STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL023004	A. BUILDING: _____ B. WING _____	R 03/19/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OPENVIEW RETIREMENT HOME	112 PONY BARN ROAD LAWNDALE, NC 28090

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Cleveland County Department of Social Services conducted a follow up survey on March 19, 2015.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure walls, ceilings, and floors or floor coverings were clean and in good repair in the dining room, 3 of 4 common one-half baths, 2 of 2 shared shower/tub rooms, and 3 of 12 resident rooms. The findings are: Observation of the facility during tour on 3/19/15 revealed the following: - A large area, approximately 2 feet by 2 feet, of missing and broken tiles in the right corner floor of the dining room. - There were several large areas of peeling paint in the shared bathroom between rooms #1 and #2. - Two missing ceramic tiles on the walls of the tub area in the shared bathroom between rooms #1 and #2. - A heavy buildup of mold and discolored caulking all around the top of the bathtub in the shared bathroom between rooms #1 and #2. - A hole in the sheetrock behind the door in	D 074		

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D 074	Continued From page 1	D 074		

resident room #5.
- Broken baseboard tile in the common tub bathroom beside resident room #5.
- A build-up of mold at the head of the bathtub in the common bath beside resident room #5.
- A broken floor tile with 20% of the tile missing in the center of the room in resident room #7.
- A hole in the sheetrock behind the door in the common half-bath beside room #7.
- Peeling paint behind the commode and sink in the common half-bath beside room #7.
- Large discolored areas (light green) on the walls (purple) of common shower bathroom beside room #8.
- Missing baseboard tile in the common shower bathroom beside room #8.
- Peeling paint behind the commode and sink in the common half-bath beside room #10.
- Peeling paint behind the commode and sink in the common half-bath beside room #11.
- A heavy buildup of dirt on the floor around the commodes in 3 of 4 common half-baths.

A review of the facility's sanitation report dated 3/12/15 revealed:
-The facility received a total score of 94.
-2 demerits were taken off for walls and ceilings not clean or in good repair.

Confidential interviews with twelve residents revealed:
-4 out of 12 residents interviewed about the environment had negative comments concerning the general environment in the facility.
-The management had made some repairs in the kitchen, laundry room, and in the shower room.
-"I have no complaints. Pretty much like every other place I've lived..."
-The "bathroom in my room is not in good shape."
-"The general environment has some things that

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D 074	Continued From page 2	D 074		

could be better."
-"They could fix the walls in here [referring to the bathroom walls between room #1 and #2]."
-One resident who had lived in the facility for 3 years stated "The floor has been this way as long as I've been here (referring to broken floor tiles)."

Confidential interviews with three staff revealed the following comments:
-"The facility could be run better."
-"Even with the facility needing repairs, I would paint the walls if needed" for the residents.
-"Upgrades need to be made to the facility."
-"The facility could be maintained in better shape for the residents and staff."
-"I haven't heard any residents complain about environmental issues."

Interview with the Director of Operations on 3/19/15 at 2:30pm revealed:
-"The sheetrock in bedroom #5 was fixed and the resident [who lives in there] got mad and knocked another hole in the wall again. The putty used to repair the sheet rock is not as strong as the sheetrock."
-He stated he had spoken with a contractor back in November 2014 to fix the ceramic tiles, but the contractor had been busy doing other jobs and had not gotten into the facility yet.
-The contractor had the facility on his schedule to fix the ceramic tiles.
-The work needed in the facility on the ceramic tiles was estimated to take only one day.
-"I spoke with [the painting contractor's name] about [the painting needed in the facility] in November 2014. I spoke with the contractor again last Tuesday. He told me he's backed up again for another three weeks."
-The painting contractor has the facility on his schedule.

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D 074	Continued From page 3 -He stated "I think the Administrator is going to fix things this time."	D 074		