Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	FCL017009	A. BUILDING: 01 B. WING _____	02/23/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TERRY CARE HOME	2446 CHERRY GROVE ROAD YANCEYVILLE, NC 27379

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on February 23, 2017 from 11:40 AM to 12:47 PM at the above referenced facility. DHSR records indicate the home was first licensed on July 28, 1977 as a Family Care Home for five (5) Residents with no more than three who are non-ambulatory (unable to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1977 Family Care Homes Minimum and Desired Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1968 North Carolina State Building Code - Residential (One & Two Family Dwelling) - Section 24. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that the facility did not have current copies of the Fire and Sanitation Inspections. Provide copies of the most recent Fire and Sanitation Inspections reports to	C 117	all item will be comp. by 6/15/17 T.H.	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Nannie Holt 5/11/17

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C 117	Continued From page 1 DHSR/Construction Section and maintain copies at the facility. This item was cited on the 11/14/2014 survey and has yet to be corrected.	C 117		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations revealed that neither the washer nor the dryer work. Have the units repaired or replaced. Provide documentation of the repairs in the form of receipts or work orders. The nonworking washing machine was cited in the previous Biennial Survey on 11/14/2014 and has not been corrected. 2. Observations revealed that the toilet in the back bathroom is loose. Have a qualified technician replace the wax seal and secure the toilet. Provide documentation of the repairs in the form of receipts or work orders. This item was previously cited in the 11/14/2014 survey and has not been corrected. 3. Observations revealed that the kitchen sink faucet was loose. Have a qualified technician repair or replace the faucet. Provide documentation of the repairs in the form of receipts or work orders.	C 174		

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C 174	Continued From page 2 4. Observations revealed that the caulking behind the kitchen sink was coming loose and moisture was seeping into the joints. There was black mildew in the joints. Have a qualified technician clean and recaulk behind the sink. Provide documentation of the repairs in the form of photos, receipts or work orders. 5. Observations revealed that the grease filter was missing from the kitchen range hood exhaust. Install a grease filter. Provide documentation of the repairs in the form of photos or receipts. 6. Observations revealed that the carpet in the Staff room was worn down to the concrete slab. There were holes in the carpet around the stove. The carpet was stained and dirty looking. There was a large hole in the back of the Laundry Room door. Have a qualified technician replace the carpet and repair the door. Provide documentation of the repairs in the form of receipts or work orders. 7. Observations revealed that the carpet in the Laundry Room was not maintained. The carpet was heavily stained and had large holes in several places. Have a qualified technician replace the flooring in the Laundry Room. Provide documentation of the repairs in the form of receipts or work orders. 8. Observations revealed that the window screen in the right side window of the living room was torn. Replace the screen. Provide documentation of the repairs in the form of receipts or work orders. 9. Observations revealed that the lock on the right window in the living room was broken and a	C 174		

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C 174	Continued From page 3 stick had been wedged into the frame to keep the window in place and to provide security. Have a qualified technician repair the window hardware. Provide documentation of the repairs in the form of receipts or work orders. 10. Observations revealed that the window caulking of the view window in the front door had come out and the window was no longer secure. Have a qualified technician recaulk the window. Provide documentation of the repairs in the form of receipts or work orders. 11. Observations revealed the the door between the dining area and the living room was heavily scratched along the lower half. Have a qualified technician repair or replace the door. Provide documentation of the repairs in the form of photos, receipts or work orders. 12. Observations revealed a thick layer of mildew around the tub caulking and around the soap dish in the front bath. Have a qualified technician clean to remove the mildew and recaulk the tub. Provide documentation of the repairs in the form of photos, receipts or work orders. 13. Observations revealed that the wallpaper in the front bath was torn and peeling. Have a qualified technician repair or remove the wallpaper. Provide documentation of the repairs in the form of photos, receipts or work orders. 14. Observations revealed that the return air grille in the hall outside the front bath was rusty and bent. Have a qualified technician repair or replace the grille. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174		

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C 174	Continued From page 4 15. Observations revealed a small hole in the closet door of bedroom adjacent to the front hall bath. Have a qualified technician repair or replace the door. Provide documentation of the repairs in the form of photos, receipts or work orders. 16. Observations revealed that the wallpaper in the back bath had been removed and the walls were in need of painting. Have a qualified technician paint the walls. Provide documentation of the repairs in the form of photos, receipts or work orders. 17. Observations revealed that the vinyl floor was torn at the threshold to the back right bedroom. Have a qualified technician repair the damaged floor. Provide documentation of the repairs in the form of photos, receipts or work orders. 18. Observations revealed that the ceiling and wall finishes were damaged where the sheetrock tape had pulled loose along the ceiling of the back right bedroom at the corridor wall. Have a qualified technician repair the ceiling and walls. Provide documentation of the repairs in the form of photos, receipts or work orders. 19. Observations revealed a tear about a foot long in the back left bedroom near the exterior wall between the windows. Have a qualified technician repair the floor. Provide documentation of the repairs in the form of photos, receipts or work orders. 20. Observations revealed that the left closet door of the back left bedroom was delaminating. Have a qualified technician replace the door. Provide documentation of the repairs in the form of receipts or work orders.	C 174		

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C 174	Continued From page 5 21. Observations revealed that the middle attic heat detector was not secure to its base. Secure the detector. Provide documentation of the repairs in the form of photos. 22. Observations revealed that the paint on the front porch rails was worn and flaking. Have the rails painted. Provide documentation of the repairs in the form of photos, receipts or work orders. 23. Observations revealed that the exterior siding had a coating of mildew. Have the exterior siding cleaned. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 174		
C 105	Construction-Porches C. The Home 2. Construction - must meet the residential building code requirements of North Carolina Insurance Department and be a one family type residence as follows: f. Porches and stoops - must be protected by handrails. This Rule is not met as evidenced by: 1. Observations revealed that the left side porch rail had been removed. Have a qualified technician install a handrail. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 105		
C 106	Construction-Steps C. The Home 2. Construction - must meet the residential	C 106		

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C 106	Continued From page 6 building code requirements of North Carolina Insurance Department and be a one family type residence as follows: g. Steps must be protected by handrails. This Rule is not met as evidenced by: 1. Observations revealed that the front porch steps did not have handrails. Have a qualified technician install handrails. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 106		
C 120	Housekeeping and Furnishings, clean C. The Home 4. Housekeeping and Furnishings: a. The house shall be maintained in an uncluttered, clean and orderly manner with an attractive homelike atmosphere and free of unpleasant odors. This Rule is not met as evidenced by: 1. At the time of this survey, the back right bedroom had a strong odor of smoke. There was a can on the table by the recliner that contained several cigarette butts. Smoking is prohibited in the facility. Discuss these restrictions with the Resident and do not allow him to smoke in the facility.	C 120		
C 126	Smoke and heat detectors C. The Home 5. Fire Safety Requirements: b. Provide automatic single station U.L. products of combustion type smoke detectors as determined by the Division of Facility Services and U.L.	C 126		

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C 126	Continued From page 7 approved heat detectors in the attic and basement. All units must be operated by house current. This Rule is not met as evidenced by: 1. Observations revealed that the facility has a monitored fire alarm system. At the time of this survey, the fire alarm could not be tested as the posted phone number to the fire alarm company did not work properly. Train all Staff on how to use the fire alarm system so that it can be tested at the follow up Survey. Provide records of annual service for the fire alarm system with your signed Plan of Corrections.	C 126		
C 128	Evacuation plan C. The Home 5. Fire Safety Requirements: d. A written evacuation plan, in case of fire, approved by the local fire department, must be posted and rehearsed four times each year by staff. This Rule is not met as evidenced by: 1. Observations revealed that the facility did not have evacuation plans posted. Provide evacuation plans and post them as required. Provide documentation of the repairs in the form of photos. 2. Review of records revealed that the fire drill log was not maintained at the facility. Provide a copy of the last 12 months of fire drill logs with your signed Plan of Corrections.	C 128		