| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | FCL017009 | A. BUILDING: **01**<br>B. WING _____ | R<br>**05/11/2017** |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| **TERRY CARE HOME** | **2446 CHERRY GROVE ROAD**<br>**YANCEYVILLE, NC 27379** |

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| {C 000} | Initial Comments<br><br>Report by Glenn Hoppin and Greg Williams<br><br>DHSR Construction Section conducted a Biennial Follow-up Survey on May 11, 2017 from 10:00 AM to 11:00 AM at the above referenced facility. Not all of the previously cited deficiencies were corrected. Therefore, further action is required.<br><br>The remaining deficiencies are as follows: | {C 000} | | |
| {C 117} | Have Current San. And Fire Safety Approvals<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0302 DESIGN AND CONSTRUCTION<br>(n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.<br><br>This Rule is not met as evidenced by:<br>1. Review of records revealed that the facility did not have current copies of the Fire and Sanitation Inspections. Provide copies of the most recent Fire and Sanitation Inspections reports to DHSR/Construction Section and maintain copies at the facility. This item was cited on the 11/14/2014 survey and has yet to be corrected.<br><br>05/11/2017-GH The above listed deficiency still remained at the time of the survey. Provide copies of a current approved fire and sanitation to the DHSR Construction Section. | {C 117} | | |
| {C 174} | Building Equipment Maintained Safe, Operating<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0317 BUILDING SERVICE | {C 174} | | |

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| {C 174} | Continued From page 1<br>EQUIPMENT<br>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.<br>(j) This Rule shall apply to new and existing family care homes.<br><br>This Rule is not met as evidenced by:<br>2. Observations revealed that the toilet in the back bathroom is loose. Have a qualified technician replace the wax seal and secure the toilet. Provide documentation of the repairs in the form of receipts or work orders. This item was previously cited in the 11/14/2014 survey and has not been corrected.<br><br>3. Observations revealed that the kitchen sink faucet was loose. Have a qualified technician repair or replace the faucet. Provide documentation of the repairs in the form of receipts or work orders.<br><br>4. Observations revealed that the caulking behind the kitchen sink was coming loose and moisture was seeping into the joints. There was black mildew in the joints. Have a qualified technician clean and recaulk behind the sink. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>5. Observations revealed that the grease filter was missing from the kitchen range hood exhaust. Install a grease filter. Provide documentation of the repairs in the form of photos or receipts.<br><br>6. Observations revealed that the carpet in the Staff room was worn down to the concrete slab. There were holes in the carpet around the stove. | {C 174} | | |

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| {C 174} | Continued From page 2<br>The carpet was stained and dirty looking. There was a large hole in the back of the Laundry Room door. Have a qualified technician replace the carpet and repair the door. Provide documentation of the repairs in the form of receipts or work orders.<br><br>7. Observations revealed that the carpet in the Laundry Room was not maintained. The carpet was heavily stained and had large holes in several places. Have a qualified technician replace the flooring in the Laundry Room. Provide documentation of the repairs in the form of receipts or work orders.<br><br>8. Observations revealed that the window screen in the right side window of the living room was torn. Replace the screen. Provide documentation of the repairs in the form of receipts or work orders.<br><br>9. Observations revealed that the lock on the right window in the living room was broken and a stick had been wedged into the frame to keep the window in place and to provide security. Have a qualified technician repair the window hardware. Provide documentation of the repairs in the form of receipts or work orders.<br><br>10. Observations revealed that the window caulking of the view window in the front door had come out and the window was no longer secure. Have a qualified technician recaulk the window. Provide documentation of the repairs in the form of receipts or work orders.<br><br>11. Observations revealed the the door between the dining area and the living room was heavily scratched along the lower half. Have a qualified technician repair or replace the door. Provide | {C 174} | | |

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| {C 174} | Continued From page 3<br>documentation of the repairs in the form of photos, receipts or work orders.<br><br>12. Observations revealed a thick layer of mildew around the tub caulking and around the soap dish in the front bath. Have a qualified technician clean to remove the mildew and recaulk the tub. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>13. Observations revealed that the wallpaper in the front bath was torn and peeling. Have a qualified technician repair or remove the wallpaper. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>15. Observations revealed a small hole in the closet door of bedroom adjacent to the front hall bath. Have a qualified technician repair or replace the door. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>16. Observations revealed that the wallpaper in the back bath had been removed and the walls were in need of painting. Have a qualified technician paint the walls. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>17. Observations revealed that the vinyl floor was torn at the threshold to the back right bedroom. Have a qualified technician repair the damaged floor. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>18. Observations revealed that the ceiling and wall finishes were damaged where the sheetrock tape had pulled loose along the ceiling of the back right bedroom at the corridor wall. Have a | {C 174} | | |

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| {C 174} | Continued From page 4<br>qualified technician repair the ceiling and walls. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>19. Observations revealed a tear about a foot long in the back left bedroom near the exterior wall between the windows. Have a qualified technician repair the floor. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>20. Observations revealed that the left closet door of the back left bedroom was delaminating. Have a qualified technician replace the door. Provide documentation of the repairs in the form of receipts or work orders.<br><br>21. Observations revealed that the middle attic heat detector was not secure to its base. Secure the detector. Provide documentation of the repairs in the form of photos.<br><br>22. Observations revealed that the paint on the front porch rails was worn and flaking. Have the rails painted. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>23. Observations revealed that the exterior siding had a coating of mildew. Have the exterior siding cleaned. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>05/11/2017-GH The above listed deficiencies still remained at the time of the follow up survey. Provide the DHSR Construction Section documentation verifying that these repairs have been completed. | {C 174} | | |

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| C 175 | Continued From page 5 | C 175 | | |
| C 175 | Heating Sys.-No Unvented or Portable Elec.<br><br>SECTION .0300 - THE BUILDING<br>10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT<br>(b) There shall be a central heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. Built-in electric heaters, if used, shall be installed or protected so as to avoid hazards to residents and room furnishings. Unvented fuel burning room heaters and portable electric heaters are prohibited.<br>(j) This Rule shall apply to new and existing family care homes.<br><br>This Rule is not met as evidenced by:<br>05/11/2017-GH This is a new deficiency.<br><br>At the time of the survey a portable space heater was observed in the living room. It was removed during the survey. Provide the DHSR Construction Section with a written policy that will prohibit the use of portable space heaters in this facility. | C 175 | | |
| {C 105} | Construction-Porches<br><br>C. The Home<br>2. Construction - must meet the residential building code requirements<br>of North Carolina Insurance Department and be a one family type<br>residence as follows:<br>f. Porches and stoops - must be protected by handrails.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the left side porch | {C 105} | | |

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| {C 105} | Continued From page 6<br>rail had been removed. Have a qualified technician install a handrail. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>05/11/2017-GH The above listed deficiency still remained at the time of the follow up survey. Provide the DHSR Construction Section documentation verifying that this repair has been completed. | {C 105} | | |
| {C 106} | Construction-Steps<br><br>C. The Home<br>2. Construction - must meet the residential building code requirements<br>of North Carolina Insurance Department and be a one family type<br>residence as follows:<br>g. Steps must be protected by handrails.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the front porch steps did not have handrails. Have a qualified technician install handrails. Provide documentation of the repairs in the form of photos, receipts or work orders.<br><br>05/11/2017-GH The above listed deficiency still remained at the time of the follow up survey. Provide the DHSR Construction Section documentation verifying that this repair has been completed. | {C 106} | | |
| {C 128} | Evacuation plan<br><br>C. The Home<br>5. Fire Safety Requirements:<br>d. A written evacuation plan, in case of fire, | {C 128} | | |

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| {C 128} | Continued From page 7<br>approved by the local fire department, must be posted and rehearsed four times each year by staff.<br><br>This Rule is not met as evidenced by:<br>1. Observations revealed that the facility did not have evacuation plans posted. Provide evacuation plans and post them as required. Provide documentation of the repairs in the form of photos.<br><br>2. Review of records revealed that the fire drill log was not maintained at the facility. Provide a copy of the last 12 months of fire drill logs with your signed Plan of Corrections.<br><br>05/11/2017-GH The above listed deficiencies still remained at the time of the follow up survey. Provide the DHSR Construction Section documentation verifying that these items have been completed. | {C 128} | | |