

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 10/13/2015
NAME OF PROVIDER OR SUPPLIER JEFFERSON FAMILY CARE HOME #4		STREET ADDRESS, CITY, STATE, ZIP CODE 495 STALEY BOSWELL ROAD YANCEYVILLE, NC 27379		
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C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on October 13, 2015 from 10:35 AM to 11:41 AM at the above referenced facility. DHSR records indicate the home was first licensed on August 1, 1986 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1984 Family Care Homes Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 (Revision 5) North Carolina State Building Code - Section 409.1 (g) - Residential Care Facilities. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows: Note: Please provide a phone number where the administrator or contact person can be reached. Numerous calls were placed over several days to (336) 534-1416 and to (336) 421-0435. No response was received to these calls. Observations revealed that calls were not returned to the Staff person in charge either when a question arose.	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which	C 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 117	Continued From page 1 shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that copies of the current Fire Inspection Report and the current Sanitation Inspection were not available at the site. Provide copies of the Fire and Sanitation Reports for the last two years with your signed Plan of Corrections.	C 117		
C 153	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: 1. Observations revealed that the seat on one of the dining room chairs had split down the middle and the padding was exposed. Have a qualified technician repair the seat or provide another chair. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 2. Observations revealed that the ceiling finish in the corner of the dining room near the hall door was peeling off and there were yellow stains around the damaged portion indicating a possible leak. Have a qualified technician repair the ceiling and any leaks associated with the	C 153		

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C 153	Continued From page 2 damage. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 3. Observations revealed black stains on the mattress cover and pillow on two of the four beds in the back bedrooms. The stains appear to be from bedbugs. Have a qualified exterminator treat for pests and follow all steps recommended by the exterminator to eliminate the infestation. Provide receipts for all inspections and treatments. If the facility has already been treated, provide documentation of the treatment and steps taken to eliminate the pests.	C 153		
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1. Observations revealed one evacuation plan sitting on the hutch in the dining room. Post the plan in a central location. Verify the locations with the local Fire Inspector. Provide documentation of the repairs in the form of photos.	C 171		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE	C 174		

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C 174	Continued From page 3 EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that the finish on the kitchen counter to the right of the sink was worn down through the top layer. Have a qualified technician replace the worn countertops. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 2. Observations revealed that the emergency lights in the kitchen and in the hallway were not working at the time of this survey. Have a qualified technician repair or replace the emergency light fixtures. Provide documentation of the repairs in the form of copies of receipts or work orders. 3. At the time of this survey the smoke detector in the hall outside of the Staff room and the smoke detector in the living room was chirping indicating low batteries. Install a battery in each detector and insure that the detectors are working correctly. Provide documentation of the repairs in the form of copies of receipts or work orders. 4. Observations revealed that the trim at the back door was peeling off the door. Have a qualified technician repair the door. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 5. Observations revealed that the back door dragged and was difficult to open. Have a	C 174		

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

JEFFERSON FAMILY CARE HOME #4

**495 STALEY BOSWELL ROAD
YANCEYVILLE, NC 27379**

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C 174	Continued From page 4 qualified technician repair the door. Provide documentation of the repairs in the form of copies of receipts or work orders. 6. In the shower bath, observations revealed that the wall at the shower head was damaged and the paper was peeling off, the flange was not secure exposing an opening in the wall and the shower head was corroded. Have a qualified technician repair the shower head and wall. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 7. Observations revealed that the overhead light in the shower was loose and falling from the ceiling. Have a qualified person secure the light. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 8. Observations revealed that the walls around the aluminum tub door in the back bathroom were dirty and the trim was corroding. Have a qualified person clean and repair the tub door. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 9. Observations revealed that the pull chord for the call switch in the bedroom off of the living room was missing. Have a qualified person install a pull chord. Provide documentation of the repairs in the form of photos. 10. Observations revealed that in the bedroom off of the living room the outlet behind the bed was loose and had been taped up with scotch tape. Have a qualified technician repair the outlet. Provide documentation of the repairs in the form of copies of receipts or work orders. 11. Observations revealed that the interior wall to	C 174		

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C 174	Continued From page 5 the right of the sliding glass door in the Staff room is unfinished. Have a qualified technician complete the wall repairs. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 12. Observations revealed that the exterior siding at the base of the wall on either side of the sliding glass doors is rotting and damaged. Have a qualified technician repair the damaged siding. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 13. Observations revealed that the bath mat in the tub of the hall bath was black around the edges. Provide a new clean mat for the tub. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 14. Observations revealed that the door knob at the front entry door was loose. Have a qualified technician secure the door hardware. Provide documentation of the repairs in the form of copies of receipts or work orders. 15. Observations revealed that the electrical outlet on the outside wall behind the bed in the front corner bedroom did not have a cover. Have a qualified person install a cover plate. Provide documentation of the repairs in the form of photos. 16. Observations revealed that in the back hall bath, the sink cabinet was lined with bed pads. Remove the bed pads and have a qualified technician repair any leaks and damages to the cabinets from the leaks. Provide documentation of the repairs in the form of photos or copies of receipts or work orders.	C 174		

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C 174	Continued From page 6 17. Observations revealed that the plywood ramp off of the front porch was soft and flexible and did not appear safe or sturdy for exiting. Have a qualified technician replace the ramp with a more substantial ramp. All ramps are required to have handrails. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 18. Observations revealed a section of the exterior trim outside of the front corner bedroom had rotted and broken off. Have a qualified technician repair the exterior wood trim. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 19. Observations of the roof revealed a sag in the roofline at the ridge to the left of the bathroom vent at the front of the facility. Have a qualified technician inspect the roof for damages and make the necessary repairs. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 20. Observations revealed that the dryer exhaust cap was missing leaving an opening in the exterior wall. Have a qualified technician install a dryer cap. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 21. Observations revealed broken shards of glass in the back window of the back corner bedroom. Clean and remove the glass to prevent injury. Provide documentation of the repairs in the form of photos.	C 174			
C 123	Outside Entrances/Exits	C 123			

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C 123	Continued From page 7 IV. The Building C. Physical Environment 8. Outside Entrances/Exits (10 NCAC 42C .2209) a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible. b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches. c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.) d. All exit door locks must be easily operable, by a single hand motion, from the inside at all times without keys. e. All entrances/exit must be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency. f. All steps, porches, stoops and ramps must be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. Observations revealed a drop off at the front porch of approximately four inches. There was also a small ramp at the entrance. Neither the ramp nor the porch had handrails. Have a qualified technician install handrails at the porch and ramp. Provide documentation of the repairs in the form of photos or copies of receipts or work orders.	C 123		

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C 123	Continued From page 8 2. Observations revealed that the storm door at the front entrance has a thumb latch that, when engaged, does not allow for single hand motion exiting. Have a qualified technician remove or disable the thumb latch. Provide documentation of the repairs in the form of copies of receipts or work orders.	C 123		
C 125	Floors IV. The Building C. Physical Environment 10. Floors (10 NCAC 42C .2211) a. All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. b. Scatter or throw rugs are not to be used. c. All floors must be kept in good repair. This Rule is not met as evidenced by: 1. Observations revealed that the vinyl floor in the kitchen had been patched with tape in front of the refrigerator. The floor in the dining room was also patched with tape near the living room wall. Have a qualified technician properly repair or replace the floors in the dining and kitchen areas. Provide documentation of the repairs in the form of photos or copies of receipts or work orders. 2. Observations revealed that the vinyl floor in the back hall bath has pulled away from the edges at the tub unit and dirt is collecting in the gap. Have a qualified technician repair the floor in the bathroom. Provide documentation of the repairs in the form of photos or copies of receipts or work orders.	C 125		
C 133	Fire Safety-Fire Extinguishers	C 133		

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C 133	Continued From page 9 IV. The Building E. Fire Safety Requirement (10 NCAC 42C .2213) 2. Fire extinguishers of the type recommended by the fire inspector must be provided. The minimum requirements are: a. One ten pound (net charge) "A-B-C" type centrally located; and b. One ten pound "A-B-C" or CO2 type located in the kitchen. This Rule is not met as evidenced by: 1. Observations revealed that the fire extinguishers were not being serviced. The last inspection was conducted in November of 2013 and the last monthly in house inspection was conducted on January 1, 2014. Have a qualified technician service and tag the extinguishers. Train Staff to perform monthly inspections on the extinguishers. Provide documentation of the repairs in the form of photos or copies of receipts or work orders.	C 133		
C 137	Fire Safety-Fire Rehearsals IV. The Building E. Fire Safety Requirement (10 NCAC 42C .2213) 6. There must at least four fire rehearsals each year with at least one total evacuation of the building every six months. Records of rehearsals are to be maintained and copies furnished to the county department of social services for submission to the Division of Facility Services annually. The records must include the date and time of the rehearsals, staff members present, the length of time for the total evacuations, and a short description of what the rehearsal involved.	C 137		

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C 137	Continued From page 10 This Rule is not met as evidenced by: 1. Review of records revealed that the Fire and Disaster Drill log was not available at the site or that the Staff person on site had not been trained on where records were kept. Provide a copy of the last 6 months of fire and disaster drills conducted at the facility to DHSR/Construction Section with your signed Plan of Corrections.	C 137		