                                                                                 |  |                                  |                              |
| 6                                                                                                                                                                                                                               | IN  | Proper eating, tasting, drinking, tobacco use                                   |  |                                  |                              |
| 7                                                                                                                                                                                                                               | IN  | No discharge from eyes, nose, and mouth                                         |  |                                  |                              |
| Preventing Contamination by Hands                                                                                                                                                                                               |     |                                                                                 |  |                                  |                              |
| 8                                                                                                                                                                                                                               | IN  | Hands clean and properly washed                                                 |  |                                  |                              |
| 9                                                                                                                                                                                                                               | N/O | No bare hand contact with RTE foods, alternatives                               |  |                                  |                              |
| 10                                                                                                                                                                                                                              | IN  | Adequate handwashing sinks supplied and access                                  |  |                                  |                              |
| Approved Source                                                                                                                                                                                                                 |     |                                                                                 |  |                                  |                              |
| 11                                                                                                                                                                                                                              | IN  | Food obtained from approved source                                              |  |                                  |                              |
| 12                                                                                                                                                                                                                              | N/O | Food Received at proper temperature                                             |  |                                  |                              |
| 13                                                                                                                                                                                                                              | IN  | Food in good condition, safe & unadulterated                                    |  |                                  |                              |
| 14                                                                                                                                                                                                                              | N/A | Records available: shellstock tags, parasite dest.                              |  |                                  |                              |
| Protection From Contamination                                                                                                                                                                                                   |     |                                                                                 |  |                                  |                              |
| 15                                                                                                                                                                                                                              | IN  | Food separated and protected                                                    |  |                                  |                              |
| 16                                                                                                                                                                                                                              | IN  | Food-contact surfaces; cleaned & sanitized                                      |  |                                  |                              |
| 17                                                                                                                                                                                                                              | IN  | Proper Disposition of returned, previously served, reconditioned, & unsafe food |  |                                  |                              |
| Time/Temperature Control for Safety                                                                                                                                                                                             |     |                                                                                 |  |                                  |                              |
| 18                                                                                                                                                                                                                              | N/O | Proper cooking time & temperatures                                              |  |                                  |                              |
| 19                                                                                                                                                                                                                              | N/A | Proper reheating procedures for hot holding                                     |  |                                  |                              |
| 20                                                                                                                                                                                                                              | N/A | Proper cooling time and temperature                                             |  |                                  |                              |
| 21                                                                                                                                                                                                                              | N/A | Proper hot holding temperatures                                                 |  |                                  |                              |
| 22                                                                                                                                                                                                                              | IN  | Proper cold holding temperatures                                                |  |                                  |                              |
| 23                                                                                                                                                                                                                              | N/A | Proper date marking & disposition                                               |  |                                  |                              |
| 24                                                                                                                                                                                                                              | N/A | Time as public health control; procedures & record                              |  |                                  |                              |
| Consumer Advisory                                                                                                                                                                                                               |     |                                                                                 |  |                                  |                              |
| 25                                                                                                                                                                                                                              | N/A | Consumer advisory provided for raw or undercooked foods                         |  |                                  |                              |
| Highly Susceptible Populations                                                                                                                                                                                                  |     |                                                                                 |  |                                  |                              |
| 26                                                                                                                                                                                                                              | N/A | Pasteurized foods used; prohibited foods not offered                            |  |                                  |                              |
| Food/Color Additives and Toxic Substances                                                                                                                                                                                       |     |                                                                                 |  |                                  |                              |
| 27                                                                                                                                                                                                                              | N/A | Food additives; approved & properly used                                        |  |                                  |                              |
| 28                                                                                                                                                                                                                              | IN  | Toxic substances properly identified; stored; used                              |  |                                  |                              |
| Conformance with Approved Procedures                                                                                                                                                                                            |     |                                                                                 |  |                                  |                              |
| 29                                                                                                                                                                                                                              | N/A | Compliance with variance, specialized processes & HACCP plan                    |  |                                  |                              |
| Risk factors are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health interventions are control measures to prevent foodborne illness or injury |     |                                                                                 |  |                                  |                              |
| GOOD RETAIL PRACTICES                                                                                                                                                                                                           |     |                                                                                 |  |                                  |                              |
| Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.                                                                                               |     |                                                                                 |  |                                  |                              |
| Mark "X" or OUT in box if numbered item is not in compliance    Mark "X" in appropriate box for COS and/or R    COS=corrected on-site during inspection    R=repeat violation                                                   |     |                                                                                 |  |                                  |                              |
| Compliance Status                                                                                                                                                                                                               |     |                                                                                 |  | COS                              | R                            |
| Safe Food and Water                                                                                                                                                                                                             |     |                                                                                 |  |                                  |                              |
| 30                                                                                                                                                                                                                              | N/A | Pasteurized eggs used where required                                            |  |                                  |                              |
| 31                                                                                                                                                                                                                              |     | Water & ice from approved source                                                |  |                                  |                              |
| 32                                                                                                                                                                                                                              | N/A | Variance obtained for specialized processing methods                            |  |                                  |                              |
| Food Temperature Control                                                                                                                                                                                                        |     |                                                                                 |  |                                  |                              |
| 33                                                                                                                                                                                                                              |     | Proper cooling methods used; adequate equipment for temperature control         |  |                                  |                              |
| 34                                                                                                                                                                                                                              | N/A | Plant food properly cooked for hot holding                                      |  |                                  |                              |
| 35                                                                                                                                                                                                                              | IN  | Approved thawing methods used                                                   |  |                                  |                              |
| 36                                                                                                                                                                                                                              |     | Thermometers provided & accurate                                                |  |                                  |                              |
| Food Identification                                                                                                                                                                                                             |     |                                                                                 |  |                                  |                              |
| 37                                                                                                                                                                                                                              |     | Food properly labeled; original container                                       |  |                                  |                              |
| Prevention of Food Contamination                                                                                                                                                                                                |     |                                                                                 |  |                                  |                              |
| 38                                                                                                                                                                                                                              |     | Insects, rodents, & animals not present; no unauthorized person                 |  |                                  |                              |
| 39                                                                                                                                                                                                                              |     | Contamination prevented during food prep, storage, & display                    |  |                                  |                              |
| 40                                                                                                                                                                                                                              |     | Personal cleanliness                                                            |  |                                  |                              |
| 41                                                                                                                                                                                                                              |     | Wiping cloths: properly used & stored                                           |  |                                  |                              |
| 42                                                                                                                                                                                                                              |     | Washing fruits & vegetables                                                     |  |                                  |                              |
| Person in Charge (signature)                                                                                                                                                                                                    |     |                                                                                 |  |                                  |                              |
| Inspector (signature)                                                                                                                                                                                                           |     |                                                                                 |  |                                  |                              |
| Follow-up:    Follow-up Date:                                                                                                                                                                                                   |     |                                                                                 |  |                                  |                              |

# Physical Environment Inspection Report

ASSISTED LIVING | ASSISTED LIVING WITH DEMENTIA CARE

|                                                          |                      |
|----------------------------------------------------------|----------------------|
| Project No: SL35708016-0                                 | Date: August 4, 2026 |
| Facility Name: JOY CARE HOMES LLC                        |                      |
| Facility Address: 6825 71st Ave N Minneapolis, MN, 55428 |                      |

☒ TAG IDENTIFICATION: 0810

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Twenty One (21) days

1. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include employee actions to be taken in the event of a fire or similar emergency. [Minn. Stat. 144G.45 subd.2]

*Comments: The FSEP failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The provided FSEP was from a third-party provider and had not been updated to the specific facility. Policy noted use of pull station witch facility was not equipped with.*
2. Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. [Minn. Stat. 144G.45 subd.2]

*Comments: The licensee failed to conduct evacuation drills for employees twice per year, per shift with at least one evacuation drill every other month. Record review of licensee’s evacuation drill log showed that no fire drill was conducted in July of 2026.*